Greatrock North WSD
Water Quality Calls 2010 - 2012

	Date	Complaint	Name	Address	Phone	Subd	Action Taken
1	02/08/10	Fluoride	Greer, Sherry	16385 Jalna Ct	303-637-9200	RHF	Discussion and forward lab results
2	03/22/10	Brown water	Lloyd	16588 Joppa Ct.		RHF	Flush on 3/22
3	04/02/10	Bad Hot Water Tank		16460 Tree Haven		BOX	Discussed with Rob Fleck
4	04/26/10	Gray water turning whites gray, smelly	Roppo, Mary	16715 Shadowwood Ct	303-659-4688	BOX	Discussed with homeowner; flush on 4/28
5	05/07/10	Brown water	Randall	16481 Tree Haven St.	303-667-7222	BOX	Asked him to run water for a few minutes to see if it would clear
6	05/12/10	Brown water	Arnold, Brian	16530 Treehaven	303-655-8121	BOX	Flush on 5/12
7	05/18/10	Brown water	Lovato	31305 E. 166th Ave.	303-659-2616	BOX	Flush on 5/18
8	05/29/10	Murky water; musky smell	Paustian, Corinne	16555 Umpire Ct	303-655-1954	BOX	Asked her to run water for a few minutes to see if it would clear
9	06/04/10	Brown water	Dahlin	16181 Rayburn St.	303-655-1289	BOX	Flush on 6/4
10	06/04/10	Brown water	Obrechet, Ted	16651 Treehaven	303-659-1914	BOX	Flush on 6/4
11	07/10/10	Brown water	Montoya, Jeff	31450 E 167th Ave	303-655-0606	BOX	Flush on 7/12
12	07/15/10	Brown water	Cheserinick	32285 E. 166th Ct.	303-637-0079	BOX	Flush on 7/16
13	07/23/10	Brown water	Frank	16261 Timber Cove St.		BOX	Flush on 7/26
14	08/03/10	Brown water	Leonard, Travis	16720 Kenuil Ct.	303-655-3744	RHF	Flush on 8/3
15	08/03/10	Brown water	Zaiss, Brian	31351 E 167th	303-710-0193	BOX	Flush on 8/3
16	08/10/10	Brown water	Fleck, Rob	16460 Tree Haven St	via email	BOX	Flush on 8/10
17	08/12/10	Milky then brown water	Watt	29365 E. 160th Ct.	303-6551757	GN	Flush on 8/12
18	08/13/10	Brown water	Campbell, Robert	28355 E. 160th Ave.	303-655-0148	GN	Flush on 8/13
19	8/17/10	Brown water	Fleck, Rob	16460 Tree Haven St	via email	BOX	Waiting for controlled flush with Olsson
20	9/14/10						FLUSH ALL OF BOX ELDER CREEK SUBD.
21	9/15/10	Brown water	Gerry	16290 Greatrock Way	303-325-6894	GN	Called customer
22	9/20/10	Brown water	Moore, Ken	16480 Timber Cove	720-685-7167	BOX	flush lines and met with customer
23	10/4/10	Tea colored	Moore, Ken	16480 Timber Cove	303-906-1355	BOX	Flush on 10/4
24	10/12/10	Reddish Brown	Moore, Denise	16480 Timber Cove		BOX	Inspection by Brad Simons - see Olsson memo 16480 timbercove 10-12-10.xls
25	10/21/10	particles in water	Dahlberg, Julie	16600 Umpire Ct.	303-498-0419	BOX	flush on 10/21/10
26	11/5/10	bad taste	Jimison, Robert	16580 Umpire St.	Stopped Katie reading meters	BOX	explained RO just went back online
27	11/5/10	bad taste	Howes, Angie	16141 Rayburn St.	Stopped Katie reading meters	BOX	explained RO just went back online
28	12/8/10	Water filter turns brown very quickly	Curl, Jo Ann	29430 E 160th Ct	303-654-0132	GN	Discussed status of water looping project and present blending of RO and well water
29	1/5/11	Update	Leonard, Travis	16720 Kenuil Ct.	303-655-3744	RHF	
30	2/17/11	Update	Leonard, Travis	16720 Kenuil Ct.	303-655-3744	RHF	Flushed this date; water was clear
31	2/19/11	Update	Williams, Ken	32505 E 167 Dr	303-637-0708	BOX	
32	2/21/11	Brown water	Moore, Ken	16480 Timber Cove	303-906-1355	BOX	Flush fire hydrants one South of address and one North of address on 2/22/11
33	2/21/11	Lt Brown Water	Allain, Kimberly	16321 Timber Cove	303-637-9886	BOX	Flush Timber Cove & Umpire St. fire hydrant and the Timber Cove cul-de-sac blowoff on 2/22/11
34	2/21/11	Brown water	Ross, Don	29957 E 166th Place	720-685-0905	RHF	Flush on 2/22/11
35	2/22/11	Light brown water	Dahlin, Mathew	16181 Rayburn St.	303-655-1289	BOX	Flush on 2/22/11
36	2/23/11	Blue staining in cup	Fleck, Rob	16460 Tree Haven St	via email	BOX	Langelier Index sample to lab on 2/23/11
37	2/23/11	Much better, running clear	Ross, Don	29957 E 166th Place	720-685-0905	RHF	Flush on 2/22/11
38	3/12/11	Lt Brown Water	Tario, Alma	16655 Stroilway St	303-637-0121	BOX	Flushed on 3/14/11
39	3/14/11	Brown water	Eberle, Doug	16640 Stroilway St	303-659-3733	BOX	Flushed on 3/14/11
40	3/15/11	Brown water	Best, Dan	16785 Red Lane	303-748-1800	BOX	Flushed on 3/15/11
41	5/9/11	Horrible Taste	Fleck, Rob	16460 Tree Haven St	via Brad	BOX	No Action
42	8/5/11	Ruining his evaporative coolers	Whitley, William	31451 E 167th Ave	303-961-8859	BOX	Discussed changes in blending and % of RO water
43	8/5/11	Pleased with water quality	Leonard, Travis	16720 Kenuil Ct.	303-655-3744	RHF	
44	11/7/11	Water smells musty when first turned on	Snider, Bev	16675 Stroilway	303-467-5882	Box	Checking with Engineer

45	11/25/11	Brown water	Moore, Ken	16480 Timber Cove	720-685-7167	BOX	Sent email to Terry K.
46	2/21/12	high water usage	Neff, Linda	28580 E. 160th Pl	303-654-9860	GN	asked Mike to verify meter pit isn't full of water
47	3/26/12	Flushed All Hydrants	REC,Inc.	All three subdivisions		BOX,GN.RHF	Will provide Separate Memo
48	06/20/12	Low PSI and yucky water in filters	Greer, Sherry	16385 Jalna Ct	303-637-9200	RHF	Increased pressure at Rocking Horse Farms Pump station from 60 to 65 psi.
49	07/20/12	Brown Water	Keith	16685 Keniul Ct	303-915-0918	RHF	Flushed Hydrant next to house
50	09/15/12	Brown Water	Ted Obrecht	16460 Tree Haven St	303-659-1914	BOX	Flushed Hydrant next to house
51	01/24/13	Brown Water/odor	Terry Snyder	16675 Stroilway	303-655-1292	BOX	previous day had a water leak/