



**COLORADO**

Department of Health Care  
Policy & Financing

Community Living Office  
1570 Grant Street  
Denver, CO 80203

**To:** All Stakeholders

**From:** John Barry, Office of Community Living

**Date:** December 5, 2017

**Subject:** COMMUNICATION BRIEF  
Child Health Plan *Plus* (CHP+) Update

### **Child Health Plan *Plus* (CHP+): Latest Resources and How You Can Help**

As you may be aware, if Congress does not renew federal funding, CHP+ in Colorado will end on January 31, 2018. Congress can pass a law at **any time** to renew federal funding for CHP+, but there is **no guarantee** that they will.

**As of today, there are no changes to CHP+ benefits, eligibility or enrollment.**

The Department has developed resources to help you answer questions from CHP+ applicants and members. **We encourage you to bookmark [CO.gov/HCPF/FutureCHP](http://CO.gov/HCPF/FutureCHP) and [subscribe to our Future of CHP+ updates here.](#)**

### **New FAQs Available Online Now**

The Department has published new frequently asked questions (FAQs) on [CO.gov/HCPF/FutureCHP](http://CO.gov/HCPF/FutureCHP).

### **Member Communications**

In late November, CHP+ members received an **informational notice**. The sample correspondence is available on [CO.gov/HCPF/child-health-plan-plus-chp-member-letters](http://CO.gov/HCPF/child-health-plan-plus-chp-member-letters).

If Congress does not act by mid-December 2017, CHP+ members will receive an **Eligibility Notice of Action in late December**. *A sample of this letter will be available soon.*

### **Upcoming Informational Webinars**

The Department will be hosting two informational webinars in December. The first will be for providers and managed care organizations. The second webinar will be co-hosted



with Connect for Health Colorado for eligibility partners, counties and stakeholders. The purpose of the webinars is to provide additional policy and operational information to our partners regarding the possible end to CHP+. The webinars will provide an opportunity for participants to ask questions via chat. The webinars will be recorded and posted on [CO.gov/HCPF/FutureCHP](http://CO.gov/HCPF/FutureCHP).

- **Provider & CHP+ Managed Care Organization Webinar:** December 12, 2017 1:30-2:30 p.m.
  - Registrants will be emailed a link to join the webinar the day before the webinar.
  - There is a limit of 500 participants.
  - [Register Here.](#)
- **Stakeholder, Advocate, County and Eligibility Partner Webinar:** December 13, 2017 12:00-1:00pm.
  - Registrants will be emailed a link to join the webinar the day before the webinar.
  - There is a limit of 500 participants.
  - [Register here.](#)
- Additional training for counties & CBMS Users will be available through the [Staff Development Center](#). You will need to [log into your CO.Learn account](#) and search for 'CHP+ Sunset'.

## **Resources**

*November 20 Future of CHP+ Recorded Webinar:* The Department has made available a recorded webinar on [CO.gov/HCPF/FutureCHP](http://CO.gov/HCPF/FutureCHP) facilitated by Gretchen Hammer, Medicaid Director. The webinar provides members, providers, stakeholders, advocates, eligibility partners and counties information about the future of CHP+. The information in this recording is current as of November 20, 2017.

*CHP+ Member Messaging:* The Department has developed CHP+ member messaging that is available on [CO.gov/HCPF/FutureCHP](http://CO.gov/HCPF/FutureCHP). These resources include talking points, phone hold messaging, social media posts, newsletter content, FAQs, etc.

## **How You Can Help**

We ask that you utilize your CHP+ member communication vehicles to inform CHP+ members of the possible end to the program and help educate members of what they can expect. CHP+ member messaging is available on [CO.gov/HCPF/FutureCHP](http://CO.gov/HCPF/FutureCHP).

