



COLORADO

Department of Health Care
Policy & Financing

Office of Community Living
1570 Grant Street
Denver, CO 80203

To: All Stakeholders

From: John Barry, LTSS Stakeholder Relations Manager

Date: May 7, 2018

Subject: COMMUNICATION BRIEF
Consumer Survey on the State's Mental Health and Substance Abuse Treatment System

Purpose: To inform stakeholders of the opportunity for input to the Crisis Steering Committee from Coloradans who are using or have used the mental health system and/or the substance abuse system.

Background: The [Colorado Crisis Steering Committee](#) is a group of diverse stakeholders that are working together to provide recommendations to the Colorado Department of Human Services (CDHS) on how to improve and enhance the State's system that provides support to people with mental health conditions and/or substance use disorder(s). The system in Colorado includes five modalities: (1) a 24-hour hotline staffed by professional counselors and peers; (2) mobile services; (3) walk-in centers; (4) crisis stabilization centers; and (5) respite. The Committee hopes to identify system efficiencies that will improve response in all communities and reach those populations at highest risk. The Committee will produce a report by June 30th outlining its recommendations for CDHS.

Information: The Committee is requesting that people who have used or are using the system for themselves or their loved ones complete [this survey](#) so that we can solicit input. This survey is anonymous. This survey will be open until Friday, May 25th, 2018. You are invited to forward this survey to other stakeholders. (In case the embedded link does not work, you can find the survey at <https://www.surveymonkey.com/r/N8ZVBPO>). This communication brief is accompanied by a printable version of the survey, which can be mailed to: SHG Advisors, P.O. Box 9055, Denver CO 80209.

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