Dear Provider,

The **21st Century CURES Act**, passed in December 2016, requires state Medicaid programs to implement an Electronic Visit Verification (EVV) system for Personal Care and Home Health services. Per section 12006, all states must implement an EVV system to avoid a reduction in federal Medicaid funding. EVV is an electronic-based system that verifies when provider visits occur and documents the precise time services begin and end, ensuring that members receive authorized services. To be in federal compliance, all EVV systems must collect the six points of data listed below.

1. Type of service performed  
2. Individual receiving the service  
3. Date of the service  
4. Location of service delivery  
5. Individual providing the service  
6. Time the service begins and ends

On **January 1, 2020**, the Department of Health Care Policy & Financing (the Department) will **require** Health First Colorado (Colorado's Medicaid Program) providers of EVV mandated home and community-based and state plan services to use EVV. Colorado is implementing EVV for federally required services and additional services that are similar in nature and service delivery. A list of services that require EVV in Colorado is listed below.

Participation in the EVV is **mandatory** for the following programs and services. Provider agencies not in compliance with EVV by January 1, 2020, may experience a disruption in reimbursement.

**Services Mandated for Colorado EVV Implementation**

| Behavioral Therapies (provided in the home or community) | Life Skills Training |
| Consumer Directed Attendant Support Services (CDASS) | Occupational Therapy (provided in the home) |
| Durable Medical Equipment (requiring in-home setup) | Physical Therapy (provided in the home) |
| Home Health: RN, LPN, CNA, PT, OT, SLP | Pediatric Behavioral Health |
| Homemaker | Pediatric Personal Care |
| Hospice | Personal Care |
| Independent Living Skills Training (ILST) | Private Duty Nursing |
| In-Home Support Services (IHSS) | Respite (provided in the home or community) |

* Services subject to change  
* Facility Based Per Diem Services, Managed Care, PACE, and other Capitated Services
**Colorado Implementation**

The Colorado EVV program will deploy a **hybrid model**. A hybrid model means that a provider agency may choose to use the State EVV Solution at no cost or an utilize an alternate EVV vendor. The Department has subcontracted with Sandata Technologies for State EVV Solution. The State Solution will utilize three EVV technologies: mobile application, telephony, and a provider web portal. Providers who choose to utilize an alternate EVV solution must ensure that their system is configured to Colorado EVV rules and requirements.

A list of [vendors who have interfaced with Sandata in other states](#) is available on the [Electronic Visit Verification web page](#) under the Hot Topics drop-down section. Interface time may be reduced by choosing a vendor from this list. The Department does not endorse any vendor or recommend using a vendor from this list. The Department strongly recommends that providers decide by the end of July 2019 if they will utilize an alternate EVV vendor to ensure adequate time for interface testing. It is each provider’s responsibility to have a functional EVV solution by January 1, 2020.

**Training for EVV**

A train-the-trainer model for agencies will be offered by the Department’s EVV vendor through three different modalities: Instructor-Led Classroom Training, Instructor-Led Webinar, and Self-Paced eLearning. Training is mandatory for providers to gain credentials to access the State EVV Solution. This training model allows for a few individuals knowledgeable about the business to attend training then take the information learned back to the office and train the other staff. The “trainer” can train provider agency staff by utilizing training materials provided by the state EVV vendor. Providers using an alternate vendor will also be required to attend training to obtain credentials for the Data Aggregator. Training for providers using an alternate EVV system will be available through Self-Paced eLearning. The Department recommends at least one of the individuals who attends training be an administrator. The Department will release training registration within the next few months.

**Important Milestones**

**June 2019**
- Training Announcement
- Technical Specifications for Alternate Vendors Released

**July 2019**
- Training Registration for State EVV Solution
- Recommended Decision Deadline for Alternate Systems

**August 2019**
- Alternate Vendor Testing Available

**September 2019**
- Training Begins
- Provider Access to State EVV Solution

**December 2019**
- Alternate Vendor Interface Testing Complete

**January 1, 2020**
- Mandatory Go-Live
**Learn More**
Information and updates about EVV are available on the [Electronic Visit Verification web page](#). Providers are encouraged to visit this web page often for the latest EVV news and any upcoming training announcements.

The Department looks forward to working with providers on successful EVV implementation. Contact [evv@state.co.us](mailto:evv@state.co.us) with any questions on EVV.

Thank you,

Department of Health Care Policy & Financing

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