



COLORADO

Department of Health Care
Policy & Financing

Community Living Office
1570 Grant Street
Denver, CO 80203

To: Community Centered Board Executive Directors
Community Centered Board Case Management Directors
Service Provider Agency Directors

From: Michele Craig, Program Services Unit Manager

Date: June 7, 2017

Subject: COMMUNICATION BRIEF
Critical Incident Trends and Prevention Strategies Training

Purpose: To provide Community Centered Boards (CCBs) and service provider agencies the webinar training and PowerPoint regarding required procedures for critical incident reports, mandatory reporting and investigations of allegations of Mistreatment.

Background: The Department of Health Care Policy and Financing (the Department) issued a Communication Brief and a webinar training PowerPoint on March 16, 2016 on the required procedures for critical incident reports and investigations of allegations of Abuse, Mistreatment, Neglect and Exploitation.

Statutory changes to the definitions for Abuse, Mistreatment, Neglect and Exploitation as well new requirements for mandatory reporting of incidents of mistreatment were enacted July 1, 2016 through House Bill 16-1394. As a result, the Department revised the March 16, 2016 PowerPoint training to reflect these changes.

Procedure: The Department updated the PowerPoint and conducted a series of webinar based trainings for CCBs and service provider agencies in April and May 2017. The training PowerPoint from those trainings is attached and effective immediately replaces any previous direction by the Department on the requirements for critical incident reporting and investigations of allegations of Mistreatment. Links to these recordings are below:

April 24, 2017: <https://cohcpf.adobeconnect.com/p17no61seu1/>

April 27, 2017: <https://cohcpf.adobeconnect.com/p3xugc1koey/>



May 22, 2017: <https://cohcpf.adobeconnect.com/pzylg6puzku/>

May 25, 2017: <https://cohcpf.adobeconnect.com/pn0yfbdmf7jf/>

Attachments:

Critical Incident Reporting Requirements for
Community Centered Boards and Service Provider
Agencies May 2017

Mistreatment Definitions Statutory Crosswalk

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