



Colorado Department of Labor and Employment
 Division of Oil and Public Safety - Weights and Measures Section
 1001 E 62nd Ave, Room A-2
 Denver, CO 80216

Phone: 303-866-4967
 Fax: 303-866-5863
 Email: cdle_oil_inspection@state.co.us
 Web: www.colorado.gov/cdle/petroleum

CONSUMER COMPLAINT FORM

(REVISED 12/2013)

Complete this form and send it to OPS via email, postal mail or fax using the information above.
 If you have any questions, please contact us at 303-318-4846.

Contact Information

Name:	
Address:	
City/State/ZIP:	
Phone Number:	
Email Address:	

Do you wish to remain anonymous?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
Do you wish to be notified of the results?	<input type="checkbox"/> Yes	<input type="checkbox"/> No

Retail Station Information

Retail Station Name:			
Retail Station Address:			
City/State/ZIP:		County:	
Phone Number:			

Complaint Information

Date of Fuel Purchase:		Time of Fuel Purchase:	
Fuel Product Purchased:		Fuel Grade Purchased:	
Fuel Price per Gallon	\$ /gal	Quantity of Fuel Purchased:	gal
Do you have the receipt for this fuel purchase?	<input type="checkbox"/> Yes	<input type="checkbox"/> No	Pump #: <input type="text"/>
Which of these issues reflects your concerns?	<input type="checkbox"/> Measurement of Fuel Quantity <input type="checkbox"/> Fuel Quality		
Problem Encountered:	<input type="checkbox"/> Meter Accuracy <input type="checkbox"/> Octane <input type="checkbox"/> Water/Sediment		
	<input type="checkbox"/> Other:		
Severity of Problem:	<input type="checkbox"/> Poor Performance <input type="checkbox"/> Vehicle will not run		

Vehicle Information

Year:		Make:		Model:	
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Describe the problems with the vehicle and any repairs that have been made.

Did you notify the station?	<input type="checkbox"/> Yes	<input type="checkbox"/> No
<i>If the answer is yes:</i>		
<i>When did the station respond?</i>		
<i>What was the response?</i>		

For Office Use Only

Assigned Inspector:		Date:		OCP #:		FID #:	
Action to Take:							
Date Consumer Contacted with Results:		<input type="checkbox"/> By Phone	<input type="checkbox"/> By Email	<input type="checkbox"/> Other:			