



## September 2013 Newsletter

### **New Billing System and Bills Sent by Mail Only:**

Paint Brush Hills Metropolitan District has converted to a new billing system effective with this month's bill. Thank you for your patience during the time it's taken to complete the conversion.

One change you'll notice on this month's bill is that the \$30.00 Customer Base Fee is rolled into your water usage charge. Additionally, the District's tiered water rates are no longer listed on your bill. These rates can be found on our website at [www.pbhmd.com](http://www.pbhmd.com).

Effective immediately, PBHMD will send bills to customers through the mail. For those of you who have received your bill via email in the past, this option is no longer available.

At a later date, possibly as early as next month, the District will begin using a third party (lockbox) service to process payments. This change will affect those who pay their bill by mail or Bill Payer Service, as a new mailing address will be used (for payments only). For those who pay via the District's drop-box or ACH payment, no changes will be noticed. Watch your October newsletter for more information.

### **Drayton Green Park Completion and Dedication:**

Drayton Green Park, located at 9541 Rockingham Drive, is scheduled to be completed by September 20, 2013. It will be dedicated the following Saturday, September 28<sup>th</sup> at 11:00 a.m. The public is cordially invited to attend a brief dedication.

### **Falcon Hills Vandalism:**

During the construction of Drayton Green Park, there was significant vandalism. If you observe suspicious activity at one of the parks or at any of the District's facilities, please contact the El Paso County Sheriff's Department immediately at (719) 390-5555.

### **Monthly Board of Directors meeting:**

The next regular monthly meeting of the PBHMD Board of Directors, scheduled for Thursday, September 19, 2013, has been cancelled. A special meeting has been scheduled for Thursday, September 26, 2013 at 7:00 p.m. in the District Office located at 9830 Liberty Grove Drive.

### **Questions or concerns:**

If you have questions or concerns related to your PBHMD service, please call Theresa Jameson on the office telephone number at (719) 495-8188. She'll be available to take or direct your call. The after-hours number to call to report a water or sewer emergency is **(800) 741-3254**.