



COLORADO

Department of Health Care
Policy & Financing

Minutes of the Medical Quality Improvement Committee (MQuIC)

Thursday, July 6, 2017 1:30 am to 3:30 pm

Location: 303 E. 17th Ave Denver, CO 80203 11C Conference Room

Call In: 800-747-2105 Conference ID (access code) 717 2105 Security Code 258301

1. Call to Order

"The Contractor shall participate in the Department's Managed Care Quality Improvement Committee (MQuIC) to provide input and feedback regarding quality improvement priorities, performance improvement topics and measurements and specifics of reporting formats and time frames, and other collaborative projects."

2. Roll Call

A. Members Present

Angela Engle, Cassandra VanZalinge, Lindsay Cowee, Sambridhi Deoja, Peggy Sparacino, Curt Curnow, Debbie Breitzkreuz, Brian Cichon, Maura Cameron, Megan Cheever, Michael Robinson, Kathy Bartilotta, Crystal Brown, Timea Jonas, Barbara McConnell, Chayne Boutillette, Teresa Craig, Manuela Heredia, Julia Lewis, Carlos Madrid, Jenny Starbuck, Heidi Walling, Russell Kennedy, Christi Melendez, Jerry Ware.

B. Members Excused

Judy Zerzan, Bethany Himes, Keechia Merriweather, Tammy Gianfrancisco, William Heller, Paula Davis, Amber Saldivar, MaryJo Strobel, Jill Bystol, Dawn Arellano, Megan Myers, Mega Petrich, Kristin Brown, Pauline Casey, Jennifer Mueller, Matthew Lanphier, Adam Stauthamer, Alana Barrett, Abigail Worthen, Daniel Obarski, Keri Smith, Gina Robinson, Karen Haneke, Shelly Siedelberg, Mariyah Badani, Shawni Smith, Marianne Lynn, Raymond Berens, Jordan Clothier, Rachel Henrichs, Patricia Connally, Dr. Norma Stiglich, Christian Koltonski, Nicole Nyberg, Allison Heyne, Kari Pikus, Ethel Smith, Michael Gratton, Danielle Culp, Alan Kislowitz, Kathryn Cagle, Chris Tzortzis, Catherine Morrissey, Ashley Booth, Dr. Mark Learned, Gregg Kamas, Janet Milliman, Kris Hartmann, Shoshanna Montoya, Regina Gaines, Matt Bulfer.



3. Introductions, and additions to the agenda

Done.

4. Approval of the May 2017 Minutes

Minutes approved.

5. General Updates

Christi noted that Health Services Advisory Group (HSAG) is available for technical assistance (TA), and that for the month of September 2017 HSAG will send out the PIP submission letters to health plans, and the month of October 2017 is when health plans will submit their Performance Improvement Project (PIP). Kathy noted that HSAG is preparing the compliance site review tool, and reminded attendees about the federal regulation tool kit that was previously shared with all. Julia said the response rate for the CHP+ Consumer Assessment of Healthcare Providers & Systems satisfaction survey, or CAHPS, was 30.84 percent. This response rate is lower than the previous year that came in at 32.05%. Julia also noted the Patient Centered Medical Home (PCMH) adult satisfaction survey response rate was 19.94% and the PCMH child survey response rate was 17.07%. Russell noted that this is the first year for the PCMH survey. Barbara let the group know that HSAG is currently analyzing health plan Healthcare Effectiveness Data and Information Set (HEDIS) results.

6. Clarification On September Face To Face Meeting Topics

Jerry reminded the group that this September face to face meeting was put in place to address MQuIC staff requests to meet in person at least once a year. To enhance the September meeting agenda the Department asked health plans to clarify what they would like presented for the "*Final point on what is required in fiscal year 2017/2018 for new managed care regulations*" topic. Maura noted that an overall presentation would be helpful. Megan asked for clarification during the presentation about some of the "open to state discretion" language that was listed on the federal regulations tool kit previously shared with health plans and some clarification about CHP+ requirements versus Medicaid requirements. Brian said he would check with his staff to see if they have some clarifying input on this topic and he may send an update at a later date. Barbara provided some additional insight on the federal regulations tool kit language and noted she has some idea what the group is wanting presented. Teresa noted that a future amendment was in the works that will address some new requirements for CHP+ plans. The Department (Russell) also wanted to know what health plans felt was useful to present for the "*CAHPS Data Results*" topic. For example, would health plans be interested in knowing what the fee for service PCMH results are? Maura said her plan would like a high level



overview of the CAHPS results. Russell ended the topic by saying health plans should feel free to send in input in the coming weeks about this request.

7. Health Plan Updates

Brian said Denver Health is finishing up on HEDIS and CAHPS work, on the tail end of completing their NCOA audit, and working on their PIP.

Maura said Rocky Mountain Health Plan is finished with HEDIS and CAHPS audits, working on a Medicare audit, and finishing up on interviews for their member outreach project.

Cassandra noted that Colorado Choice is getting ready for the PIP Summit and shared some insight about their new organization name (Friday Health Plans).

Megan shared input that her plan (Kaiser Permanente) may like guidance on PIPs for new staff, that their CAHPS submission is done and that they are working on enhancing reporting efforts.

Lindsay noted that her plan (Colorado Access) is finishing up on their HEDIS audits.

8. Public Comments

No external visitors attended.

Meeting ended early. Click [here](#) for the online MQuIC site.

Click [here](#) for online Health Services Advisory Group/Department Reports.

Next meeting will be on September 14, 2017 (face to face).

