

*Electronic Visit Verification
Participant Directed
Subcommittee*

June 26, 2018



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WELCOME !

HCPF Introductions

Restroom location

Sign in sheet





Meeting Guidelines

We ask that you:

- Mind E-manners
- Identify yourself when speaking
- Share the air
- Listen for understanding
- Stay solution and scope focused



Agenda

- Overview of last meeting
- Discuss EVV system Updates
- Cross State implementation processes
- Scenarios
- Open Forum



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Meeting Purpose

The purpose of this subcommittee is provide input related to the application of an Electronic Visit Verification (EVV) system for members who utilize participant directed service delivery options and develop recommendations, within the parameters of section 12006 of the 21st Century Cures Act, for Colorado's implementation of EVV



What is EVV?

- Electronic visit verification (EVV) is a technology solution which electronically verifies that home and community-based services are actually delivered to people needing those services by documenting the precise time service begins and ends.
- Includes multiple point-of-care visit verification technologies, such as telephonic, mobile and fixed visit verification inputs



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Why is EVV required?

- Section 12006 of the 21st Century Cures Act requires all states implement an Electronic Visit Verification (EVV) solution to manage their Personal Care services by January 1, 2019, and for all Home Health services by January 1, 2023.
- States that do not implement EVV will incur a reduction of Federal funding.



21st Century Cures Act

The Act does not:

- Limit the services provided
- Limit provider selection
- Constrain individuals choice of caregiver
- Impede the way care is delivered
- In any way establish an employer-employee relationship



What must EVV verify?

Type of service performed

Individual receiving the service

Date of the service

Location of service delivery

Individual providing the service

Time the service begins and ends



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*Which Services Require EVV?**

- Personal Care
- Long Term Home Health
- Private Duty Nursing
- Hospice
- Homemaker
- In-Home Respite
- Consumer Directed Attendant Support Services(CDASS)
- In-Home Support Services (IHSS)
- Independent Living Skills Training
- Managed Care and Fee-For-Service Delivery
- Specialized Medical Equipment and Supplies*



Colorado EVV Technologies

Mobile App

- **Strengths**
 - Services can be delivered in a variety of settings
 - Can work in rural/frontier areas does not need Wi-Fi to collect the data
 - Secured solution when GPS is enabled
 - Web portal feature to provide flexibility for devices to input data
- **Weaknesses**
 - Concerns around tracking and privacy

Telephony

- **Strengths**
 - Landline can be used or any phone if landline is not available
 - Members prefer this option
- **Weaknesses**
 - May not work in rural/frontier areas due to lack of cellular service
 - Requiring that check-in and check-out occur from the home
 - Could restrict the ability of the member to receive services in the community



Overview of Last Meeting



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Concerns From Last Meeting

Rural areas

Mobile App can work without cellular connections

Clocking in and Clocking out time burden

Address in a pilot phase and development polices

Request of Extension

Dept. closely watching delay bills

Required Location

Will address in scenarios

Sandata: Consumer Direct Care Solution

- Accommodate service delivery locations with limited or no internet access
- Avoid rigid scheduling
- Ensure members can schedule their services between the members and the caregiver
- Accommodate services at multiple locations and allow for multiple service delivery locations in a single visit
- **Upon contract execution the department will be able to confirm these commitments**



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Sandata: Consumer Direct Care Solution

- According to Sandata, member or their authorized representative will be able to view and approve the electronic timesheet prior to payment :
 - Member portal
 - Caregiver/Employee portal
 - Fiscal Management Portal



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*Potential EVV implementation Timeline**



*Timeline subject to change



Awaiting Confirmation from Sandata

- The system will not have requirements for preset locations or times
- The system allows flexibility to schedule and edit services for clients in different locations and for different services
- The system will allow for services to be identified as consumer directed services thereby allowing greater flexibility to edit
- The system needs to allow for multiple service delivery locations in a single visit



ADA Compliance

Colorado's EVV system is ADA compliant under the ADA section 508 Requirements

- The requirements are as follows:
 - Text equivalents for images, audio, and other for forms of multimedia
 - Time-based media including audio, video and captioning for hard of hearing populations where applicable
 - Content that can be presented in different ways to accommodate meaningful sequence
 - Distinguishable content through use of color, context, or markup, and audio control to make it easier for users to see and hear content



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Please see EVV website

[Section 508 of the Rehabilitation Act](#) (29 U.S.C. § 794d) requires that Federal agencies' electronic and information technology is accessible to people with disabilities, including employees and members of the public.



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Other States' EVV Implementation Process



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Scenario 1

If client/member is not at home when service is provided how much time is needed to confirm service?

Scenario 2

What accessibility features are needed to ensure clients can continue to manage their own care?

Scenario 3

What suggestions do you have for services that are delivered within the community?

Open Forum



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Your Feedback Matters

Stakeholder Questions, Concerns and
Recommendations



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Next Steps

- Go back to reaching out to states one by one
- Submit questions to Sandata
- Development of Participant Directed FAQ



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