



COLORADO

Department of Health Care
Policy & Financing

EPSDT Exception Process

Personal Care Request Process

(Process may change when benefit goes live)

1. Physician completes a 485 Plan of Care, or electronic form with identical content, describing the medical need for personal care and detailing tasks and frequency needed.
2. Personal Care provider completes a Personal Care Assessment Tool (PCAT) to assess the number of hours of personal care support the client is eligible to receive.
3. Personal Care provider submits both the signed 485 and the completed PCAT to the HCPF Home Health email address: homehealth@state.co.us
4. HCPF clinical staff will complete medical review of request and send decision and instructions to personal care provider within 10 business days.
 - Review will evaluate medical necessity, as defined per EPSDT at 10 CCR 2505-10 8.280, on a case-by-case basis.

Our mission is to improve health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources.

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