



Community Living Office
1570 Grant Street
Denver, CO 80203

To: All Stakeholders

From: Rhyann Lubitz, Participant-Directed Programs Supervisor

Date: April 5, 2018

Subject: COMMUNICATION BRIEF
Department Evaluation of Home-Based Services

Purpose: To inform stakeholders receiving home-based services of possible survey request regarding an evaluation of those services.

Information: In the coming days, you may receive a survey in the mail or via email from TriWest Group (TriWest), a private company working under contract with the Department of Health Care Policy and Financing and Health First Colorado. This survey invites you to participate in an evaluation of a variety of home-based services in Colorado, including CDASS, IHSS and other agency-based services. Participants are randomly selected to provide their views on services, including what is going well, what could be improved, and how participants' health has been impacted by services.

Your opinions are very important. TriWest will protect all personal information provided in these surveys and will group survey responses together to keep answers anonymous. You will be offered a \$10 grocery gift card as a token of appreciation for sharing your thoughts.

We encourage you to take the time to join in this important effort. If you have any questions about the survey, or the evaluation, you can contact the survey Project Director at TriWest, Dr. Tonya Aultman-Bettridge (phone: 303-544-0509 ext. 1 or email: CDC@triwestgroup.net).

Contact Person: Dr. Tonya Aultman-Bettridge, TriWest Project Director

Contact Information: CDC@triwestgroup.net or (303) 544-0509 x1

