

#### EPSDT Exceptions:

For any benefit EXCEPT for personal care that may not be listed as a covered benefit, the provider can submit a request through CareWEB. Each and every request will be looked at on an individual basis along with the medical necessity provided by the requesting provider. For more information, please refer to the February 2014 provider bulletin.

#### CWQI Code Status Definitions

Once a PAR is submitted into CWQI, each code is assigned a "status". Please note that while the code is under review, the status may not be final.

The following list contains possible statuses and definition:

- Medical Review: The code is under review. This is **not** a final status.
- Not A Covered Benefit: This is a non-covered benefit for clients over the age of 21. For clients under the age of 21, the code is currently under review and a determination will be based on medical necessity. This is **not** a final status.
- No Auth Required: No PAR is required. This is **not** a final status.
- Approved with Conditions: The line item was approved for less units than requested. This **is** a final status.
- Canceled: The PAR has been cancelled. This **is** a final status.
- Pended – Dental Child: The code is under review. This is **not** a final status.
- Pended – Dental Adult: The code is under review. This is **not** a final status.
- Pended – Child/Adult: The code is under review. This is **not** a final status.
- Pended – Ortho Child: The code is under review. This is **not** a final status.
- No PAR Required – Child Benefit Only: No PAR is required for a child only. This is **not** a final status.
- Revision – Pended: Revision is under review. This is **not** a final status.
- Revision – Approved: Revision has been approved. This **is** a final status.
- Approved: The PAR was approved. This **is** a final status.
- No Decision Yet: The PAR is under review, this may pertain to a draft episode or a submitted episode. This is **not** a final status.
- Denied: The PAR is denied. This **is** a final status.

#### Personal Care Exceptions:

This is a bit different. If you need to request personal care, please contact an agency or call the personal care number at 303.866.3447. You will receive a return call to help arrange for an assessment for services. The assessment will be returned to Elizabeth Freudenthal to start the request down the internal processing path as an EPSDT exception. This process will remain in place until personal care has become a state plan benefit.