



ACC ENROLLMENT POLICY DISCUSSION DOCUMENT OCTOBER 2015

DISCUSSION ON ENROLLING CLIENTS WHO CURRENTLY HAVE A RELATIONSHIP
 WITH A NON-CONTRACTED ACC PROVIDER

Issue Statement

Some ACC-eligible clients are not being enrolled into the program because they currently have a relationship with a non-contracted provider. As a result, these clients do not have access to the additional resources provided by the RCCOs, including: care coordination, help accessing specialty care and connections to social and community services.

Background

Historically, the Department has not enrolled clients whose claims history show that the client has been seeing a provider who is not contracted with the ACC program. This decision was made to encourage RCCOs to include all providers in their network, support continuity of care, and to respect client choice. However, the number of clients in the pool of non-contracted has decreased significantly as the program has evolved. Currently, there are about 17,300 clients who are not being enrolled due to this policy. This represents a relatively small portion of the overall ACC population, but an opportunity to move towards full enrollment with RCCO supports available to all ACC eligible members.

Solution

The Department is considering enrolling ACC eligible clients into the program regardless of their relationship with a non-contracted provider.

Estimated Impact

On Clients:

Clients will be enrolled in the ACC program and able to see their current provider; they will be encouraged to select a PCMP. They will not be attributed to a PCMP until:

- Their current provider is enrolled,
- They demonstrate a relationship with another enrolled provider, or
- They call Health*Colorado* to select a PCMP.

August 2015 data suggest this change could have the following impact:

Number of Clients in Each RCCO that would be Affected by the Proposed Policy Change	
RCCO	Number of Clients
RCCO 1	2,847

The mission of the Department of Health Care Policy and Financing is to improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.



RCCO 2	1,313
RCCO 3	4,423
RCCO 4	458
RCCO 5	4,779
RCCO 6	2,363
RCCO 7	1,132
Total	17,315

As with all clients enrolled in the ACC, there will be a choice period of 30 days prior to the effective date of enrollment and 90 days after. There is also an annual open enrollment period.

Clients will have access to the additional resources provided by the RCCOs, including: care coordination, help getting specialty care, and connections to social and community services

On RCCOs and Attribution Rates:

This policy change will affect the attribution rate of each RCCO, and will therefore affect payment if these clients remain unattributed longer than six months.

Effect on RCCO Attribution Rate*				
RCCO	August 2015 Enrollment	August 2015 Attribution Rate	Enrollment with Change	Attribution Rate with Change
1	125,477	69.63%	128,324	68.08%
2	71,781	79.66%	73,094	78.23%
3	239,881	72.78%	244,304	71.46%
4	107,510	82.52%	107,968	82.17%
5	96,004	74.48%	100,783	70.94%
6	121,534	72.29%	123,897	70.91%
7	146,336	75.18%	147,468	74.60%

*Please note these numbers are estimates and will likely change upon policy implementation.

On Providers

RCCOs or the Department may outreach to non-contracted providers to encourage them to enroll as PCMPs and remind them that they will receive additional support from the RCCOs and PMPM payments in addition to the fee-for-service payments for services. Providers would still have the choice as to whether they would like to contract with the ACC program. Currently enrolled PCMPs may see a slight increase in attributed clients if clients call to select them as a PCMP or clients demonstrate a relationship with them.

