



**COLORADO**

Department of Health Care  
Policy & Financing

## **Electronic Visit Verification Fact Sheet: Privacy Concerns**

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### **Does EVV require microphone, photographic, or video monitoring?**

No. EVV implementation in Colorado will not require a microphone, photographic, or video recording, nor does the Department authorize individual agencies to require the use of such devices.

### **Are members required to keep a monitoring device in their home?**

No. Services will be verified through EVV by using an application on a mobile phone or tablet, telephone call, or web-portal. The service provider will bring required technology into the client's home for verification and take it with them when they leave.

### **Are members required to carry a monitoring device on their person?**

No. Services will be verified through EVV by using an application on a mobile phone or tablet, telephone call, or web-portal. The service provider is responsible for ensuring that required technology is present at time of service.

### **Will GPS be required as part of EVV?**

The 21<sup>st</sup> Century Cures Act requires that location of service delivery is verified as part of EVV. The Department interprets the mandate to not require GPS and expects that location will be verified through the attendant's phone by a check-in via telephone call, phone application, or web portal. However, the Department is seeking guidance from the Centers for Medicare and Medicaid Services (CMS) to confirm what type of reporting will meet the location verification requirement and will keep stakeholders informed as new information becomes available.

### **Will EVV restrict the locations that a member may receive services?**

No. The implementation of EVV will not impact the locations in which a member may receive services. EVV does not amend current program rules or Federal guidance which allows for Home and Community Based Services and Home Health to be provided both in the home and community. EVV implementation in Colorado will allow for location flexibility and will not require that location of service delivery be pre-determined.

### **How will service details collected through EVV be stored and kept safe?**

All Medicaid data, EVV-related or not, is stored on secure servers that are managed and maintained by DXC. DXC is responsible for ensuring data storage meets state cyber security standards, as well as Health Insurance Portability and Accountability Act (HIPAA) requirements, as are all of the Department's contracted vendors.

### **For more information contact:**

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while demonstrating sound stewardship of financial resources.

August 2018

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