



COLORADO

Department of Health Care
Policy & Financing

Community Living Office
1570 Grant Street
Denver, CO 80203

TO: All Stakeholders

FROM: John Barry, OCL Stakeholder Relations Manager

DATE: December 19, 2017

SUBJECT: COMMUNICATION BRIEF
Future of CHP+ Update – Webinars and FAQs Online Now

Information:

As you may be aware, if Congress does not renew federal funding, CHP+ in Colorado will end on January 31, 2018. Congress can pass a law at any time to renew federal funding for CHP+, but there is no guarantee that they will.

As of today, there are no changes to CHP+ benefits, eligibility or enrollment.

We encourage you to bookmark CO.gov/HCPF/FutureCHP and [subscribe to our Future of CHP+ updates here](#) for the latest official information on CHP+.

Webinars Online Now

The Department, Connect for Health Colorado and Division of Insurance hosted two informational webinars in December with more than 500 participants. The purpose of the webinars was to provide policy and operational information to our partners regarding the possible end to CHP+. The recorded webinars and slides are now available online.

- December 12, 2017 Provider & CHP+ Managed Care Organization [Webinar](#) and [Slides](#)
- December 13, 2017 Stakeholder, Advocate, County and Eligibility Partner [Webinar](#) and [Slides](#)

The Department will update our current FAQs on CO.gov/HCPF/FutureCHP with questions from the webinar on a rolling basis.



Additional training for counties & CBMS Users is available through the [Staff Development Center](#). You will need to [log into you CO.Learn account](#) and search for 'CHP+ Sunset'.

FAQs Available Online Now

The Department has published frequently asked questions (FAQs) on [CO.gov/HCPF/FutureCHP](#) . Below is a sampling of some of the FAQs:

- What will happen if Congress renews federal funding for CHP+ after members receive the termination notice in late December, but before the program ends on January 31, 2018? Will members need to reapply?
- Members with a February 1, 2018 renewal date, will start receiving redetermination (RRR) letters around December 1. Should they still respond with any changes or requested documents?
- When is the last day CHP+ members can submit a redetermination letter?
- Should eligibility sites still process applications, redeterminations, and changes for CHP+ members after January 31, 2018?
- Will the enrollment fee for CHP+ be prorated?
- Will the eligibility system (CBMS) automatically check to see if CHP+ members qualify for financial assistance to purchase private health insurance through Connect for Health Colorado?

Resources

The Department has developed CHP+ member messaging that is available on [CO.gov/HCPF/FutureCHP](#).

- Talking Points for County and Eligibility Partner Staff and Member Facing Call Centers
- Outbound Call Talking Points for Outreach
- CHP+ Member and Applicant Frequently Asked Questions
- Social Media Posts
- Phone Hold Message
- Website, Member Portal or App Message
- ...and more!

Contact Information:

Please send your questions to HCPF_CHPPlusFuture@state.co.us.

