



**COLORADO**

Department of Health Care  
Policy & Financing

Dear Durable Medical Equipment (DME) Providers,

This email summarizes updates to the DME section of the [Known Issues & Updates web page](#) from the past week. The Known Issues & Updates web page is frequently updated. Please note that the Known Issues web page is not an all-inclusive list of known issues.



## Known Issues Web Page

Provider Web Portal updates,  
known issues, work-arounds,  
resolved issues, & general updates

**Take me there!**

### Recently Added Issues

#### **Supply Provider Claim Denials for Procedure Code A9900 for EOB 1178 - "Service is Not Reimbursable for Date(s) of Service"**

Supply provider (type 14) claims for code A9900 are currently denying for EOB 1178 - "Service is not reimbursable for Date(s) of Service."

The Department and DXC are working to resolve this issue.

Claims will be reprocessed by DXC.

### Recently Updated Issues

#### **Resolved 8/8/18: Supply Provider Claim Denials for A9901 for EOB 1178 -**

Supply provider (type 14) claims for code A9901 were denying for EOB 1178 - "Service is not reimbursable for Date(s) of Service."

It was previously announced in the [May 2018 Provider Bulletin \(B18004115\)](#) that code A9901 should no longer be used for Invoice Manual Pricing, effective for date of service (DOS) 7/1/18. As of DOS 7/1/18, this is a valid denial. However, A9901 should still be payable through DOS 6/30/18, in accordance with Health First Colorado (Colorado's Medicaid Program) policy.

Claims were reprocessed by DXC on 9/14/18.

Issue resolved 8/8/18

**UPDATE 9/17/18:** This entry has been updated to reflect completed claims reprocessing.

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#### **Resolved 8/8/18: Supply Provider Claim Denials for EOB 1178 - "Service is Not Reimbursable for Date(s) of Service"**

Supply provider (type 14) claims for code A4210, A4211, A9276, A9277, A9278, A9280,

E0274, E0637, E0973, E1002, E2311, E2313, E2331, E2377, K0861 and L8692 were previously denying for EOB 1178 - "Service is not reimbursable for Date(s) of Service."

This issue was resolved for procedure code A9276 on 7/27/18. Claims were reprocessed for this procedure code on 9/14/18.

This issue was resolved for procedure codes E0973, E1002, E2311, E2313, E2377 and K0861 on 8/1/18. Claims were reprocessed for these procedure codes only on 8/3/18.

This issue was resolved for procedure codes A4210, A4211, A9277, A9278, A9280, E0274, E0637, E2331 and L8692 on 8/8/18. Claims were reprocessed for these procedure codes only on 9/14/18.

Issue resolved on 8/8/18

**UPDATE 9/17/18:** This entry has been updated to reflect completed claims reprocessing.

## Recently Resolved Issues

No new Resolved Issues have been posted to the website. DXC and the Department are aware of several newly-resolved issues and will be adding this information to the Known Issues page in the coming weeks.

*Please do not reply to this email; this address is not monitored.*