



Colorado Department
of Public Health
and Environment

Agency Capacity and Network Readiness Summary

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Agency Capacity and Network Readiness Summary

- ▶ In late April/early May newly funded CHAPP awarded agencies were sent 2 assessments via Survey Monkey
 - Agency Capacity – Aimed at gather information on the agencies capacity to deliver HIV prevention interventions and implement contract
 - Network Readiness – Aimed to gather information about agencies “readiness” to implement new network model
- ▶ Fourteen (14) programs were sent the assessment – Agencies having more than 1 program received the assessments for each program

Agency Capacity Summary

- ▶ All 14 programs responded to agency capacity assessment
- ▶ Topics covered included:
 - Technical Assistance Needs
 - Experience with Evaluation Web
 - Intervention Modification
 - Intervention Training Needs

Agency Capacity Technical Assistance Highlights

- ▶ All 14 programs responded to Technical Assistance Questions.
 - Greatest TA needs
 - Utilizing Continuous Quality Improvement (QI) model (10 out of 14 indicated this was a TA need)
 - Developing Data Use Agreements (10 out of 14 indicated this was a TA need)
 - Lowest Priority TA Needs
 - Cultural Competency (3 out of 14 indicated this was a TA need)
 - Conducting HIV/HCV risk reduction plans (1 out of 14 indicated this was a TA need)

Agency Capacity Evaluation Web TA needs

- ▶ All 14 programs responded to TA needs for Evaluation Web
 - Greatest Eval Web TA Needs
 - Pulling Standard Reports using Evaluation Web (10 out of 14 indicated this was a TA need)
 - Creating Unique Reports in Evaluation Web (8 out of 14 indicated this was a TA need)
 - Additional Eval Web Needs
 - Entering Client Housing Risk Profile Information (7 out of 14 indicated this was a TA need)
 - Entering Referral Information (7 out of 14 indicated this was a TA need)

Agency Capacity Intervention TA Needs

- ▶ A total of 14 programs will be delivering 17 different intervention models
 - The majority of programs indicated at least 1 person has been trained to implement the program intervention (exceptions are PROMISE and Healthy Love)
 - University of Denver/Center for Research Strategies are in the process of assessing interventions for fidelity

Network Readiness Summary

- ▶ A total of 12 out of 14 programs responded to the Network Readiness Assessment.
 - Ten (10) programs responded to the entire Network Readiness Assessment
 - Two program partially completed the Network readiness assessment
 - The assessment gathered information about levels of agreements, such MOUs with network partners, level of referrals currently taking place, types of services provided to referrals and information needed for successful referrals

Network Readiness Summary

- ▶ The average number of network partners named by programs: 6 partners (Range = 4–10 partners)
- ▶ On average programs have MOUs established with 2 network partners (Range= 0–8)
- ▶ On average programs have data sharing agreements established with 2 network partners (range = 0–8)
 - CDPHE will be providing TA to help programs set up MOUs and Data Sharing Agreements in the future

Network Readiness – Services Provided



Service Provided	Yes	No	No Response
HIV Testing	9	1	2
Educational Programming	7	3	2
HCV Testing	10	0	2
Needle Exchange	7	3	2
Harm Reduction Counseling	9	1	2
Mental Health Services	5	5	2
Substance Use Counseling	6	4	2
STI Testing	6	4	2
Basic Needs*	4	6	2

* Basic Needs include: food, housing and transportation services

Current Level of Referrals within Programs



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- ▶ Of the programs that responded (10 out of 14) – 100% have experience referring clients to at least 1 of their named network partners
- ▶ Of the programs that responded (10 out of 14) – 100% have experience receiving referrals from at least 1 network partner

Information Needed for Successful Referral



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Referral Information	Critical	Useful	Not Needed	No Response
Regarding the referring provider	8	1	1	2
Information about your agency	7	2	1	2
Information about the date of the referral	5	2	1	3
Information about services referred for	6	2	0	3
Instructions on how to follow up with referring provider	9	1	0	2

* Many agencies also indicate release of information forms for the client as CRITICAL information for successful referrals

Network Readiness Summary

- ▶ Two out of 12 programs have an electronic tracking system for referrals
- ▶ Four programs have a written protocol on how to initiate referrals from their agency to outside agencies
- ▶ Three out of 12 programs have a protocol on how to receive referrals from outside agencies
- ▶ Four out of 12 programs reported have a Community Advisory Board set up for the Network Model
- ▶ Evaluation Web will be used to electronically track referrals on a limited basis

Final Thoughts

- ▶ Thank you to everyone that took the time to complete the surveys
- ▶ The results help CDPHE know where TA opportunities exist
- ▶ Provide CDPHE insight about different TA needs of grantees
- ▶ Questions?

