



**COLORADO**  
Department of Health Care  
Policy & Financing

Dear Rehab Agency Provider,

This email is to clarify the email below regarding the fix for Evaluation and Management (E/M) codes.

The fix implemented July 24th **does not** address the issue affecting Provider Type 48. For more information on this issue, please refer to our [Known Issues & Updates web page](#) (photo below).

**Claims Denials for Provider Type 48 for EOB 0182 - Rehab Agency**

Claims for Provider Type 48 - Rehab Agency are denying for some services that should be allowed for this provider type. These claims are denying for EOB 0182 - "Billing Provider Type and/or Specialty is not allowable for the service billed."

DXC is working to fix the issue. Claims will be reprocessed by DXC.

Claims for Provider Type 48 will continue to deny for EOB 0182 - "Billing Provider Type and/or Specialty is not allowable for the service billed."

DXC and the department are working on a resolution for this issue. You will receive an email when a resolution is complete.

We apologize for any confusion and inconvenience.

Thank you,

Health First Colorado (Colorado's Medicaid Program) and Child Health Plan *Plus* (CHP+)

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Dear Providers,

This email is to let you know the Evaluation and Management (E/M) code issue has been resolved.

Claims with E/M codes will now pay appropriately.

Claims that denied or suspended will be reprocessed by DXC this week (week of 7/24/2017). No action is required by providers.

For more information about this issue, please refer to the previous email

(below) sent 7/18/2017.

Note: Claims may still deny for other reasons.

Thank you,

Health First Colorado (Colorado's Medicaid Program) and Child Health  
Plan *Plus* (CHP+)

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Dear Providers,

This email is to let you know the Department and DXC Technology (DXC)\* are aware of an issue with Evaluation and Management (E/M) codes in the Colorado interChange (for example, procedure codes 99201-99215).

E/M codes with either modifier GT or FP are not affected, but should only be applied to appropriate claims.

Some provider rates were inadvertently end dated on June 30, 2017. This is causing claims to deny (from July 1 forward).

Affected claims are denying for **EOB 0182 - Billing Provider Type and/or Specialty is not allowable for the service billed.**

The Department and DXC are working to resolve the issue. **Until the issue is resolved, DXC will suspend these claims.** Claims will be reprocessed by DXC when issue is resolved.

Another email will be sent when the issue is resolved.

Thank you,

Health First Colorado (Colorado's Medicaid Program) and Child Health  
Plan *Plus* (CHP+)

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\* Fiscal Agent Name Change: References to the current fiscal agent will now be DXC Technology (DXC), due to the Enterprise Services business of Hewlett Packard Enterprise (HPE) merging with Computer Sciences Corporation (CSC) to form DXC.

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