



Colorado Department
of Public Health
and Environment

Client's Utilization of the Open Door Networks

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Clients Utilization of Open Door Networks



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Presentation Objectives

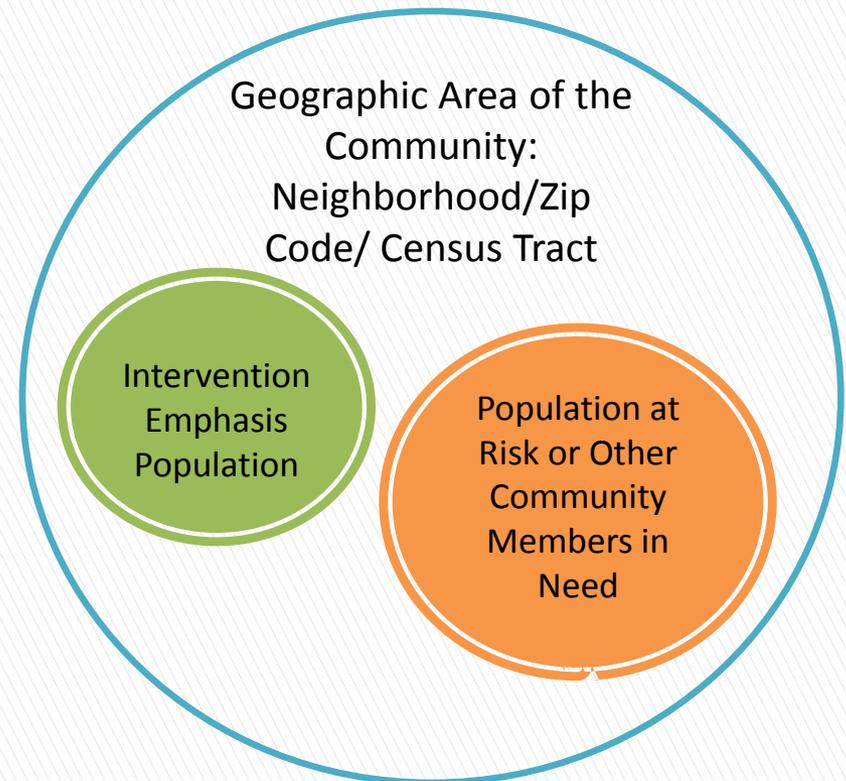
- ▶ Population at risk revisited
- ▶ Case Study 1 – Contracted Agency Refers to Open Door Network Partner
- ▶ Case Study 2 – Open Door Network Partner refers client to Contracted Agency

Who does the Open Door Network Benefit?



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- ▶ **Emphasis Population** – Population that is served by the contracted agencies intervention
 - MSM
 - IDU
 - Youth
 - Women at Risk
 - Latinos
 - African Americans
- ▶ **People at Risk** – People that are still at risk for HIV but are not part of the emphasis population

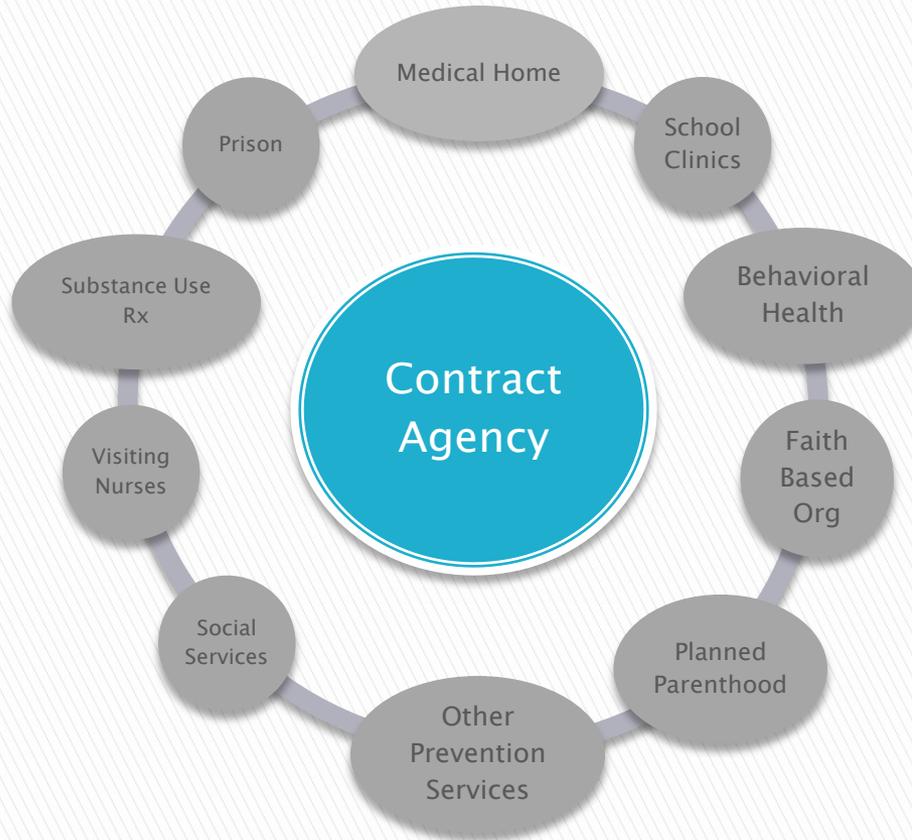


CDPHE surveillance data will help identify people at risk in the geographic areas served by each Contracted agency

Case Study 1: Agency Refers to Open Door Network Partner



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- ▶ Through outreach efforts to recruit emphasis populations at various venues
- ▶ James decides to participate in HIV/HCV testing via outreach
- ▶ Contracted agency completes client intake and conducts mental health and substance use screening

What happens in the network?

Case Study 1: Agency Refers to Open Door Network Partner



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- ▶ Based on the mental health screening and risk assessment the agency learns;
 - James is at risk for mental health issues, such as depression
 - James may have a substance use issue
 - James is having symptoms of an STI that has not been treated
 - James' housing situation is unstable (He has been staying with friends on and off for the last six months)
- ▶ Contracted agency contacts Open Door Network partners for medical care, mental health, substance use and basics needs (housing)
- ▶ Initial referral is entered into Evaluation Web

What happens in the network?

Case Study 1: Agency Refers to Open Door Network Partner



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- ▶ Contract agency contacts network partners and alerts them about James (if data sharing agreements are in place or client release of information is complete)
- ▶ James goes to Open Door Network Partner and is treated for GC
- ▶ James meets with Open Door Network mental health provider and is treated for depression
- ▶ James remains active with Prevention agency and enrolls in intervention
- ▶ Outcome of referral is entered into Evaluation Web

What happens in the network?

Case Study 1: Agency Refers to Open Door Network Partner



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Social networking

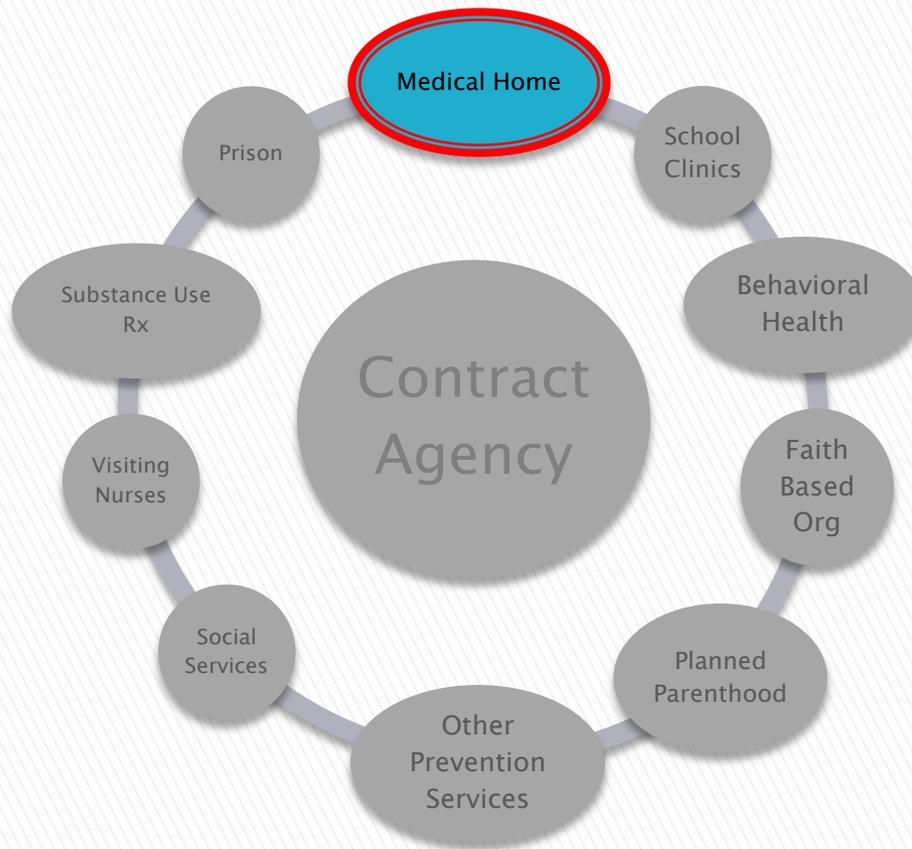
- ▶ Given James' experience others (friends and possible sex partners) may engage with contracted agency or other contracted agency closer to where they reside
- ▶ Contracted agency is able to meet the needs of its population in a more comprehensive way

Prevention reaches those in need and addresses comprehensive needs via the Open Door Network.

Case Study 2: Open Door Network Partner refers client to Contracted Agency



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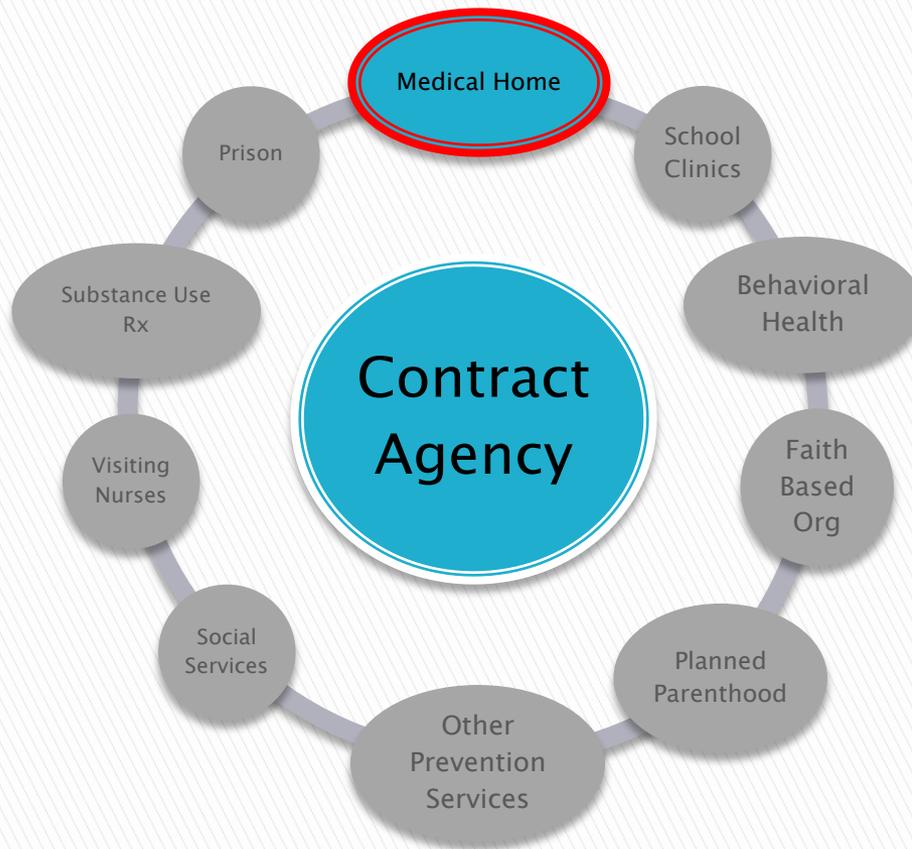
- ▶ Open Door Network Partner sees client for health, mental health or substance use issue
- ▶ Janet is a young women who has been diagnosed with Chlamydia several times and now has symptoms of Gonorrhea as well
- ▶ During her medical visit Janet discloses she has had many new partners in the past 12 months

What happens in the network?

Case Study 2: Open Door Network Partner refers client to contract Agency



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- ▶ Open Door Network provider tells Janet about Prevention agency services
 - Behavioral intervention
 - Gains Janet's consent to share information with other Open Door Network Partners
- ▶ Janet agrees to share information and is referred to prevention agency
- ▶ Note: Referral can be called into contracted agency who will then enter the referral into Evaluation Web or details of the referral can be collect based on client confirmation

What happens in the network?

Case Study 2: Open Door Network Partner refers client to Contract Agency



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- ▶ Janet contacts contracted agency for information on services
- ▶ Contracted agency lets her know about interventions
- ▶ Janet joins a group and completes educational intervention with contract agency
- ▶ Outcome of referral is entered into Evaluation Web

What happens in the network?

Case Study 2: Open Door Network Partner refers client to CHAPP Agency



- ▶ After Janet completes intervention she stays with agency and develops a relationship with the agency
- ▶ Janet's counselor learns she would like to finish school
- ▶ Contracted agency refers Janet to a GED program
- ▶ This referral is also entered into Evaluation Web

What happens in the network?

Case Study 2: Open Door Network Partner refers client to Contract Agency



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Social networking

- ▶ Given Janet's relationship with the agency, the door is opened for referral to friends and possible sex partners engage with contract agency
- ▶ Based on positive feedback Open Door Network is likely to referral patients to contracted agency
- ▶ Contracted agency is able to meet the needs of its population is a more comprehensive way (even those outside the emphasis population)

Prevention reaches those in need and addresses comprehensive needs via the network



Vision of the National HIV/AIDS Strategy: “The United States will become a place where new HIV infections are rare and when they do occur, every person, regardless of age, gender, race/ethnicity, sexual orientation, gender identity or socio-economic circumstance, will have unfettered access to high quality, life-extending care, free from stigma and discrimination”

Questions?

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