



COLORADO

Department of Health Care  
Policy & Financing

Dear Dental Providers,

Effective November 1, 2018, the DentaQuest claim adjudication system will deny claims with error 1958 - "Billing Provider Indicated is not certified as a billing provider," if the provider is not enrolled correctly.

Providers are reminded to ensure the billing and rendering providers are enrolled and are being used appropriately on the claim. The individual dentist must be used as the rendering provider and the clinic must be used as the billing provider. Failure to populate the information in the correct fields can result in claim denials.

Contact the DentaQuest Provider Representative at 855-225-1731 for additional assistance with claim denials. Contact the [DXC Provider Services Call Center](#) at 844-235-2387 to confirm the status of provider enrollment and affiliations.

Thank you,

Department of Health Care Policy & Financing

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