



COst Assist Program

ELIGIBILITY CRITERIA AND GENERAL PROGRAM PROTOCOLS

EFFECTIVE JULY 1, 2015

Which ADAP Clients Can Also Enroll in COst Assist?

ADAP Clients Currently Eligible for Assistance with Medical Claim Costs

- HIAP: Health Insurance Assistance Program*

ADAP Clients who will be Eligible for Assistance with Medical Claim Costs Effective 7/1/2015 under COst Assist

- HIAP: Health Insurance Assistance Program*
- BTGC: Bridging the Gap, Colorado*
- SWAP: Supplemental Wrap Around Program

Note: The approximate 200 ADAP clients currently without health insurance who are enrolled in HMAP, or HIV Medication Assistance Program, will not be eligible for COst Assist. CHN will be attempting to assist these clients with procuring health insurance and moving into the HIAP program.

*In some cases, out of pocket maximums may apply. Additionally, specific clients in these programs may not meet all eligibility criteria for medical cost assistance.

ADAP Clients Who Will Also Be Eligible for COst Assist



HIAP: Health Insurance Assistance Program*

- Clients enrolled in employer-based or marketplace insurance plans
- Approx. 1,200 total current clients (half from employer-based plans and half from marketplace plans)
- HIAP clients are currently eligible for medical claim financial assistance
- Secondary medical claim administration is scheduled to transition from CHN to COst Assist effective July 1, 2015



BTGC: Bridging the Gap, Colorado*

- Clients enrolled in Medicare Part D or Medicare Advantage
- Approximately 900 current clients
- Not currently eligible for medical claim financial assistance, but will become eligible July 1, 2015



SWAP: Supplemental Wrap Around Program

- Clients enrolled in Medicaid
- Approximately 900 current clients
- Not currently eligible for medical claim financial assistance, but will become eligible July 1, 2015

*In some cases, out of pocket maximums may apply. Additionally, specific clients in these programs may not meet all eligibility criteria for medical cost assistance.



COst Assist Administration Compared to Current ADAP Medical Secondary Payment Program Administration

COst Assist vs. Current Claim Process

- New claim submission process
 - Currently, clients / patients must submit their own secondary claims to CHN for reimbursement. Many claims are delayed or never submitted, resulting in Accounts Receivable issues and write-offs for providers.
 - Under COst Assist, participating providers will submit secondary claims directly to CNIC via EDI.
- New claim payment process
 - Currently, CHN reimburses all providers via check.
 - Under COst Assist, participating providers will sign up with CNIC to receive one ACH payment per month, with an 835 Electronic Remittance Advice available for automatic posting of payments to many provider billing systems.

COst Assist Program Responsibilities Effective 7/1/15

	Client/ Patient Responsibility	Colorado ADAP (at CO Dept of Public Health & Environment) Responsibility	AIDS Service Organization (ASO) Responsibility	CHN Responsibility	CNIC Responsibility	Provider Responsibility
Enrollment	Applies for enrollment independently or with assistance of an ASO	Processes initial applications and recertifications, making all final eligibility determination decisions	Assists clients with Coordination of Benefits. (Can assist clients in enrolling in COst Assist program.)	Enters eligibility into Ramsell system, sends weekly eligibility to CNIC electronically (via Ramsell)	Loads eligibility weekly into claims system to facilitate claim payment	
Submitting Claims	Can still submit paper claims to ASO if necessary. (Preferred process is for provider to submit claims electronically to CNIC.)		Submits paper claims received from clients to CHN for processing. (Preferred process is for provider to submit claims electronically to CNIC.)			After receiving payment from primary carrier, submits claims for secondary payment based on information on client/patient's Ramsell ID card. (Preferred approach is to submit claims electronically to CNIC, but paper claims can be submitted to CHN if necessary.)
Claims Payment				Issues checks for paper claims submitted to CHN by providers or ASOs	Issues ACH/EFT payments for claims submitted electronically to CNIC by providers	Signs up for ACH/EFT payments from CNIC
Questions Regarding Eligibility		Responds to client and provider questions regarding eligibility		Responds to client and provider questions regarding eligibility		Contacts CHN or CO ADAP at CDPHE with questions regarding eligibility
Questions Regarding Claim Payment				Responds to all client questions. Respond to provider questions regarding claims paid by CHN.	Responds to provider questions regarding claims paid by CNIC	Contacts CNIC regarding claims paid by CNIC. (Contact information will be on EOB.) Contacts CHN regarding claims paid by CHN.

Current Process (Goes Away 7/1/2015)

	Client/ Patient Responsibility	Colorado ADAP (at CO Dept of Public Health & Environment) Responsibility	AIDS Service Organization (ASO) Responsibility	CHN Responsibility	Provider Responsibility
Enrollment	Applies for enrollment independently or with assistance of an ASO	Processes initial applications and recertifications, making all final eligibility determination decisions	Assists clients with Coordination of Benefits. (Can assist clients in enrolling in ADAP programs.)	Enters eligibility into Ramsell system	
Submitting Claims	Responsible for submitting claims for secondary payment to ASO		Submits claims received from clients to CHN for processing		After receiving payment from primary carrier, gives client/patient claim information to give to ASO
Claims Payment				Issues checks for all secondary payments.	
Questions Regarding Eligibility				Responds to client and provider questions regarding eligibility	Contacts CHN or CO ADAP at CDPHE with questions regarding eligibility
Questions Regarding Claim Payment			Contacts CHN regarding claim payment questions	Responds to client and provider questions regarding claims	Contacts CHN with questions regarding claim payment

Additional Communications

- Program Overview
(available May 1, 2015)
- Provider Submission of Electronic Claims to CNIC Health Solutions
(available early May 2015)
- Provider Enrollment for Electronic/ACH Payment from CNIC Health Solutions (available early May 2015)
- Frequently Asked Questions (available May 2015, updated periodically)



Resources for Questions on COst Assist and ADAP Programs

Todd Grove

General ADAP and COst Assist
Program Information

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Patient enrollment in COst Assist and
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