

Electronic Visit Verification

August 21, 2018



WELCOME

HCPF Introductions

Restroom location



Agenda

Introductions

Brief Overview of EVV

EVV Implementation Milestones

EVV Project Plan and Dept Deliverables

Top FAQ's

Open Forum



Meeting Guidelines

We ask that you:

- Mind E-manners
- Identify yourself when speaking
- Share the air
- Listen for understanding
- Stay solution and scope focused



Meeting Purpose

The purpose of this meeting is to engage providers, members, and other stakeholders as the Department works to implement EVV for community based services offered through both the State Plan and Waivers.

And specifically to:

- Review EVV, the legislative mandate, and the scope of implementation
- Discuss EVV Implementation Process
- Provide EVV Project Plan updates
- Address stakeholder concerns
- Provide a platform to gather stakeholder feedback



What is EVV?

- Electronic visit verification (EVV) is a technology solution which electronically verifies that home and community-based services are actually delivered to people needing those services by documenting the precise time service begins and ends.
- Includes multiple point-of-care visit verification technologies, such as telephonic, mobile, web portal (Santrax) verification inputs



Why is EVV required?

- Section 12006 of the 21st Century Cures Act requires all state Medicaid agencies implement an EVV solution to manage their Personal Care services by January 1, 2019, and for all Home Health services by January 1, 2023.
- States that do not implement EVV will incur a reduction of Federal funding.
- H.R. 6042 delays FMAP reductions from 2019 to 2020



21st Century Cures Act

The Act does not:

- Limit the services provided
- Limit provider selection
- Constrain individuals choice of caregiver
- Impede the way care is delivered
- In any way establish an employer-employee relationship



What must EVV verify?

Type of service performed

Individual receiving the service

Date of the service

Location of service delivery

Individual providing the service

Time the service begins and ends



Questions



State EVV Model

Hybrid Model

Colorado selected a vendor that will provide EVV solutions while allowing all providers to choose alternative/existing EVV systems, if they meet state specifications



Benefits of Hybrid Model

- Providers have the flexibility to select their own EVV system
- Providers have a no cost solution through the state if they so choose
- Providers have centralized platform to use without running their own procurements, alleviating burden if they choose
- Centralized platform facilitates linking EVV with MMIS claims data



Which Services Require EVV?*

- Personal Care
- Home Health
- Private Duty Nursing
- Hospice
- Homemaker
- In-Home Respite
- Consumer Directed Attendant Support Services (CDASS)
- In-Home Support Services (IHSS)
- Independent Living Skills Training (ILST)
- Specialized Medical Equipment and Supplies
- Outpatient Physical Therapy, Occupational Therapy, Speech Therapy (provided in the home)
- Behavioral Health (provided in the home)

***Subject to CMS Guidance**

Colorado EVV Technologies



Mobile Application



Telephony



Web Portal (Santrax)

Benefits of EVV

- Improving accuracy of service delivery
- Verifying visits on a real-time basis
- Automating missed visit alerts to more quickly implement back-up
- Validating hours of work
- Eliminating billing data entry mistakes
- Reducing costs related to paper billing and payroll



Questions



Federal EVV Delay

- H.R. 6042 signed into law on July 30, 2018
- Law No: 115-222
 - Delays FMAP reductions from 2019 to 2020, and extends the “good faith effort exemption” from FMAP penalties through the end of 2020 for those states that qualify
 - Requires CMS to conduct at least one public meeting and communicate regularly with stakeholders during the implementation process



Updated EVV Timeline

- The Department will utilize extra time granted by Federal legislation
- EVV will not be mandated on January 1, 2019
- System development and stakeholder engagement will not be delayed
- Updated timeline will be communicated in September



EVV Project Plan

2018

- Continued stakeholder engagement
- System development

2019

- Test and refine system
- Pilot Program
- Training for Providers
- Soft Launch
- Third-Party systems integrate with Aggregator



Benefits of Delayed Use

- Allows additional time for CO to thoughtfully implement EVV
- Extends opportunity for stakeholder feedback
- Additional time for systems testing
- Additional time for training
- Ability to complete more robust Pilot Phase



Stakeholder Engagement in Rules

| Type of Rule | Purpose | Stakeholder Feedback |
|--------------------------------|---|--|
| Sandata Business Rules | Gain understanding of system capabilities, set system parameters, and develop verification guidelines | Guides decision making and ensures that the EVV solution meets the unique needs of Colorado's Medicaid program |
| Colorado Rules and Regulations | Develop regulations for providers around EVV compliance | Provide insight on how provider agencies will function within EVV and ensure HCPF rules make sense in practice |



Updates From Sandata Business Rules

- No pre-determined locations
- Members are identified by Medicaid ID
- Streamlining services for verification
- Providers will have access to the Santrax (web portal) and will determine if and when caregivers will have access



Department Deliverables

- Contract executed with DXC
- Kickoff meeting with DXC and Sandata
- Updated EVV Implementation Timeline
- Confirmed Service List
- Third Party Certification Details
- Pilot Phase Plan
- Training Plan

Top FAQ

- How does the Federal delay impact the implementation of EVV in CO?
- Why did CO decide to utilize the delay?
- Will CO apply for an extension?
- Will CO push back Home Health because of the delay?
- Will Sandata be at future stakeholder meetings?



Next Steps

- Continue to develop Business Rules with Sandata
- Finalize a Training and Pilot plans
- Develop new FAQ's for stakeholders
- Next stakeholder meetings
 - August 28th – Participant Directed
 - August 29th – Training/Communication
 - September 18th – General Stakeholder meeting
- Sandata introduction meeting in the works



Your Feedback Matters

***“Tell us what
you think!”***



Contact

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