



**COLORADO**

Department of Health Care  
Policy & Financing

Community Living Office  
1570 Grant Street  
Denver, CO 80203

**To:** All Stakeholders

**From:** Brittani Trujillo, Case Management Services Coordinator

**Date:** November 1, 2017

**Subject:** COMMUNICATION BRIEF  
Announce statewide stakeholder engagement meetings to review recommendations for changes to Case Management Agency and Case Manager qualifications.

**Purpose:** To inform all stakeholders about the upcoming stakeholder engagement meetings where attendees can provide input about changes to qualifications for Case Management Agencies and Case Managers.

**Background:** In 2014, the Centers for Medicare and Medicaid Services (CMS) implemented a final rule requiring the Department of Health Care Policy and Financing (the Department) to separate case management from service delivery functions to reduce conflict of interest for services provided under Home and Community-Based Services (HCBS) waivers. House Bill 15-1318 required the Department to develop a plan, with input from Community Centered Boards (CCBs), Single Entry Point (SEP) agencies, and other stakeholders, for the delivery of Conflict-Free Case Management that complies with federal regulations.

In 2017, the Colorado General Assembly passed HB17-1343, which created the definition of Case Management Agency and requires the Department to develop qualifications for Case Management Agencies and Case Managers. While HB17-1343 is specific to individuals with Intellectual and Developmental Disabilities (I/DD), the Department is restructuring case management for all individuals enrolled in an HCBS waiver. As such, the stakeholder engagement meetings and development of qualifications for Case Management Agencies and Case Managers, are applicable for all individuals enrolled in an HCBS waiver.

**Information:** The Department and its contractor will present research regarding other states' qualifications for Case Management Agencies and Case Managers, along with initial recommendations for changes to the qualifications in Colorado. Input received from these stakeholder engagement meetings will be considered in the development of final qualifications.



The final qualifications will be used to amend the HCBS waiver agreements, the State Plan, and Department regulations.

**Attachments:**

Statewide Regional Meeting Schedule  
Fort Logan Parking Map

**Contact Person:**

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