



February 7, 2013

Dear Falcon Hills Resident:

Good news! I am pleased to introduce Floyd Roberts as the newest member (and Secretary) of the Board of Directors for the Paint Brush Hills Metropolitan District (PBHMD). Floyd has a background in sales and marketing and holds a Masters Degree in Business Administration. A long-time Colorado resident, Floyd has helped establish new organizations, and he has years of experience serving on other boards. Floyd currently works with people who have disabilities. Be sure to attend an upcoming meeting so you can get to know him and the other directors. Welcome 'a-Board,' Floyd!

Thanks to those who promptly returned their '2013 Customer Contact/Meter Data' card! If we haven't yet received one from you, another card is included with this month's bill. Please take a few moments to complete it and return it to us as soon as possible. This information helps us keep our database current, which is especially important should we need to contact you with a billing or service-related problem. You may password-protect your account to safeguard your privacy. Password verification will be required, if you call the office and request any information on your account. Please check the 'YES' box, if you wish to begin receiving your water/sewer bill via email. Since our customer letters are available on our website, several residents are now utilizing this paper/postage saving option. Since the District receives some parks-related funding based on population, we also request a headcount for your household. Thanks for your help!

Relocation of the District office to 9830 Liberty Grove Drive in Falcon Hills has been completed! A payment drop box has now been installed at this location for customers who use this convenient way to pay their bill. District staff will continue to operate a 'virtual' office, but we remain happy to schedule face-to-face appointments with any customer, when/if necessary. Besides postings on our website, meeting notices and other announcements will be posted at the District office when we install our new outdoor message board.

This month's regular meeting of the Board will be held on Thursday, February 21st, 2013, at 7:00 p.m. at the new District office. You can check the District's website for the latest information on meetings, including any cancellations or postponements. During 2013 the Board's regularly scheduled monthly meetings will continue to be on the 3rd Thursday of the month. I encourage you to come and participate in the meetings!

As always, feel free to contact me at any time with your questions and/or comments regarding any District issue. I am easiest to reach on my cell phone at (719) 351-7438 or via email to pbhmd@pbhmd.com. Thanks!

Very truly yours,

Ellen Robley, District Administrator
Paint Brush Hills Metropolitan District