



# ACC ENROLLMENT POLICY DISCUSSION DOCUMENT OCTOBER 2015

## ENROLLING CLIENTS WHO CURRENTLY ARE EXCLUDED FROM ENROLLMENT DUE TO A PREVIOUS MENTAL HEALTH INSTITUTION CLAIM

### **Issue Statement**

Some clients are currently excluded from ACC eligibility and are therefore not being enrolled into the program because their claims history indicates a mental health institution (MHI) claim. As a result, these clients do not have access to the additional resources provided by the RCCOs, including: care coordination, help accessing specialty care, and connections to social and community services.

### **Background**

The Department made a decision at the beginning of the ACC to not enroll clients whose claims history includes a MHI claim. This decision was made due to the initial limited scope of the ACC program. As the program has evolved, however, the Department is re-visiting earlier enrollment decisions in order to include as many populations as possible under the umbrella of the ACC. Currently, there are about 330 clients who are not being enrolled due to this policy. Though there are not many clients being excluded due to this exemption, they will likely benefit from the RCCO and PCMP supports available through the ACC.

### **Solution**

The Department will be removing the MHI exclusion and enrolling clients who would then be eligible for the ACC program. The Department is interested in stakeholder feedback:

- Is any special outreach to these clients necessary? If so, what?
- Are there other special considerations?

### **Estimated Impact**

#### On Clients:

Clients will be enrolled in the ACC program according to the enrollment policies for all other ACC clients. If they have a demonstrated relationship with a contracted PCMP they will be attributed at the time of enrollment. If they do not have a demonstrated relationship with PCMP, they will be enrolled to the RCCO and unattributed; they will also be encouraged to select a PCMP.



October 2015 data suggest this change could have the following impact:

<b>Number of Clients in Each RCCO that would be Affected by the Proposed Policy Change</b>	
<b>RCCO</b>	<b>Number of Clients</b>
RCCO 1	37
RCCO 2	18
RCCO 3	71
RCCO 4	81
RCCO 5	45
RCCO 6	31
RCCO 7	46
<b>Total</b>	<b>329</b>

\*Please note these numbers are estimates and will likely change upon policy implementation.

As with all clients enrolled in the ACC, there will be a choice period of 30 days prior to the effective date of enrollment and 90 days after. There is also an annual open enrollment period.

Clients will have access to the additional resources provided by the RCCOs, including: care coordination, help getting specialty care, and connections to social and community services.

On RCCOs:

RCCOs will be responsible for coordinating care for these additional clients, but this policy change should otherwise have minimal impact on RCCO operations.

