

Standard Number and Title	Notes	2013	2014*	2015	2016
		Full Review	Focused Review	Stake-holder Review	Full Review
Standard I— Coverage and Authorization of Services 438.114 438.210 438.404	This standard includes contract requirements for UM, and Emergency and Poststabilization Services, and Notice of Action Requirements (taken out of the Grievance and Appeal section.		PH/CHP+ BH		
Standard II—Access and Availability 438.206 438.207			PH/CHP+ BH		
Standard III— Coordination and Continuity of Care 438.208 438.224		PH/CHP+ BH			
Standard IV— Member Rights and Protections 438.100	This standard includes confidentiality.	PH/CHP+ BH			
Standard V— Member Information 438.10	This standard includes Advance Directives			PH/CHP+ BH	
Standard VI— Grievance System 438.400 438.402 438.406 438.408 438.410 438.414 438.416 438.420 438.424	HSAG prefers to keep this standard together instead of splitting Grievances and Appeals. There are some efficiencies in doing it together (usually the same policies and many requirements apply to both). While it was split for the BHOS, this plan will pull it back together beginning in 2012.			PH/CHP+ BH	
Standard VII— Provider Participation and Program Integrity 438.102 438.12 438.106 438.214 438.608 438.610	These are two separate areas in the BBA placed together in our tool. This standard includes Provider Discrimination Prohibited and Liability for Payment			PH/CHP+ BH	
Standard VIII— Credentialing and Recredentialing	In the BBA this is under Provider Selection (438.214), however the BBA does not require NCQA but defers to the states to set standards for credentialing. Since NCQA is a large set of requirements,	PH/CHP+ BH			

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	HSAG has chosen to make it a separate standard.				
Standard IX— Subcontracts and Delegation 438.230				PH/CHP+ BH	
Standard X—Quality Assessment and Performance Improvement 438.236 438.240 438.242	This standard includes requirements for Health Information Systems and Practice Guidelines	PH/CHP+ BH			

*The 2014 site review is schedule for two standards areas to accommodate a focused year review. HSAG will work with the Department to design an area of focus or alternative strategies for reviewing the selected content areas.