



## **Minutes of the Medical Quality Improvement Committee (MQuIC) Face To Face Meeting**

Thursday, January 4, 2018 1:30 am to 3:30 pm

Location: 303 E. 17<sup>th</sup> Ave Denver, CO 80203 11C Conference Room

Call In: 844-532-1234 Conference ID (access code) 93763427

### **1. Call to Order**

"The Contractor shall participate in the Department's Managed Care Quality Improvement Committee (MQuIC) to provide input and feedback regarding quality improvement priorities, performance improvement topics and measurements and specifics of reporting formats and time frames, and other collaborative projects."

### **2. Roll Call**

#### **A. Members Present**

Michael Robinson, Debbie Breitreuz, Brian Cichon, Shelly Siedelberg, Greg Kamas, Angela Nottingham, Kris Hartmann, Peggy Sparacino, Kathy Bartilotta, Crystal Brown, Barbara McConnell, Chayne Boutillette, Manuela Heredia, Carlos Madrid, Russell Kennedy, Emma Bailey, Danielle Culp, Dr. Mark Learned, Rachel Henrichs, Christian Koltonski, Ashley Booth, Janet Milliman, Shoshanna Montoya, Jerry Ware.

#### **B. Members Excused**

Mariana Grass, Michelle Gattshall, Patricia Connally, Regina Cameron, Matt Bulfer, Julia Lewis, Maura Cameron, Angela Engle, Lindsay Cowee, Destiny Meyer, Curt Curnow, Judy Zerzan, Bethany Himes, Keechia Merriweather, Tammy Gianfrancisco, William Heller, Paula Davis, Amber Saldivar, MaryJo Strobel, Jill Bystol, Dawn Arellano, Megan Myers, Mega Petrich, Kristin Brown, Pauline Casey, Jennifer Mueller, Matthew Lanphier, Adam Stauthamer, Alana Barrett, Abigail Worthen, Daniel Obarski, Keri Smith, Karen Haneke, Mariyah Badani, Shawni Smith, Marianne Lynn, Raymond Berens, Dr. Norma Stiglich, Allison Heyne, Kari Pikus, Ethel Smith, Catherine Morrissey, Regina Gaines, Cassandra VanZalinge, Megan Cheever, Kathleen Westcoat, Teresa Craig, Gina Robinson, Christi Melendez, Jenny Starbuck, Nicole Nyberg, Michael Gratton, Chris Tzortzis, Natale Score.



### 3. Introductions, and additions to the agenda

Jerry shared the name of the new Department Executive Director (Kim Bimestefer) with the group. The group also discussed the two proposed names for the new meeting that will start in July 2018 (I QuIC or Integrated Quality Improvement Committee versus HFC QuIC or Health First Colorado Quality Improvement Committee).

### 4. Approval of the November 2017 Minutes

Minutes approved.

### 5. General Updates

Kris confirmed that draft Performance Improvement Project (PIP) tools have been sent out and she reminded the health plans about the PIP resubmission date of January 19, 2018. Danielle and Kris also shared some brief comments about the PIP closeout plans that will be discussed in more detail at a later time. Kathy let the group know that Compliance Site Reviews for the physical health plans were completed for this fiscal year and a few corrective action plans (CAPs) are being reviewed. Russell and Kathy did state that physical health plans did well for this site audit. Destiny provided the update for the Consumer Assessment of Healthcare Providers & Systems/CAHPS satisfaction surveys. Destiny said that the Department has approved administrative forms for this survey and she shared an update on CHP+ CAHPS and the Patient Centered Medical Home (PCMH) CAHPS surveys. Russell shared input about a few State Innovation Model (SIM) practices that are participating in PCMH survey process. Barbara reminded the group about the Healthcare Effectiveness Data and Information Set (HEDIS) activities that relate to the health plans. Jerry concluded this topic by noting that Rocky Mountain Health Plan and Denver Health (DH) will be participating in a 412 audit in the next fiscal year (DH currently participates in this audit).

### 6. Follow Up From The September 2017 Meeting

Shelly prepared a PowerPoint presentation for this topic and shared it with the group prior to the meeting. The data for the PowerPoint was based on DH HEDIS immunization rates. Shelly shared insight on NCQA requirements which do not allow health plans to remove members who refuse immunizations from the denominator which result in negative rate outcomes. The MQuIC group was engaged for this discussion and shared a number of ideas to assess improvement for the two measures discussed (example, Dr. Learned noted a focus on the non-engaged clients, Gregg noted NCQA continued lobbying to improve rates through criteria changes, others). The discussion ended with Shelly inviting other health plans to share data that may assist NCQA with future criteria changes that would improve on vaccination rates.



## 7. Plan Updates

Dr. Learned Kaiser Permanente (KP)- Shared input about his plans Medicaid systems work and their selection of Alternative Payment Methodology/APM metrics,

Greg Denver Health- Shared comments on HEDIS work being completed,

Janett Colorado Access- Shared comments about their work on HEDIS, CAHPS, Regional Accountable Entities/RAEs, and APM,

Manuela Friday Health Plan- Shared input on her plans HEDIS, CAHPS, PIP and noted she was waiting to receive the draft compliance site review report,

Debbie Rocky Mountain Health Plans- Shared input on her plans HEDIS, PIP and CAHPS activities.

## 8. Department Updates/Reminders

Meeting dates for Calendar 2018 are listed on the meeting agenda.

**Meeting ended around 2:50 pm. Click [here](#) for the online MQuIC site. Click [here](#) for online Health Services Advisory Group/Department Reports. Next meeting will be on March 1, 2018.**

