

MINUTES

Health Care Policy and Financing DMV and Expansion Knowledge Transfer Call

**April 25, 2012
9:30-11:00 a.m.**

WELCOME & INTRODUCTIONS: *Marivel Guadarrama opened the meeting and welcomed everyone to the HCPF Knowledge Transfer call covering the February 2012 implementation of DMV, Adult Buy-In (WAwD) and AwDC.*

HCPF ATTENDEES:

Andrea Skubal	Lisa Pham
Chris Underwood	Marivel Guadarrama
Claudia Guillen	Monica Owens
Francesca Rodriguez	Marc Williams
Jennifer Martinez	Patricia Garcia
Jose Barrios	Rodrick Prayer
Juanita Johnson	Shawn Bodiker
Judy Hall	Susan Mathieu
Kathleen Seese	Wendy Riola

DMV INTERFACE: *Patricia Garcia updated the group and advised that since the implementation of DMV, HCPF has received positive feedback. Then she opened the call for question/concerns.*

- DMV FAQs have been posted to the HCPF web site.
- **Question/Concern:** Colorado DMV requires a birth certificate (BC) to obtain a Colorado Drivers License (CDL). Why isn't the DMV Interface acceptable for citizenship along with identity?
Response: Trish explained that the DMV does not verify citizenship. They identify an individual's full legal name, identity, age and lawful presence in the US. Since the DMV allows individuals to provide any combination of documents, not necessarily just a BC, the DMV Interface cannot be used to verify citizenship for the purposes of establishing Medicaid eligibility.
- **Question/Concern:** When interfacing expired IDs with a future month effective begin date, CBMS is reading the expired CDL/ID and denying Colorado Works. Also, CBMS will not allow an end date when an expired CDL/ID with a future month effective begin date comes through the DMV Interface.
Response: Examples of the problem and any proposed workarounds will be sent to Patricia Garcia for review.

ADULT BUY-IN (WAwD): *Marivel Guadarrama gave an update and then opened the call to questions/concerns.*

- As of April 24, 2012 there are 115 individuals enrolled in the Adult Buy-in (WAwD) program.
- Updated WAwD FAQs will be posted on the HCPF web site soon.
- **Question/Concern:** Will CBMS periodically run EDBC in order to evaluate individuals potentially eligible to WAwD?

Response: Marivel Guadarrama clarified that the system is not running EDBC automatically in order to evaluate for Adult Buy-In. However when EDBC is run, for any reason, individuals will be evaluated for Adult Buy-In at that time.

- **Question/Concern:** There were several questions regarding employment status.
Response: Marivel Guadarrama clarified that individuals on medical leave who are still receiving a paycheck from their company/employer are considered employed for purposes of establishing eligibility to the WAwD program. Individuals receiving Workers Compensation are also considered employed.
Note: Individuals receiving unemployment benefits only are not considered to be employed. However, if they are working and receiving unemployment benefits, they are considered employed.
- **Question/Concern:** If an individual is on medical leave, is an ARG/Disability Determination required.
Response: Follow rules regarding disability determinations. If the individual is expected to be out of work 12 months or more, an application for a disability determination should be submitted.

ADULTS WITHOUT DEPENDENT CHILDREN (AwDC): *Susan Mathieu and Marivel Guadarrama gave an update and then opened the call to questions/concerns.*

- As of April 25, 2012 there are approximately 2,300 individuals on the AwDC Waitlist.
- A specific count of AwDC pending cases is not available at this point.
- The [AwDC Program Poster](#) should be used as a form of outreach.
- The enrollment process is still being finalized based on the size of the waitlist. At this time it is unclear how the process will be implemented if the list does not reach 10,000.
- **Question/Concern:** If there's a couple and the husband is on a Medicaid program (i.e. MSP), is his income counted in his spouse's AwDC case?
Response: Marivel Guadarrama clarified that the husband's income would be counted in his spouse's AwDC case.
- **Special Action:** Originally, AwDC was set up to have a Special Action for FM cases. If an adult was identified as potentially eligible for AwDC, Special Action would add AM to the case so the adult could be evaluated for AwDC. However, there were a few glitches identified with this process. As a result,
 - The Special Action was discontinued/turned off on April 9, 2012.
 - Erroneous applications and client correspondence were deleted at the state level.
 - Pending Special Action cases should be processed as soon as possible and no later than the end of April 2012.
- **In-kind Income:** Current Medicaid Rules are unclear about how unearned in-kind income should be considered.
 - HCPF has requested clarification from CMS regarding the Rules and applicable scenarios when it comes to consideration of unearned in-kind income.
 - In the meantime, if a case is a medical only case, please do not enter the unearned in-kind income and make sure to document in the case file and in Case Comments.
 - If the case is a combo medical and financial, please enter the data as you have been previously according to the financial program's direction. If the client is

denied for AwDC, please open a help desk ticket through [Service Desk](#) and enter “AwDC In-Kind Income” on the subject line.

- **OAP-HCP Cases:** These clients are being moved to the AwDC Waitlist and being discontinued from OAP-HCP.
 - Short Term Solution - Manually provide a Proof of Eligibility letter (previously known as NOA of eligibility). This will help the impacted clients get the services they need until they can be enrolled into AwDC in mid-May. A help desk ticket should be opened through [Service Desk](#) with “OAP AwDC Need Letter” in the subject line.
 - Long Term Solution – CBMS will need to be updated to allow individuals to continue to be eligible in the OAP-HCP case while on the AwDC waitlist.
 - **Question/Concern:** Individual pending in OAP-B MED when they shouldn't be and the reason indicates that disability has not been established.
Response: Marivel Guadarrama advised that based on AM hierarchy the system will correctly pend a case in OAP-B MED and allow the individual an opportunity to provide verifications. However, she will review to see why the case is pending for a disability determination.
Update: Refer to procedures issued by CDHS regarding State AND and AwDC following the KT call on 04/25/12. End Users should follow this procedure and resolve any pending help desk tickets.
 - **Question/Concern:** Cases are pending for citizenship documents when there is a Food Assistance or Adult Financial case attached. Since these programs don't verify citizenship they should not pend.
Response: Marivel Guadarrama will review.
- Updated AwDC FAQs will be posted on the HCPF web site.

OPEN FORUM FOR QUESTIONS/COMMENTS:

- **Question/Concern:** SCHIP records that came over for February and March that have a future effective begin date instead of the application date.
Response: Claudia Guillen provided clarification. These records include the date the information was verified as the effective begin date as opposed to the date of application. This is a known issue that will be corrected in a future change request with SCHIP Phase II.
- **Question/Concern:** Will DMV Interface verify identity for a child?
Response: Patricia Garcia clarified that as long as the DMV has a document (CDL/CID) available, regardless of age, it will be returned via the DMV Interface. If there's no document, an error message will be generated in CBMS.
- **Question/Concern:** Pending SSN application for a newborn will not allow an adult in the same case to be evaluated for AwDC.
Response: Marivel Guadarrama took the case number and will review.
Update: After reviewing this case the child has a valid SSN but the child is showing as requesting aid for AM. Additional research is being done to determine why AM is not accepting the source.
- **Question/Concern:** Please clarify how the enrollment process will work in May.
Response: The process is still being finalized.
- **Question/Concern:** Does the general public know that the lottery was supposed to be 10,000? Comment about advertising 10,000 on the list and then reducing that at the last minute.

*Improving access to cost-effective, quality health care services for Coloradans
Colorado.gov/hcpf*

Response: Susan clarified that enrollment could be held off for no more than a couple of weeks in order to allow more individuals to go on the list. The total enrollment for the program would still be 10,000 clients.

- **Question/Concern:** Will individuals need to report changes while on the waitlist?

Response: Yes.

- **Question/Concern:** If an individual is receiving unemployment benefits, but still job attached, are they considered to be employed for the purposes of determining eligibility to the Adult Buy-In/WAwD program?

Response: Marivel clarified that they are considered employed.

CONTACTS:

Medicaid.Eligibility@hcpf.state.co.us

