



Estes Park Flood Resources

GENERAL INFORMATION:

- Town of Estes Park public information office: 970-577-3700 or info@estes.org.
- Town of Estes Park: www.estes.org, www.facebook.com/townofestesparkco and www.twitter.com/townofestespark.
- Sign up to receive Town emails by sending an email to townadmin@estes.org.
- Larimer County: www.larimer.org/flooding2013 or www.twitter.com/LarimerCounty.
- Sign up to receive emergency notifications on your cell and email at www.leta911.org or 970-962-2170.
- Request printed information at 970-577-3701.

HEALTH, SUPPORT AND RECOVERY

- Crossroads Ministry provides flood financial relief and case management assistance 970-577-0610.
- Call 2-1-1 for volunteer help.
- Estes Valley Victim Advocates are available for crisis counseling at 970-577-9781
- Red Cross assistance information available at 970-226-5728
- Touchstone Health Partners provides mental health assistance at 970-586-9105.
- Salud Family Health Center 970-586-9230.
- Larimer County Health Department 970-577-2050 and www.larimer.org/health/emergency
- Estes Park Medical Center 970-586-2317
- CO Help toll-free phone line 1-877-462-2911 for flood health-related questions.
- Housing and displacement assistance through the Estes Park Housing Authority at www.esteshousing.org or 970-577-3730.
- Register with FEMA by November 16 for potential disaster assistance, if you sustained loss or damage. Call 1-800-621-FEMA (3362) or register for possible FEMA and SBA assistance at www.disasterassistance.gov
- Via provides transportation to flood victims. Call 303-447-9636 or toll free 1-888-647-9768.
- The Senior Center offers a Meals on Wheels home delivery program and meals onsite which offer social connection and support. Call 970-586-2996.
- Be aware of scams during flood recovery; ask for identification, check credentials, proof of licensing and verify by phone. FEMA inspectors visiting your home will NEVER ask for money. If you see anything suspicious, call the Police Department at 970-586-4000.
- Contact the Better Business Bureau for consumer protection tips. 970-488-2037 or toll-free: 1-800-564-0370 ext. 112.

BUILDING SAFETY

- Check crawl spaces, lower levels and building exteriors for water damage and mold; call a structural engineer if you have any concerns.
- Electrical appliances that were wet at any point must be checked by an electrician
- The Town's dedicated line for building safety inspection information is 970-577-3722. Please call if you have safety concerns about your property.
- Before beginning any work in the floodplain, you must receive a permit through the Town of Estes Park Building Safety Division at 970-577-3722 or the Larimer County Building Department at 970-577-2100.
- Document cleanup for insurance purposes; check with the company to see what is covered.
- Learn more at www.estes.org/floodrecovery

SANITATION OUTAGES and NO-FLUSH ZONES

- Thousands of properties have been under a NO FLUSH order since the flood. The most current NO FLUSH zone map is available www.utsdrecovery.org or call 970-586-4544.
- Human waste can be disposed of at the Upper Thompson Sanitation Treatment Plant at 2201 Mall Road. Absolutely no trash, waste bags, chemicals, etc. can be accepted.
- Port-a-Johns have been provided throughout the NO FLUSH ZONES.
- Human waste may contain a range of disease-causing organisms or viruses. Use waterproof gloves to prevent cuts and contact with human waste or sewage.
- After handling contaminated materials (such as bags of human waste), wash your hands thoroughly with soap and uncontaminated water before touching yourself or anyone else, particularly on the face, mouth, eyes or nose.

TRASH AND DEBRIS

- Check with your insurance company for coverage related to debris management.
- The Town Clerk's office can provide a list of licensed companies to haul debris. Call 970-577-4777.
- Drop off site for woody and vegetative debris is at 666 Elm Road, open Tuesday through Saturday until November 15, from 8 a.m. until 5 p.m. Residents must show proof of affiliation to the property where the debris was located to the staff on duty, such as a driver's license, utility bill or property tax statement.
- A drop off site for excess soil and sand is located at the Fairgrounds at Stanley Park through the Community Drive entrance, open Tuesday through Saturday through November 15, from 8 a.m. until 5 p.m.
- For disposal of other debris, rubble, and non-compactable materials the transfer station located at 455 Elm Road is equipped to accept these items. Current hours of operation are Tuesday through Saturday, 8 a.m. until 4 p.m. Please call 970-586-6478 for updates.