



Dear Home Health Agencies,

RE: Common Claim Denial Reasons

EOB 4100 - Type of Bill Code Invalid.

Why You're Getting this Error:

You're submitting a Home Health Claim with an invalid TOB (likely 33x).

How to Fix It:

Please make sure you're referring to the [new Home Health Billing Manual](#) for claims submission.

Claims submitted with TOB 033x will be denied. The 032X Type of Bill has been redefined to mean "Home Health Services under a Plan of Treatment" and should be used to bill home health services.

The National Uniform Billing Committee (NUBC) originally started using the 032X Type of Bill in 2013 and Health First Colorado must now enforce its use for home health claims submitted through the Colorado interChange.

EOB 1454 - Procedure Code, Revenue Code, or Modifier is Invalid - Home Health.

Why You're Getting this Error:

You're attempting to submit a Home Health Claim, without the Procedure Code, Revenue Code, or Modifier Code. **While these may not be required fields on the Provider Web Portal, they may be required for the claim to process correctly.**

How to Fix It:

Please make sure you're referring to the [new Home Health Billing Manual](#) for required fields. Don't forget to include all applicable procedure codes for PDN claims.

Example:

Private Duty Nursing (PDN) claims will deny if submitted without the procedure code T1000, in addition to the revenue code for PDN.

The procedure code is not a required field in the Provider Web Portal, but page 11 of the [Private Duty Nursing Billing Manuals](#) does indicate this is required for the claim.

Thank you,

The Department of Health Care Policy and Financing

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