

CICP COMMUNICATES

February 2015

COLORADO INDIGENT CARE PROGRAM

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NEW MEDICAID DIRECTOR

The Department is excited to announce that Gretchen Hammer has joined the Department as Colorado's Medicaid Director. In her new role she will oversee the Department's Health Programs Office, which administers public insurance programs for low-income Coloradans including Medicaid and Child Health Plan *Plus* (CHP+).

Before joining the Department, Ms. Hammer was Executive Director of the Colorado Coalition for the Medically Underserved (CCMU) and served as past Chair and Member of the Board of Directors for Connect for Health Colorado.

Prior to her work at CCMU, Ms. Hammer was a private consultant focused on leadership development, complex systems change initiatives, strategic planning, program management and constituent engagement for numerous public serving organizations.

Ms. Hammer received a B.A. from Colorado College and holds a Master of Public Health from the University of Washington School of Public Health and Community Medicine.

CICP CONTRACTS

The Department moved away from the use of evergreen contracts to five- year contracts in June of 2010. Many of those contracts issued are approaching the 5-year anniversary. In 2012, House Bill (HB) 12-1054 was introduced and accepted by the General Assembly. HB12-1054 allows the Department to issue rules to simplify the procurement process for programs over which it has regulatory authority, including Medicaid, CHP+, and the Colorado Indigent Care Program (CICP), among others. Under the bill, a provider who has already completed a Department –approved application will no longer be required to complete a secondary provider agreement and state contract for the sole purpose of complying with state fiscal rules; therefore CICP providers need only to complete the CICP application in its entirety.



COLORADO
Department of Health Care
Policy & Financing

CICP PROVIDER APPLICATIONS

As March is fast approaching, the Department is preparing to re-design and mail CICP provider applications. The Department would like to remind providers to complete and/or update all fields on the application. It is imperative that the facility's program administrator sign the application, and return it to the Department within 30 days of receipt.

SAVE THE DATE-EXECUTIVE FORUM

Last fall, the Department held a CICP Executive Forum to discuss how the Medicaid expansion impacted the number of CICP clients served and to discuss possible policy changes for the future.

The Department plans to hold the third CICP Executive Forum on March 26, 2015 from 9:00 a.m. to 11:00 a.m. Discussions will include:

- Update on CICP funding and clients served
- Status of policy changes posed at the September 2014 Executive Forum
- CICP Stakeholder Forum updates
- Reinstating the CICP policy found under Article IV, section 4.04 (4), limiting services for clients with Health Maintenance Organization's (HMO's) to services not available within the HMO
- Other possible CICP eligibility changes (such as requiring the use of private health insurance to qualify for CICP)
- Raising the income threshold for client eligibility to 400% of the federal poverty level (FPL)
- Exchange ideas on potentially restructuring the CICP financing to possibly reimburse providers through a competitive grant program
- Creating a Medicaid buy-in program for CICP clients
- Creating a private health insurance buy-in program for CICP clients

Materials and the final agenda will be forthcoming. Reasonable accommodations will be provided upon request for persons with disabilities. Please notify [Cynthia Miley@state.co.us](mailto:Cynthia.Miley@state.co.us) or the 504/ADA Coordinator hcpf504ada@state.co.us at least one week prior to the meeting to make arrangements.

CICP STAKEHOLDER FORUM

Stakeholders review the CICP policies and make recommendations to the Department related to improving the CICP eligibility process. The forum is comprised of CICP providers, client advocates and Department staff.

At the January 29, 2015 Stakeholder Forum, stakeholders were provided the status of the update to the Affidavit of Lawful Presence, and the Department's position on the medical deduction recommendation. The Department shared an overview of what discounted dental services would include and a draft CICP copayment schedule. The purpose of potential change is to allow CICP clinic providers currently offering dental services on a sliding fee scale, the opportunity to include any uncompensated costs in the data submitted to the Department.

The next CICP Stakeholder Forum is Thursday, April 30, 2015 from 9:00 a.m. until 11:00 a.m. at 225 East 16th Ave, Denver, CO 80203, Conference Room 6 A/B. Please contact Karen Talley at Karen.Talley@state.co.us with any agenda items or suggestions.

While additional agenda items may be added, tentative agenda items will include:

- A summary of the March Executive Forum
- Wrap-up the CICP Dental discussion
- Address the use of the CICP emergency application
- Wrap-up CICP medical deduction discussion
- Reinstating CICP policy; limiting services for clients with Health Maintenance Organization's (HMO's), to services not available within the HMO. This policy is located in the CICP Provider manual under Article IV, section 4.04 (4)

CICP PROVIDERS IN THE NEWS

- Colorado Coalition for the Homeless broke ground on a 129-unit housing development in northeast Denver on January 16, 2015, the latest step in helping low-income and homeless residents find housing in the metro area. The Renaissance at North Colorado Station, located at 39th Avenue and Colorado Boulevard, sits on a 1.63-acre site and provides affordable housing and on-site support services. It's located three blocks from a future commuter rail station that connects downtown Denver and Denver International Airport.

CICP PROVIDERS IN THE NEWS CONTINUED

- University of Colorado Health (UCHealth), formerly Poudre Valley Health System, filed plans with the city to build a \$12.3 million freestanding emergency center on its 96-acre Harmony Road campus. According to plans, the 17,000-square-foot emergency center will have 12 private rooms, an around-the-clock pharmacy and outpatient lab services, which would be relocated from the existing Redstone building already on campus. The new emergency department would come in addition to a new and larger emergency facility included in Poudre Valley Hospital's \$102 million addition and renovation on Lemay Avenue. The Harmony center, coupled with the Poudre Valley Hospital expansion, is projected to serve the community for at least 15 years. The addition of a new emergency center will not affect UCHealth's urgent care office on the Harmony campus, which sees patients from 8 a.m. to 7 p.m. daily.
- Longmont Clinic joins UCHealth system. Longmont Clinic opened in 1906 when a group of physicians began caring for residents of Longmont and St. Vrain Valley. Joining forces with UCHealth opens new doors for patients, and ensures expansion treatment options and an unsurpassed level of care for many more years to come.
- Estes Park Medical Center received national recognition as a leading critical access hospital. Nominated by the Colorado Rural Health Center, Estes Park Medical Center was recognized for its advancements and innovation to expand care coordination, patient access, prevention and wellness, and community partnerships to improve citizen health.

In April 2014, the hospital joined with the historic Stanley Hotel, the town of Estes Park, and University of Colorado Health to begin an ambitious public-private partnership in the form of a wellness center which will help establish Estes Park as a global destination for wellness and adventure tourism. The Estes Wellness Center will be a 15,000 square foot facility, providing an array of services including physical fitness, metabolic fitness, nutritional fitness, sleep, stress, and quality of life/life satisfaction

FREQUENTLY ASKED QUESTIONS

- **How many times can a CICP applicant be rated?**
Answer: There is not a CICP policy on the number of times a CICP client can be re-rated in a year. Article VII, section 7.02 explains the circumstances that should exist for a client requesting to be re-rated. In rare situations, a client's financial situation may not have changed, but they feel their initial ratings do not accurately reflect their current financial situation. Article IX, section 9.01 explains what methods are available to the provider to change a CICP client's initial rating.
- **Should providers send all applicants to apply for Medicaid if their income level is below 133% of the FPL?**
Answer: No. Not all applicants below 133% FPL would qualify for Medicaid. Providers should consider if the applicant meets the residency requirements for Medicaid. Also, when screening a CICP applicant, providers should first determine if an applicant would qualify for Medicaid based on the applicant's income only. Because Medicaid does not count deductions the same as CICP, if the income is 133% or under the FPL, the CICP provider should refer the applicant to Medicaid before moving forward with any CICP deductions.
- **Can providers waive CICP copayments?**
Answer: Yes. CICP providers can choose to charge less or waive a CICP copayment; however the full CICP Copayment amount, whether collected or not, should be included in the data submission to the Department.
- **Should CICP hospital providers charge additional copayments for radiology or laboratory services if the client was seen in a hospital setting?**
Answer: No. Hospital providers cannot charge additional copayments for radiology or laboratory services. Clients receiving MRIs, CT scans, PET, sleep studies, cath labs, or other nuclear medicine services in the emergency room or hospital outpatient clinic setting, will be responsible for either the emergency room or outpatient clinic copayment and inpatient copayment.

GENERAL REMINDERS

- Providers should send questions to CICP Correspondence for a timely response; however, providers can also send specific inquiries directly to the following staff:
 - Karen.Talley@state.co.us for Primary Care Fund questions, and CICP questions
 - Matthew.Littlejohn@state.co.us for provider billing reports and information
 - Eugene.Advincula@state.co.us for provider audits and information
- If you would like assistance concerning CICP payment information, please contact our Special Financing Accountant, Gina.Decrescentis@state.co.us. She can answer questions about current and prior payments, EFT direct authorization, W-9 forms, or other payment related information. Gina can be reached at 303-866-5718.
- As a reminder, Quarterly Data is due to the Department by Thursday, April 30, 2015. Please submit your data to the Department through the following link: CICPcorrespondence@state.co.us
- Providers can access CICP information at:
 - www.colorado.gov/hcpf/programs-Adults - General Information
 - www.colorado.gov/hcpf/Colorado-Indigent-Care-Program-stakeholder-forum - Stakeholder Forum
 - www.colorado.gov/pacific/hcpf/CICP - Program Manual, newsletters, etc.
- Clients can reach the Department's Customer Contact Center at 1-800-221-3943.

COLORADO INDIGENT CARE PROGRAM

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