



COLORADO

Department of Health Care  
Policy & Financing

Dear Provider,

A number of currently enrolled providers have expressed concerns regarding a recent letter sent via email from [letter.generator.noreply@hpe.com](mailto:letter.generator.noreply@hpe.com) notifying them that their application has been rejected (email subject line "Colorado Medicaid Provider Enrollment Application Number 12345 Status Update").

If you received the letter described above, please note that this is likely due to an additional application being submitted separately from the application which was ultimately approved. DXC Technology (DXC) will automatically reject enrollment applications which were Returned to Provider (RTP) after six (6) months in RTP status, resulting in the automated rejection letter.

Receipt of a rejection letter does not mean your current enrollment status has changed. However, providers who receive a rejection letter are advised to contact the [Provider Services Call Center](#) at 1-844-235-2387 to ensure there are no issues with your enrollment and to verify current status.

Thank you,

Department of Health Care Policy & Financing

*Please do not reply to this email; this address is not monitored.*

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