



COLORADO

Department of Health Care
Policy & Financing

Office of Community Living
1570 Grant Street
Denver, CO 80203

To: All Stakeholders

From: Teresa Nguyen, CCT Community Liaison

Date: May 23, 2018

Subject: COMMUNICATION BRIEF
Public Forum Information for Transition Services

Purpose: Public Forums for Transition Services Announcement

Background: The Department of Health Care Policy and Financing (HCPF) supports an individual's choice to transition to a less restrictive living arrangement, and offers transition services for that purpose. In the effort to offer a more robust transition service and to expand existing services, HCPF is in the process of developing an enhanced transition service. The purpose of the public forums is to gather and consider insights and feedback from stakeholders about providing transition services, and to facilitate a structured process that will help HCPF develop and finalize a transition service that can be implemented in January of 2019. All decisions made concerning the enhanced transition service must fall within the scope of statutory regulations, and will be subject to Federal approval.

Information: To capture stakeholder feedback as the Department develops the sustained service, the Department will be hosting public forums regarding transition services on:

Thursday, May 31, 2018

10:00 am – 11:00 am

303 E. 17th Ave. – Rooms 7ABC

Denver, CO 80203

Call In information:

Local: (720) 279-0026 **Toll Free:** (877) 820-7831 **Participant Code:** 869804

and (see below)



Tuesday, June 5, 2018

1:00 pm – 2:00 pm

303 E. 17th Ave. – Rooms 7AB

Denver, CO 80203

Call In information:

Local: (720) 279-0026 **Toll Free:** (877) 820-7831 **Participant Code:** 869804

Please note that each public forum will be structured in the same format as the previous stakeholder engagement meetings regarding transition services. We will be using the Stakeholder Survey Questions, below, to facilitate this process.

If you are unable to attend, please don't hesitate to send individual feedback to Teresa Nguyen at teresa.nguyen@state.co.us

Stakeholder Survey Questions

1. In your experience working with individuals who have chosen to transition from institutions, what components have been most valuable?
2. Currently, what do you identify as being the biggest challenge, or barrier to persons wishing to transition from an institution into a community setting?
3. HCPF plans to offer an enhanced transition service to individuals with Colorado State Medicaid eligibility who choose to transition from institutional settings into a less restrictive community setting. The goal of the enhanced transition service is to ensure that individuals will receive adequate support in their choice to transition.
 - a. How would you describe an effective transition service?
 - b. Please define the characteristics that are needed for an enhanced transition service to be effective.



4. Under the current state plan, individuals are approved for 60 hours of Targeted Case Management (TCM) per year. The enhanced transition service will allow additional hours of case management to support a transition. How many additional hours of transition case management are needed before and after a transition, to effectively support an individual?
5. What specific qualifications, training, and skills would be needed for a case manager to deliver effective case management to individuals transitioning from an institution to a community setting?
6. The changes when offering a transition service under the State Medicaid Plan may include a larger eligibility population, a re-enrollment process for providers, or coding changes in the billing system. Please let us know anything that could impact (both positively or negatively) you, your family, or your agency with a transition service offered under the State Medicaid Plan.
7. As a stakeholder, how would you like to continue your engagement with the process, as we develop and finalize details of a transition service offered under the State Medicaid Plan?
8. Is there anything else that you'd like us to know?

Contact Person:

Teresa Nguyen, CCT Community Liaison

Contact Information:

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