

# Healthy Communities & Community Care of Central Colorado

**Health Impact on Lives: Health and Quality Improvement Committee: September 22, 2016**



**Regional Care Collaborative Organization**  
*A Program of Community Health Partnership*

# Collaboration & Contracts

- Community Care of Central Colorado has partnered with Healthy Communities locally since the springtime of 2014. The collaboration has been formalized with the appropriate BAAs, MOUs, and a SOW, which states the parties will:
- Provide timely information from Healthy Communities regarding enrollment of pregnant woman and children into Medicaid in processes mutually agreed upon by RCCO and MH-UCH.
- Provide information via Healthy Communities regarding medical homes, selecting a RCCO PCMP, and contact information for RCCO to Medicaid enrollees including adults, pregnant women, parents with dependent children, and parents of children with special needs.

# Attribution & Resources

- During the last year of the 1,270 member contacts in the Service Center, initiated through the collaboration, **944 were attributed to a PCP.**
- When children, and families, are attributed to a PCP their likelihood of receiving appropriate EPSDT screening may be higher. When Service Center Representatives speak to Healthy Communities involved families they stress the importance of EPSDT by their respective PCP as well as post partum depression screening.
- Interactions between the Community Care Service Center and Healthy Communities staff has also lead to additional community resource allocation for mutual members.

# Benefits & Areas for Opportunity

- Healthy Communities staff sends requests regularly, and securely, via Service Center care coordination software. A designated Service Center Representative calls mutual members to ensure the appropriate community resources are provided (WIC, NFP, etc.) for the family and attribute the family/child to a PCP as appropriate. The teams have shared community resources for families regularly – especially at the onset of the collaboration in 2014.
- Overall, the collaboration has proven successful and Community Care is currently evaluating the partnership to determine where specific improvements can be made. Challenges have been minimal, the collaboration successful, but improvements can be made in data sharing and evaluating how the collaboration impacts EPSDT outcomes (confounding factors, etc.).
- For example, ensuring regular reporting between the two entities benefits the collaboration in the best way possible while still assisting families with their needs (attribution data sharing, etc.). Overall, the collaboration has proven successful while there is still potential to improve upon the work together (looking at how the collaboration has impacted EPSDT, etc.).

# Questions?

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