



COLORADO

Department of Health Care
Policy & Financing

Community Living Office
1570 Grant Street
Denver, CO 80203

To: All Stakeholders

From: Brittani Trujillo, Case Management Section Manager

Date: February 22, 2018

Subject: COMMUNICATION BRIEF Regarding Proposed Case Management Agency and Case Manager Qualifications

Purpose: To gather feedback from stakeholders regarding proposed Case Management Agency and Case Manager Qualifications

Background: In 2014, the Centers for Medicare and Medicaid services (CMS) implemented a final rule requiring the separation of case management from service delivery functions to mitigate conflict of interest for services provided under HCBS waivers. In 2017, the Colorado General Assembly passed House Bill 17-1343, requiring the Department of Health Care Policy and Financing (Department) to implement Conflict Free Case Management (CFCM) for individuals with intellectual and developmental disabilities (I/DD) in Colorado. The legislation also requires the Department to develop qualifications for Case Management Agency and Case Manager as part of the process for implementation of CFCM.

In 2017, the Department contracted with Navigant Consulting, Inc. (Navigant) to conduct research on other states qualifications for Case Management Agency and Case Manager in HCBS waivers. Upon their research, Navigant provided recommendations to the Department.

In November 2017, Navigant and the Department conducted four in-person and one webinar stakeholder engagement meetings throughout the state to present the recommended Case Management Agency and Case Manager qualifications. Feedback was obtained at all meetings and compiled.

Information: Attached are the proposed Case Management Agency and Case Manager qualifications developed from Navigant's final recommendations and the November 2017 stakeholder engagement meetings. The Department is asking for stakeholder feedback regarding the proposed final draft qualifications. Please submit feedback to Heather Fladmark by March 9th 2017.



Attachments:

Case Management Agency Qualifications
Case Manager Qualifications

Contact Person:

Heather Fladmark, Conflict Free Case Management Specialist

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