



COLORADO

Department of Health Care
Policy & Financing

County Incentives Program Guide

FY2015-16

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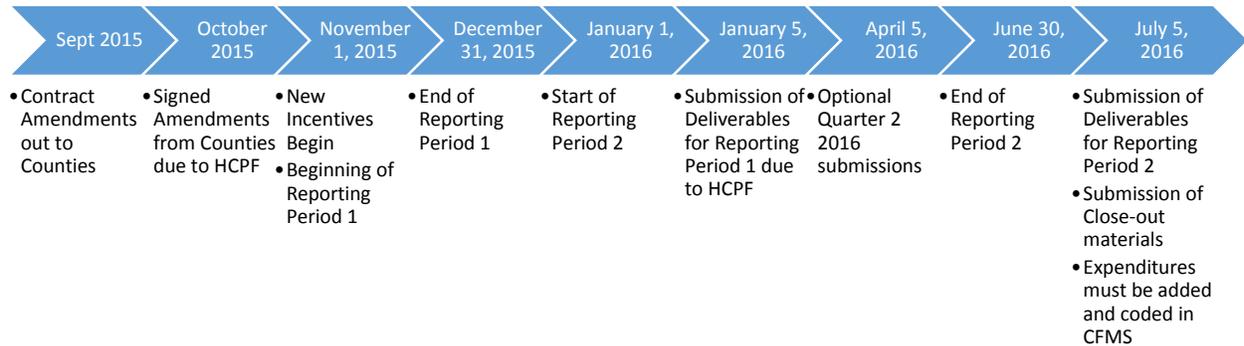
Part I

County Incentives Program Basics

Included in this section:

- 1. Incentives Program Timeline**
- 2. Frequently Asked Questions (FAQs)**
- 3. Small, Medium, and Large County List**

Incentives Program Timeline



Due Date	Event
September 2015	Contract Amendments out to Counties
October 2015	Signed Amendments from Counties due to HCPF
November 1, 2015	New Incentives Begin – beginning of Report Period 1
December 31, 2015	End of Reporting Period 1
January 1, 2016	Start of Reporting Period 2
January 5, 2016	Submission of Deliverables for Reporting Period 1 due to HCPF
April 5, 2016	Optional Quarter 2 2016 Submissions
June 30, 2016	End of Reporting Period 2
July 5, 2016	Submission of Deliverables for Reporting Period 2/submission of close-out materials; expenditures must be added and coded in CFMS

Quarter References

July 1, 2015 – September 30, 2015	Quarter 3 2015
October 1, 2015 – December 30, 2015	Quarter 4 2015
January 1, 2016 – March 30, 2016	Quarter 1 2016
April 1, 2016 – June 30, 2016	Quarter 2 2016

County Incentives Program

Frequently Asked Questions (FAQs)

County Incentives Program Frequently Asked Questions (FAQs)

FY2015-16

General Background

What is the county incentive program?

The county incentive program was developed following a budget action approved by the Colorado General Assembly in 2014. The first year for counties to participate in the program was FY 2014-15. The program was developed in collaboration with county partners to provide incentives for meeting agreed upon benchmarks. Incentives are included in a contract between the Department and individual county partners.

How was the program authorized?

The program was authorized through a budget request approved by the Colorado General Assembly (The Department's Eligibility Determination Enhanced Match-R6 FY 2014-15 Budget Request which was approved in 2014).

How much funding is available through the incentive program?

In FY 2015-16 and ongoing, the total funding available is \$4,394,717.

Who qualifies for the incentive program?

Any county can participate in the incentive program.

What changes were made from FY2014-15 to FY2015-16?

Several changes were made based on lessons learned from the first year of implementation. The correctional facility MOU incentive was dropped and replaced with two additional incentives. Also, the Department created a **County Incentives Program Guide** that lists eligible collaboration partners, forms required for the program, instructions for accessing timeliness and backlog data, and more. It must be utilized for participation in the County Incentives Program.

Incentives

What are the incentives for 2015-16?

The incentives are outlined in detail in the contracts with county partners. In 2015-16, incentives are related to improving application processing timeliness, including both new applications and redeterminations, reducing any application backlogs, improving collaboration

with local partners, compliance with the Medicaid Eligibility Quality Improvement Plan (MEQIP), and training for Medicaid eligibility staff.

MEQIP and training incentives are new; can you provide more detail?

To earn the MEQIP incentive, counties must follow the MEQIP program guidelines. There are four quarterly reports and one annual report that must be submitted timely. The training incentive can be earned by documenting that 75% of Medicaid eligibility staff have undergone a minimum of 9 hours of training within the reporting periods. This training can be spread over both reporting periods.

What are the incentives for 2016-17?

The incentive programs for FY 2016-17 have not been finalized. The Department expects to engage counties on the incentives for next fiscal year at the beginning of 2016.

How were the incentives for the program determined?

Incentives and metrics were designed by identifying Department priorities and through a collaborative process with the counties.

Funding and Reporting Process

How does the incentive program work?

There are 5 benchmarks: timeliness, backlog, collaboration, MEQIP, and training. Counties that meet the benchmarks earn a financial incentive which is reimbursed through the County Financial Management System (CFMS). Details about the incentives are outlined in the contracts with counties which can be found on the [County Administration website](#).

What are the reporting periods for this year, and how do they affect the incentives earned?

The reporting periods for FY2015-16 will run from November – December 2015 (reporting period 1) and January – June 2016 (reporting period 2). Incentives earned will be split based on the reporting periods – 20% of incentives can be earned in reporting period 1, while the remainder, 80%, can be earned in reporting period 2.

How often and when are incentive payments made?

Incentive payments will be made annually, after the close out of the fiscal year. Because close out occurs in July, reimbursements can be expected within 90 days of the end of the fiscal year.

Do counties need to submit invoices? If so, how do they submit invoices?

No, counties do not need to submit invoices for the incentive program, counties only need to submit the information and documentation outlined in each year's contract; required forms that can be found in the County Incentives Program Guide, as well as on the County Administration website.. Sample language from the base contract for FY 2015-16 including documentation needed to qualify for incentives is available on the [County Administration website](#).

What are the reporting requirements for the program?

The reporting requirements for counties will vary from year to year depending on the incentive structure and individual contracts. For FY 2015-16 incentives, metrics related to timeliness and backlog will be pulled from existing reports so counties do not need to provide additional documentation for these incentives. Counties will need to provide documentation for the collaboration incentives and will need to utilize the template provided by the Department.

MEQIP metrics will be pulled from the Department's Eligibility Division. Training reporting will require counties to submit documentation that training occurred; this can be in spreadsheet form, attendance sheets, or other forms of documentation. The Department may, at a later date, provide a template for counties to organize this data before submittal to the HCPF.

When are the reports due to the Department?

Documentation for reporting period 1 is due on January 5, 2015. Documentation for reporting period 2 is due on July 5, 2016.

Department Contacts

Joshua Montoya and Crestina Martinez

HCPFCountyRelations@state.co.us

For more information visit Colorado.gov/hcpf/county-admin

Small, Medium, and Large County List

The below categorizes counties as small, medium and large for purposes of qualification of exemptions for timeliness and/or backlog incentives.

Small

Archuleta	Grand	Phillips
Baca	Gunnison	Pitkin
Bent	Hinsdale	Rio Blanco
Cheyenne	Jackson	Routt
Clear Creek	Kiowa	San Juan
Costilla	Kit Carson	San Miguel
Crowley	Lake	Sedgwick
Custer	Lincoln	Summit
Dolores	Mineral	Washington
Elbert	Ouray	Yuma
Gilpin	Park	

Medium

Alamosa	Garfield	Morgan
Broomfield	Huerfano	Otero
Chaffee	La Plata	Prowers
Conejos	Las Animas	Rio Grande
Delta	Logan	Saguache
Douglas	Moffat	Teller
Eagle	Montezuma	
Fremont	Montrose	

Large

Adams	El Paso	Pueblo
Arapahoe	Jefferson	Weld
Boulder	Larimer	
Denver	Mesa	

Part II

Required Forms

Included in this section:

- 1. County Contact Form**
- 2. Timeliness Exemption Form for Unusual Circumstances**
- 3. Backlog Exemption Form for Unusual Circumstances**
- 4. Collaboration Incentive Template**

County Contact Form

County Incentives Program

County Contact Form

SFY 2015-16

Please provide the necessary staff contacts who will be responsible for receiving correspondence from the Department and coordinating the necessary action to comply with the county incentives program. A minimum of one (1) point-of-contact should be designated per county.

Contact Information for: Choose Your County

Contact #	Staff Name	Staff Title	Email address	Phone number
Example	Jane Program	County Director	Jane.program@county.gov	303-555-3030
1				
2				
3				
4				
5				

Once the form is complete, it should be returned to:

Joshua Montoya

Crestina Martinez

HCFPCountyRelations@state.co.us

This form can be used to update the county's listed contacts throughout the fiscal year. Simply return the form with the new contact information to the staff contacts listed above.



COLORADO

Department of Health Care
Policy & Financing

Timeliness Exemption Form for Unusual Circumstances
County Incentive Program
Court Settlement Timeliness Incentive
Exemption Form for Unusual
Circumstances

SFY 2015-16

County Contact Info:

County: [Choose Your County](#)

County Contact(s): [Click here to enter text.](#)

Email(s): [Click here to enter text.](#)

Phone(s): [Click here to enter text.](#)

Unusual Circumstances for Untimely Applications:

Below is a list of potential unusual circumstances that may have impacted backlogs. Please check all unusual circumstances that apply (client, provider, system, help desk tickets, other), identify the number of cases impacted by the unusual circumstances (1, 10, 54), and note with a yes/no if the unusual circumstances were accounted for in the CBMS Case Notes.

For reference, in the Code of Colorado Regulations, unusual circumstances are defined as:

10 C.C.R. 2505-8.100.3 D (d) "In unusual circumstances, documented in the case record and in CBMS case comments, the eligibility site may delay its decision on the application beyond the applicable deadline at its discretion. Examples of such unusual circumstances are a delay or failure by the applicant or an examining physician to take a required action such as submitting required documentation, or an administrative or other emergency beyond the agency's control."

Exemptions for New Applications -

Potential Unusual Circumstances and Documentation (*check one or more*):

Delay or failure by the client to submit documentation:

- Number of Cases: [Click here to enter text.](#)
- Unusual Case Circumstances noted in CBMS Case Notes: Yes or No
- Delay or failure by a provider to submit documentation:
 - Number of Cases: [Click here to enter text.](#)
 - Unusual Case Circumstances noted in CBMS Case Notes: Yes or No
- System outages:
 - Number of Cases: [Click here to enter text.](#)
 - Unusual Case Circumstances noted in CBMS Case Notes: Yes or No
- Outstanding Help Desk Tickets:
 - Number of Cases: [Click here to enter text.](#)
 - Unusual Case Circumstances noted in CBMS Case Notes: Yes or No
- Other:
 - Please describe: [Click here to enter text.](#)
 - Number of Cases: [Click here to enter text.](#)
 - Unusual Case Circumstances noted in CBMS Case Notes: Yes or No

Exemptions for Redeterminations (RRR) -

Potential Unusual Circumstances and Documentation (*check one or more*):

- Delay or failure by the client to submit documentation:
 - Number of Cases: [Click here to enter text.](#)
 - Unusual Case Circumstances noted in CBMS Case Notes: Yes or No
- Delay or failure by a provider to submit documentation:
 - Number of Cases: [Click here to enter text.](#)
 - Unusual Case Circumstances noted in CBMS Case Notes: Yes or No
- System outages:
 - Number of Cases: [Click here to enter text.](#)
 - Unusual Case Circumstances noted in CBMS Case Notes: Yes or No

Outstanding Help Desk Tickets:

- Number of Cases: [Click here to enter text.](#)
- Unusual Case Circumstances noted in CBMS Case Notes: Yes or No

Other:

- Please describe: [Click here to enter text.](#)
- Number of Cases: [Click here to enter text.](#)
- Unusual Case Circumstances noted in CBMS Case Notes: Yes or No

Additional Info:

Enter Any Additional Information Here

Department Contacts:

Joshua Montoya and Crestina Martinez
HCPFCountyRelations@state.co.us
303-866-2403 / 303-563-9109 cell

Backlog Exemption Form for Unusual Circumstances

County Incentive Program Application Backlog Incentive *Exemption Form for Unusual Circumstances*

SFY 2015-16

County Contact Info:

County: [Choose Your County](#)

County Contact(s): [Click here to enter text.](#)

Email(s): [Click here to enter text.](#)

Phone(s): [Click here to enter text.](#)

Unusual Circumstances for Backlog Applications:

Below is a list of potential unusual circumstances that may have impacted backlogs. Please check all unusual circumstances that apply (client, provider, system, help desk tickets, other), identify the number of cases impacted by the unusual circumstances (1, 10, 54), and note with a yes/no if the unusual circumstances were accounted for in the CBMS Case Notes.

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Potential Unusual Circumstances and Documentation *(check one or more):*

Delay or failure by the client to submit documentation:

- Number of Cases: [Click here to enter text.](#)
- Unusual Case Circumstances noted in CBMS Case Notes: Yes or No

Delay or failure by a provider to submit documentation:

- Number of Cases: [Click here to enter text.](#)
- Unusual Case Circumstances noted in CBMS Case Notes: Yes or No

System outages:

- Number of Cases: [Click here to enter text.](#)
- Unusual Case Circumstances noted in CBMS Case Notes: Yes or No

Outstanding Help Desk Tickets:

- Number of Cases: [Click here to enter text.](#)
- Unusual Case Circumstances noted in CBMS Case Notes: Yes or No

Other:

- Please describe: [Click here to enter text.](#)
- Number of Cases: [Click here to enter text.](#)
- Unusual Case Circumstances noted in CBMS Case Notes: Yes or No

Additional Info:

Enter Any Additional Information Here

Department Contacts:

Joshua Montoya and Crestina Martinez
HCPFCountyRelations@state.co.us
303-866-2403 / 303-563-9109 cell

Backlog Exemption Form for Unusual Circumstances

County Incentive Program Application Backlog Incentive *Exemption Form for Unusual Circumstances*

SFY 2015-16

County Contact Info:

County: [Choose Your County](#)

County Contact(s): [Click here to enter text.](#)

Email(s): [Click here to enter text.](#)

Phone(s): [Click here to enter text.](#)

Unusual Circumstances for Backlog Applications:

Below is a list of potential unusual circumstances that may have impacted backlogs. Please check all unusual circumstances that apply (client, provider, system, help desk tickets, other), identify the number of cases impacted by the unusual circumstances (1, 10, 54), and note with a yes/no if the unusual circumstances were accounted for in the CBMS Case Notes.

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A. Potential Unusual Circumstances and Documentation (*check one or more*):

Delay or failure by the client to submit documentation:

- Number of Cases: [Click here to enter text.](#)

- Unusual Case Circumstances noted in CBMS Case Notes: Yes or No
- Delay or failure by a provider to submit documentation:
 - Number of Cases: [Click here to enter text.](#)
 - Unusual Case Circumstances noted in CBMS Case Notes: Yes or No
- System outages:
 - Number of Cases: [Click here to enter text.](#)
 - Unusual Case Circumstances noted in CBMS Case Notes: Yes or No
- Outstanding Help Desk Tickets:
 - Number of Cases: [Click here to enter text.](#)
 - Unusual Case Circumstances noted in CBMS Case Notes: Yes or No
- Other:
 - Please describe: [Click here to enter text.](#)
 - Number of Cases: [Click here to enter text.](#)
 - Unusual Case Circumstances noted in CBMS Case Notes: Yes or No

Additional Info:

Enter Any Additional Information Here

Department Contacts:

Joshua Montoya and Crestina Martinez
HCPFCountyRelations@state.co.us
303-866-2403 / 303-563-9109 cell

Collaboration Incentive Template

County Incentive Program Collaboration Incentive

SFY 2015-16

County Contact Info:

County: Choose Your County

County Contact(s): Click here to enter text.

Email: Click here to enter text.

Phone: Click here to enter text.

Goals:

Please list the 2-3 goals the county and the partner attendees would like to accomplish over the next year to improve clients' access to care:

1. Enter Goal 1
2. Enter Goal 2
3. Enter Goal 3

Department Contacts:

Joshua Montoya and Crestina Martinez
HCPFCountyRelations@state.co.us
303-866-2403 / 303-563-9109 cell

Select Quarter: **Select a Quarter**

Meeting Date(s): Enter Meeting Date

Supporting Attachments (please check all that apply):

<input type="checkbox"/> Agenda	<input type="checkbox"/> Minutes
<input type="checkbox"/> Sign-in Sheet	<input type="checkbox"/> Other: Please Describe

Partner Attendees (please check all that apply):

<input type="checkbox"/> Behavioral Health Organization (BHO)	<input type="checkbox"/> Regional Collaborative Care Organization (RCCO)
<input type="checkbox"/> Local Public Health Agency (LPHA)	<input type="checkbox"/> Medical Assistance (MA) Site
<input type="checkbox"/> Connect for Health Colorado (C4HCO)	<input type="checkbox"/> Hospital/Clinic serving County
<input type="checkbox"/> Federally Qualified Health Center (FQHC) serving County	<input type="checkbox"/> Private Practice Providers serving County
<input type="checkbox"/> Community Mental Health Centers serving County	<input type="checkbox"/> Long-Term Care Facilities serving County
<input type="checkbox"/> Single Entry Point (SEP) Agency serving County	<input type="checkbox"/> Other: Please Describe
<input type="checkbox"/> County Sheriff/Local Law Enforcement serving County	Additional Info: Enter Any Additional Information Here

Part III

Collaboration Incentive Partner Lists

Included in this section:

- 1. Medical Assistance (MA) Sites**
- 2. Behavioral Health Organizations (BHOs)**
- 3. Regional Care Collaborative Organizations (RCCOs)**
- 4. Single Entry Point (SEP) Agencies**
- 5. Community Mental Health Centers (CMHCs)**

Medical Assistance (MA) Sites

<p>Pueblo StepUp St. Anthony North Hospital 2251 W. 84th Ave Denver, CO 80260 303-426-2178</p>	<p>Advanced Patient Advocacy (APA) North Suburban Medical Center 9191 Grant St. Thornton, CO 80229 303-453-2999</p>
<p>Colorado Access 3033 S. Parker Rd. Suite 800, Tower 1 Aurora, CO 80014 303-755-4138</p>	<p>Advanced Patient Advocacy (APA) 4590 Geneva St. Denver, CO 80238 303-584-6207</p>
<p>Denver Indian Health & Family Services 1633 Fillmore St. Suite GL-1 Denver, CO 80206 303-953-6600</p>	<p>Denver Health (DH) Hospital & Authority 723 Delaware St. Denver, CO 80204 303-602-2300</p>
<p>Pueblo StepUp Parker Adventist Hospital 9395 Crown Crest Blvd Parker, CO 80138 303-269-4531</p>	<p>Pueblo StepUp Penrose Hospital 2222 N. Nevada Ave Colorado Springs, CO 80907 719-776-5351</p>
<p>Pueblo StepUp St. Frances Medical Center 6001 E. Woodmen Rd Colorado Springs, CO 80923 719-571-1020</p>	<p>Peak Vista Community Health Centers 340 Printers Parkway Colorado Springs, CO 80910 719-344-6430</p>
<p>Peak Vista Enrollment Services 2828 International Circle, Ste. 120 Colorado Springs, CO 80910 719-344-6430</p>	<p>Pueblo StepUp St. Thomas Moore Medical Center 1338 Phay Ave. Canon City, CO 81212 719-557-3882</p>
<p>Jefferson County Schools (JEFFCO) 1829 Denver West Dr. #27 Golden, CO 80401 303-987-7276</p>	<p>Parkview Medical Center 400 W. 16th St. Pueblo, CO 81003 719-584-4508</p>
<p>Pueblo StepUp 1925 E. Orman Ave Suite G-52 Pueblo, CO 81004 719-557-5886</p>	<p>An up to date list of Medical Assistance sites is available on Colorado.gov/hcpf</p>

Behavioral Health Organizations (BHOs)

COUNTY	BEHAVIORAL HEALTH ORGANIZATION
Denver	Access Behavioral Care
Adams, Arapahoe, Douglas	Behavioral Healthcare Inc.
Alamosa, Archuleta, Baca, Bent, Chaffee, Conejos, Costilla, Crowley, Custer, Delta, Dolores, Eagle, El Paso, Fremont, Garfield, Grand, Gunnison, Hinsdale, Huerfano, Jackson, Kiowa, Lake, La Plata, Las Animas, Mesa, Mineral, Moffat, Montezuma, Montrose, Ouray, Otero, Park, Pitkin, Prowers, Pueblo, Rio Blanco, Rio Grande, Routt, Saguache, San Juan, San Miguel, Summit, Teller	Colorado Health Partnerships
Boulder, Broomfield, Clear Creek, Gilpin, Jefferson	Foothills Behavioral Health Partners
Cheyenne, Elbert, Kit Carson, Larimer, Lincoln, Logan, Morgan, Phillips, Sedgwick, Washington, Weld, Yuma	Access Behavioral Care

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Regional Care Collaborative Organizations (RCCOs)



Accountable Care Collaborative (ACC) Contact Information

RCCO Customer Service Phone Numbers

RCCO Region	RCCO Name	Local Phone Number	Toll Free Phone Number
1	Rocky Mountain Health Plans	970-254-5771	800-667-6434
2	Colorado Access	303-368-0035	855-267-2094
3	Colorado Access	303-368-0037	855-267-2095
4	Integrated Community Health Partners	NA	855-959-7340
5	Colorado Access	303-368-0038	855-384-7926
6	Colorado Community Health Alliance	303-256-1717	855-627-4685
7	Community Care of Central Colorado	719-314-2560	866-938-5091

RCCO Contacts for Providers and Stakeholders

RCCO Region	RCCO Name	Key Contact Name	Title	Contact Information
1	Rocky Mountain Health Plans	Jenny Nate	Region 1 Contract Manager	720-934-4293 Jenny.nate@rmhp.org
2	Colorado Access	Dave Rastatter	Region 2 Contract Manager	970-350-4665 Dave.rastatter@coaccess.com
3	Colorado Access	Molly Markert	Region 3 Contract Manager	720-744-5415 Molly.markert@coaccess.com
4	Integrated Community Health Partners	Michelle Denman	Director of Provider Relations	719-538-1430 Michelle.denman@valueoptions.com
5	Colorado Access	Sheeba Ibdunni	Region 5 Contract Manager	720-744-5413 Sheeba.ibidunni@coaccess.com
6	Colorado Community Health Alliance	Adam Bean	Region 6 Contract Manager	720-612-6626 Adam.bean@cchacares.com
7	Community Care of Central Colorado	Kelley Vivian	RCCO 7 Contract Manager	719-632-5094 kelley@ppchp.org

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Single Entry Point (SEP) Agencies

<p>Boulder/Broomfield/Clear Creek/Gilpin Adult Care Management, Inc. 1455 Dixon Avenue, Suite 105 Lafayette, CO 80026 (303) 439-7011</p>	<p>Mesa Mesa County Dept. of Human Services 510 29 1/2 Road, PO Box 20000 Grand Junction, CO 81504 (970) 248-2888</p>
<p>Alamosa/Saguache Alamosa County Public Health Dept. 8900 Independence Way Alamosa, CO 81101 (719) 589-6639</p>	<p>Dolores/Montezuma Montezuma County Public Health Dept. 106 W. North Street Cortez, CO 81321 (970) 564-4768</p>
<p>Bent/Kiowa Bent County Public Health 701 Park Avenue Las Animas, CO 81054 (719) 456-0517</p>	<p>Montrose/Ouray/San Miguel Montrose County Dept. of Health and Human Services 1845 S. Townsend Ave. Montrose, CO 81401 (970) 252-7076</p>
<p>Custer/Fremont Central Mountain Options for Long-Term Care (OLTC) 172 Justice Center Road Canon City, CO 81212 (719) 275-2318</p>	<p>Logan/Morgan/Phillips/Sedgwick/Washington/Yuma Northeast CO Area Agency on Aging 231 Main Street, Suite 211 Fort Morgan, CO 80701 (888) 696-7213</p>
<p>Conejos/Costilla Conejos County Nursing Services 19023 State Highway 285, PO Box 78 La Jara, CO 81140 (719) 274-4307</p>	<p>Eagle/Garfield/Grand/Jackson/Moffat/Pitkin/Rio Blanco/Routt/Summit Northwest Options for Long-Term Care (OLTC) 195 W. 14th St. Rifle, CO 81650 (970) 963-1639</p>
<p>Delta/Gunnison/Hinsdale Delta County Health and Human Services 196 W. Hotchkiss Ave Hotchkiss, CO 81419 (970) 872-1000</p>	<p>Crowley/Otero Otero County Dept. of Human Services 13 W. 3rd, PO Box 494 La Junta, CO 81050 (719) 383-3166</p>
<p>Jefferson Jefferson County Dept. of Health and Human Services 900 Jefferson County Parkway, Suite 170 Golden, CO 80401 (303) 271-4216</p>	<p>Pueblo Pueblo County Dept. of Social Services 201 W. 8th Street, Suite 120 Pueblo, CO 81003 (719) 583-6857</p>
<p>Cheyenne/Kit Carson/Lincoln Kit Carson County Health and Human Services 252 S. 14th Street Burlington, CO 80807 (719) 346-7158</p>	<p>Mineral/Rio Grande Rio Grande County Dept. of Social Services 925 6th Street Del Norte, CO 81132 (719) 657-4208</p>
<p>Larimer</p>	<p>El Paso/Park/Teller</p>

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<p>Larimer County Dept. of Human Services 2601 Midpoint Drive, Suite 112 Fort Collins, CO 80524 (970) 498-7780</p>	<p>Rocky Mountain Options for Long-Term Care (OLTC) 310 S. 14th St. Colorado Springs, CO 80904 (719) 457-0660</p>
<p>Huerfano/Las Animas Las Animas County Dept. of Human Services 204 S. Chestnut Trinidad, CO 81082 (719) 846-2276</p>	<p>Archuleta/La Plata/San Juan San Juan Basin Health Dept. 281 Sawyer Drive Durango, CO 81301 (970) 247-5702</p>
<p>Adams/Arapahoe/Denver/Douglas/Elbert Colorado Access 3033 S. Parker Road, Suite 800 Aurora, CO 80014 (877) 710-9993</p>	<p>Weld Weld County Area Agency on Aging 315 N. 11th Avenue, PO Box 1805 Greeley, CO 80632 (970) 346-6950</p>
<p>Chaffee/Lake Chaffee County Human Services 448 East 1st Street Salida, CO 81201 (719) 530-2505</p>	<p>Baca/Prowers Prowers County Public Health and Environment 1001 S. Main Street Lamar, CO 81052 (719) 336-1015</p>

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Community Mental Health Centers (CMHCs)

CMHC	Contact Information	Counties Served
Arapahoe/Douglas Mental Health Network Joan DiMaria, MSN, CAC III Executive Director/Chief Executive Officer	155 Inverness Drive West Suite 200 Englewood, CO 80112 (303) 730-8858	Arapahoe, Douglas
AspenPointe Dr. Mick Pattinson, President and CEO	525 North Cascade Road Suite 100 Colorado Springs, CO 80935 (719) 572-6330	El Paso, Park, Teller
Aurora Mental Health Center Randy Stith, Executive Director	Viewpoint Plaza 11059 E. Bethany Drive Aurora, CO 80014 (303) 617-2300	City of Aurora, parts of Arapahoe
Axis Health Systems Bern Heath, Executive Director	281 Sawyer Drive Durango, CO 81303 (970) 259-2162	Archuleta, Dolores, La Plata, Montezuma, San Juan
Centennial Mental Health Center Liz Hickman, Executive Director	211 W. Main Street Sterling, CO 80751 (970) 522-4549	Cheyenne, Elbert, Kit Carson, Lincoln, Logan, Morgan, Phillips, Sedgwick, Washington, Yuma
Mind Springs Health Sharon Raggio , Executive Director	6916 Highway 82 PO Box 40 Glenwood Springs, CO 81602 (970) 945-2583	Eagle, Garfield, Grand, Jackson, Mesa, Moffat, Pitkin, Rio Blanco, Routt, Summit
Community Reach Center Rick Doucet, Executive Director	8931 N. Huron Street Thornton, CO 80260 (303) 853-3500	Adams
Jefferson Center for Mental Health Harriet Hall, Executive Director	4851 Independence Street Suite 200 Wheat Ridge , CO 80033 (303) 425-0300	Clear Creek, Gilpin, Jefferson
Mental Health Center of Denver Carl Clark, M.D., Executive Director	4141 E. Dickenson Place, Denver, CO 80222 (303) 504-1250	Denver
Mental Health Partners Barbara Ryan, Executive Director	1333 Iris Avenue Boulder, CO 80304 (303) 413-6263	Boulder, Broomfield

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Midwestern Colorado Mental Health Center Jon Gordon, Executive Director	2130 East Main Street Montrose, CO 81401 (970) 252-3200	Delta, Gunnison, Hinsdale, Montrose, Ouray, San Miguel
North Range Behavioral Health Larry Pottorff, Executive Director	1300 N. 17th Avenue Greeley, CO 80631 (970) 347-2120	Weld
San Luis Valley Comprehensive Community Mental Health Center Fernando Martinez, Executive Director	8745 County Rd. 9 South PO Box 810 Alamosa, CO 81101 (719) 589-3671	Alamosa, Conejos, Costilla, Mineral, Rio Grande, Sagauche
Southeast Mental Health Services Becky Otteman, Executive Director	711 Barnes La Junta, CO 81050 (719) 384-5446	Baca, Bent, Crowley, Kiowa, Otero, Prowers
Spanish Peaks Mental Health Center Dorothy Perry, Ph.D., M.B.A. – Chief Executive Officer	1304 Chinook Lane Pueblo, CO 81001 (719) 545-2746	Huerfano, Las Animas, Pueblo
Touchstone Health Partners Randy Ratliff, Executive Director	125 Crestridge Street, Fort Collins, CO 80525 (970) 494-9870	Larimer
West Central Mental Health Center Louise Delgado , Executive Director	3225 Independence Road Canon City, CO 81212 (719) 275-2351	Chaffee, Custer, Fremont, Lake

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Part IV

Timeliness and Backlog Incentives Documents

Included in this section:

1. **Instructions for Accessing Court Report Timeliness and Backlog Data**
2. **Backlog Requirements by County Size**

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Instructions for Accessing Court Report Timeliness and Backlog Data

All Court Report Timeliness and Backlog Data is found in COGNOS; each county has a reports representative that is responsible for COGNOS reports.

New Applications backlog - included within the Detailed Timely Processing of Medical Applicant Determinations-Adhoc report, the report is in the Eligibility Reports folder. Once the report is generated, the county can filter the results by the "Due in # of days field," those cases with a negative number are the backlog records.

RRR Applications backlog - included in the Detailed Timely Processing of Medical Applicant Redeterminations-Adhoc report, the report is in the RRR Reports folder. Once the report is generated the backlog case can be filtered by the "Due in # of days" field as the backlog are the records with a negative number.

Court Report Untimely case details are in the COGNOS Adhoc environment, the county needs to have access to Report Studio or Query Studio to be able to access the HCPF Timely or HCPF Untimely logical models. Once they log in and find the logical model for HCPF Untimely model, they can filter the report by the months needed and by filtering for MA programs and by untimely records. The report will generate and the county staff can conduct the necessary review. Applications are differentiated by the application type "A" and the redeterminations by an "R."



Backlog Requirements by County Size

	County Size	Limit
New Applications		
	Large	< 100
	Medium	< 15
	Small	< 5
Redeterminations		
	Large	< 300
	Medium	< 30
	Small	< 10

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