

A low-angle, blue-tinted photograph of a hospital hallway. The floor is highly reflective, showing the ceiling lights and the person in the background. In the middle ground, a person in blue scrubs stands near a piece of medical equipment on wheels. The hallway recedes into the distance on the left side.

THE CONVERSATION

Most people want to die at home.

Most people want to die at home.

Most people die in the hospital.

Misalignment

Care people want.

Care people receive.



What's the problem?

Costly Unwanted Medical Error



What's the solution?

The Conversation...enhanced with videos...



I celebrate myself, and sing myself,
And what I assume you shall assume,
For every atom belonging to me as good
belongs to you.



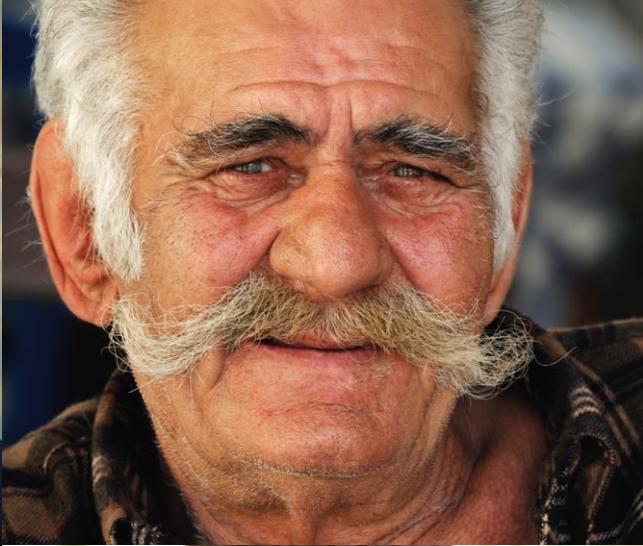
CPR, Ventilators, The Intensive Care Unit,
Goals of Care, Comfort Care, Hospice,
Decision Making, End of Life







Words, Words, Words.











Cancer

CPR

Hawaii

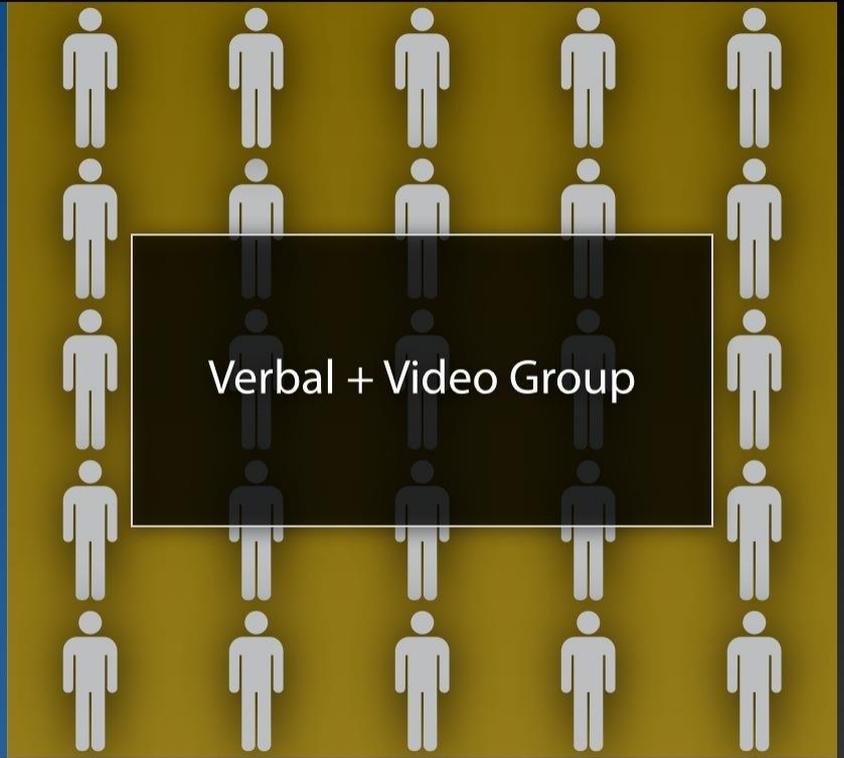
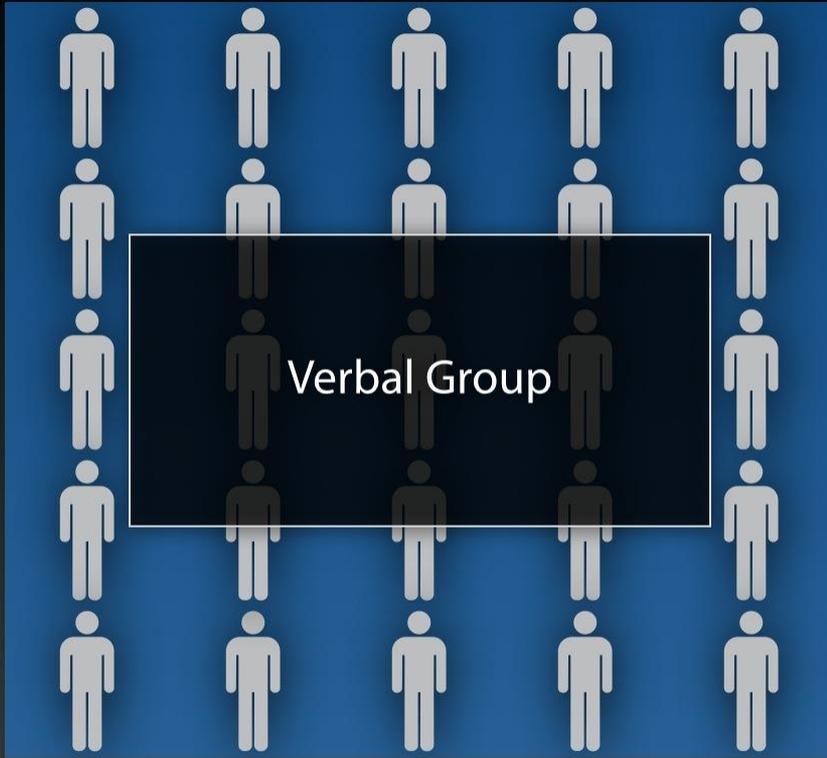
Cancer



Randomized controlled trial

50

Patients



Life-Prolonging Care

Limited Care

Comfort Care

Life-Prolonging Care

CPR

Ventilators

ICU

Limited Care

Hospitalization

IV Medicines

No ICU

Comfort Care

Hospice Care

Symptom Relief

No Hospitalization

Life-Prolonging Care



Limited Care



Comfort Care





Goals of Care Cancer

Developed with Oncologists,
Intensivists, Nurses and Patients

Results

Verbal
N=27



Life-Prolonging Care



Limited Care

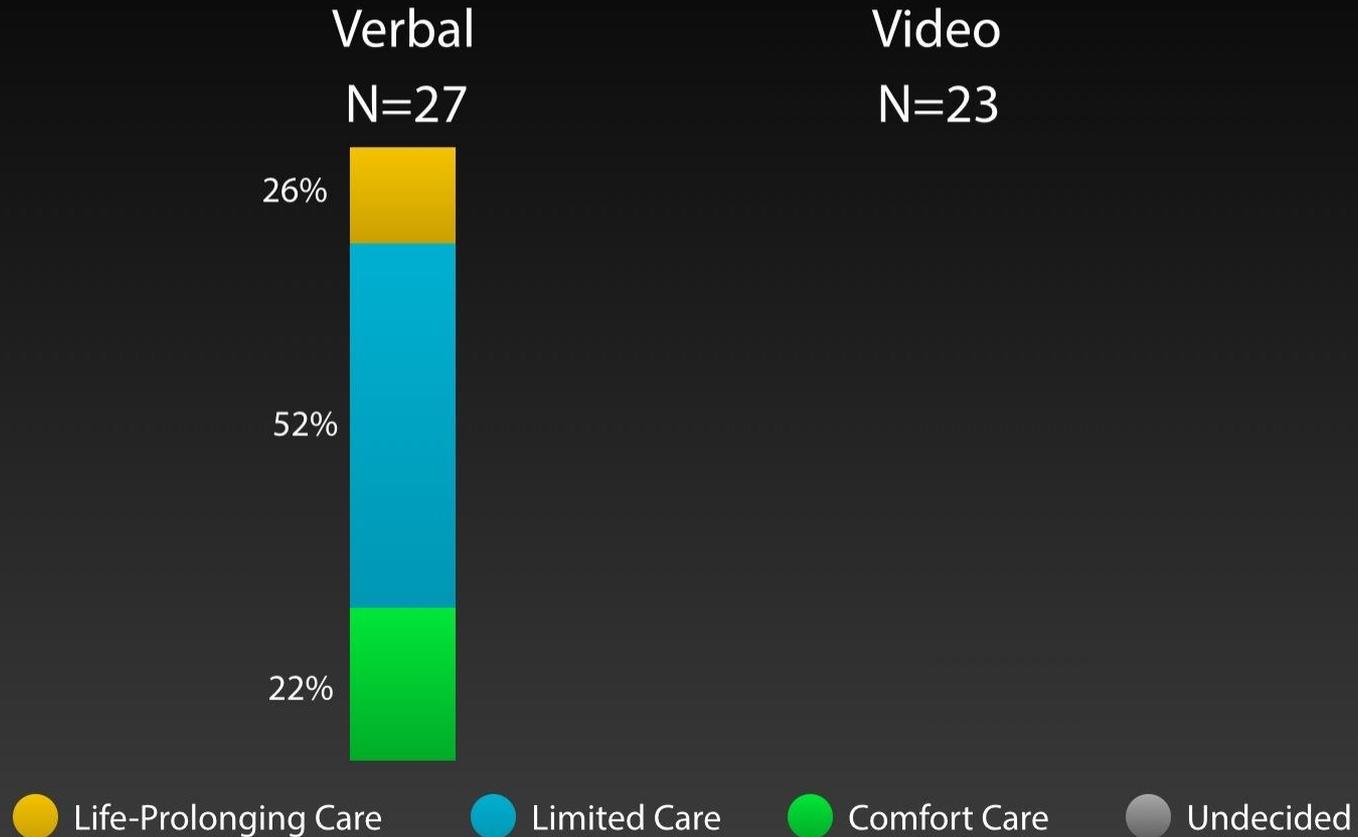


Comfort Care

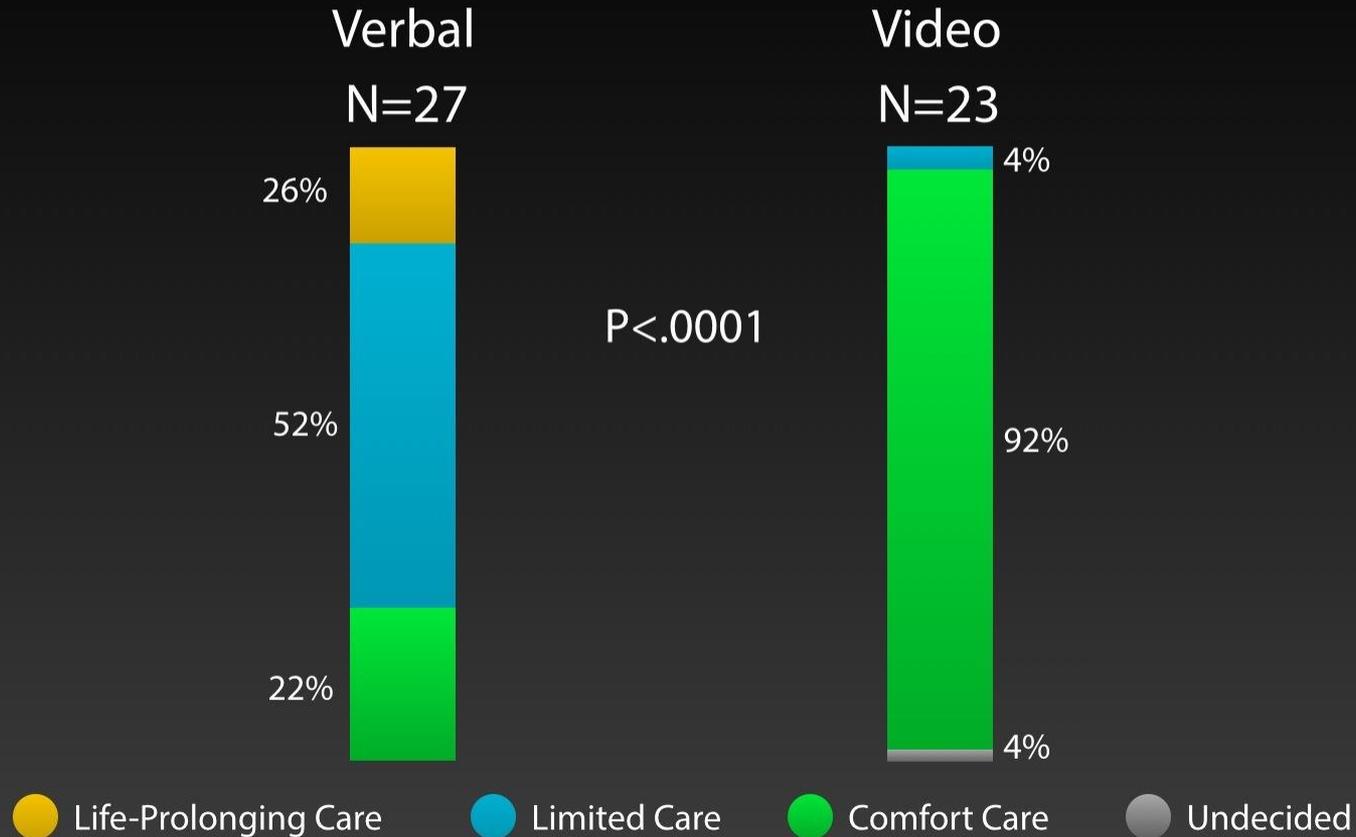


Undecided

Results



Results



78%

“Helpful”

100%

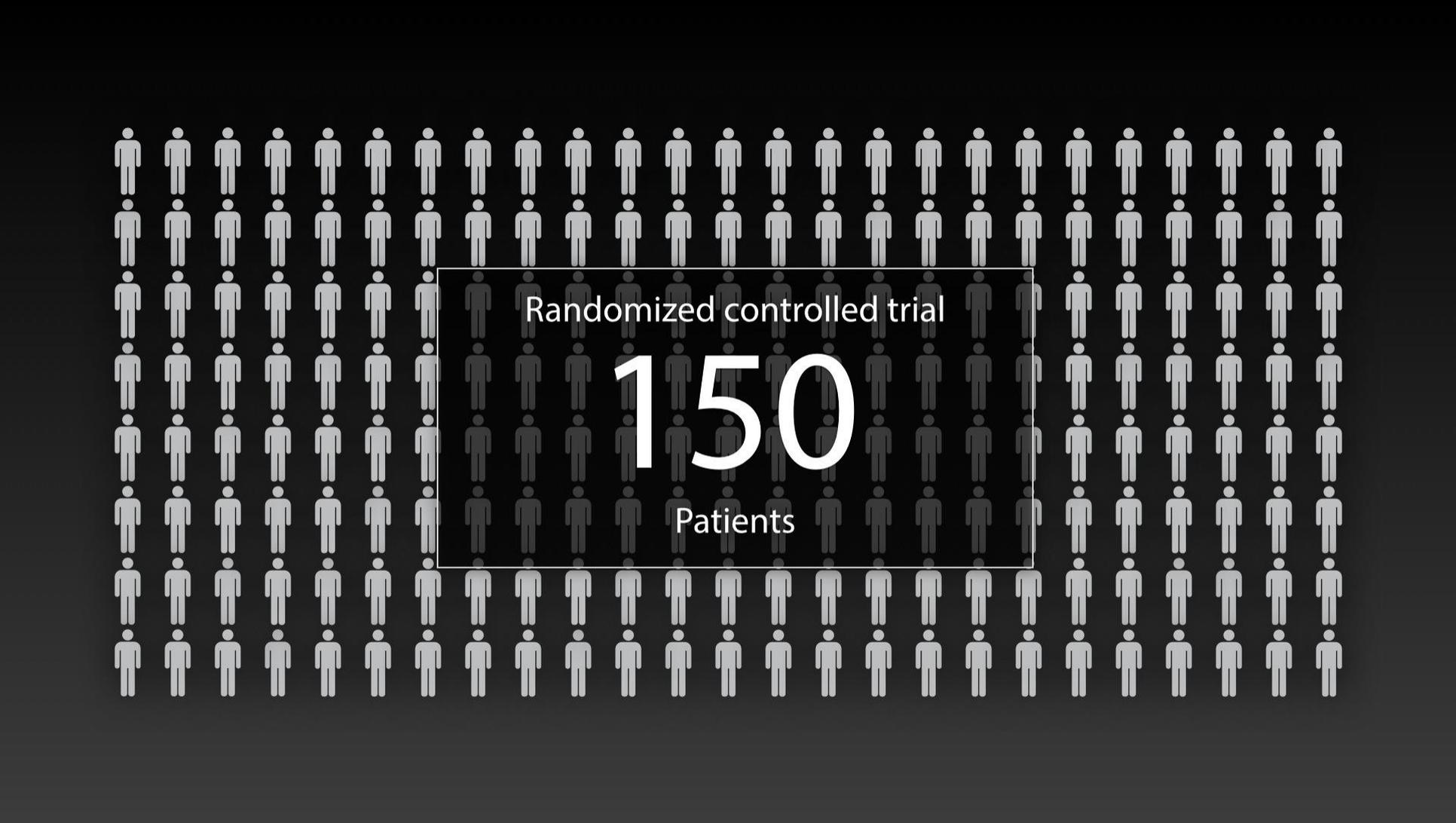
“Recommend”

83%

“Comfortable”



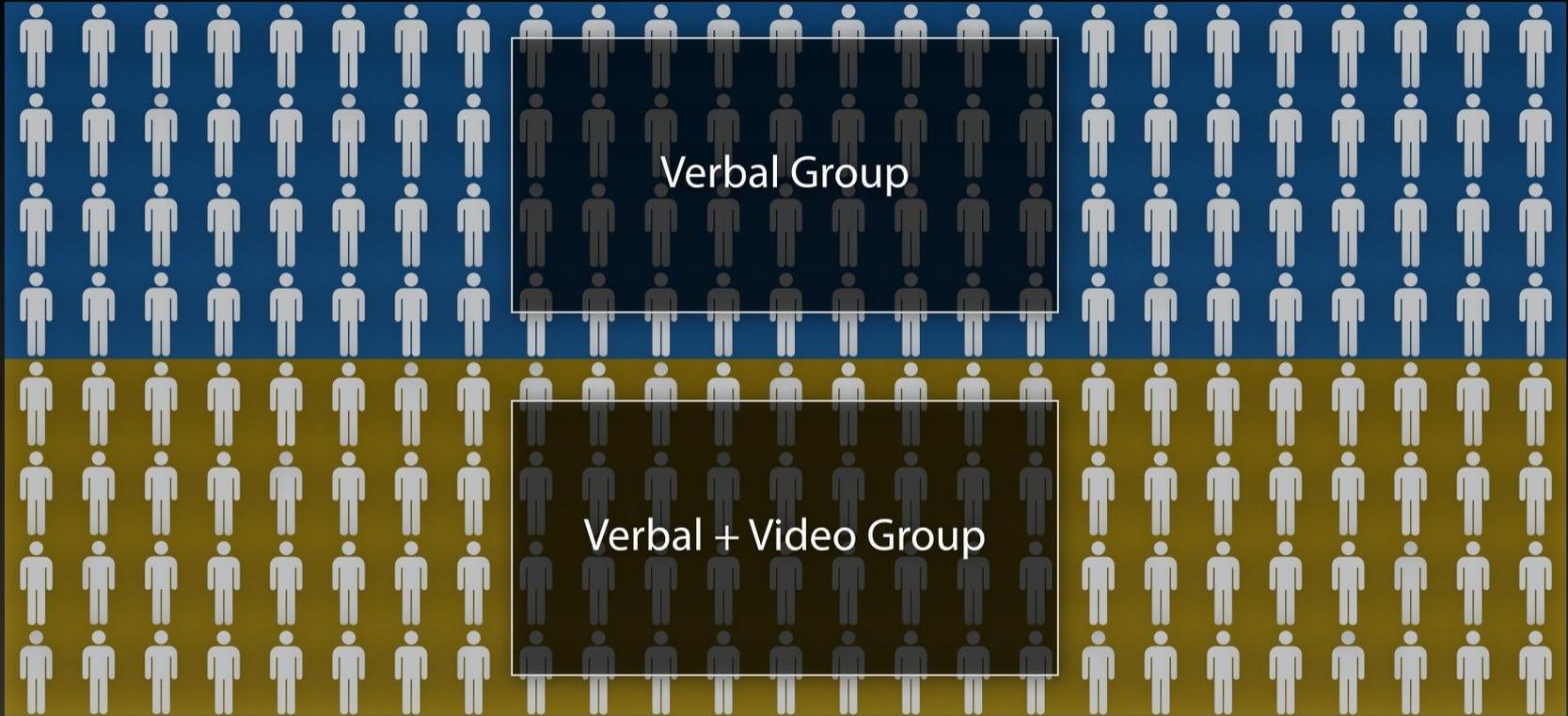
CPR for Cancer

A grid of 150 white human icons arranged in 10 rows and 15 columns. A central 10x10 area of icons is dimmed, and a white rectangular box is overlaid on this area. The text 'Randomized controlled trial' is centered at the top of the box, '150' is in the middle, and 'Patients' is at the bottom.

Randomized controlled trial

150

Patients





CPR Cancer

Developed with Oncologists,
Intensivists, Nurses and Patients

Results

Verbal

N=80

■ Uncertain

■ No

■ Yes

Results

Verbal

Video

N=80

N=70

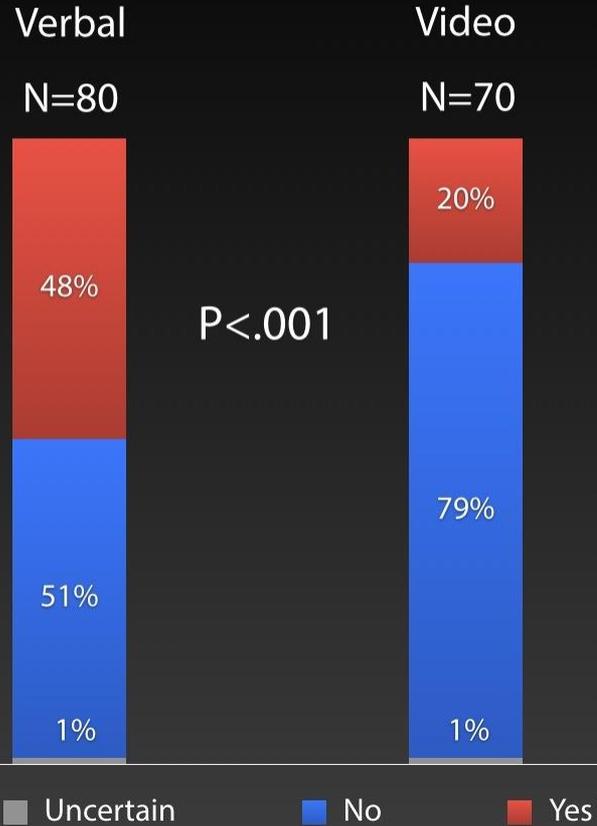


■ Uncertain

■ No

■ Yes

Results



Results

6-8 Weeks Later

Verbal

N=37



Verbal

N=80



$P < .001$

Video

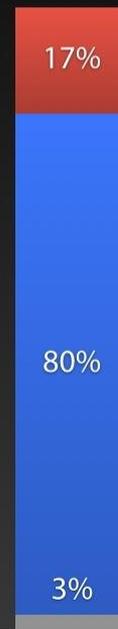
N=70



6-8 Weeks Later

Video

N=30



■ Uncertain

■ No

■ Yes

90%

“Helpful”

97%

“Recommend”

93%

“Comfortable”

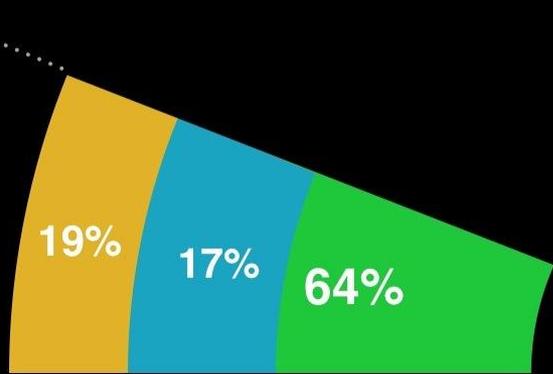


Verbal Studies

Verbal + Video Studies



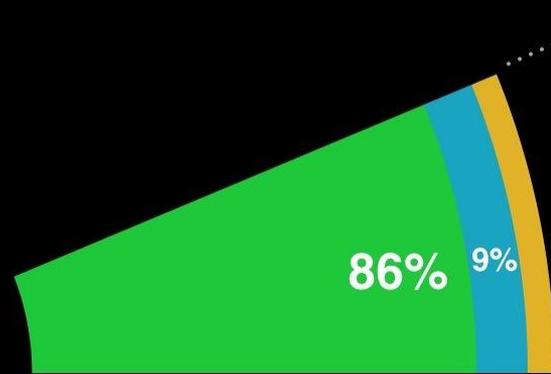
Dementia



Goals of Care Choices



Dementia

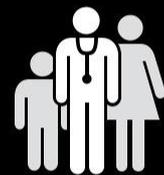


Verbal Studies

Verbal + Video Studies



Primary Care Practice



Primary Care Practice



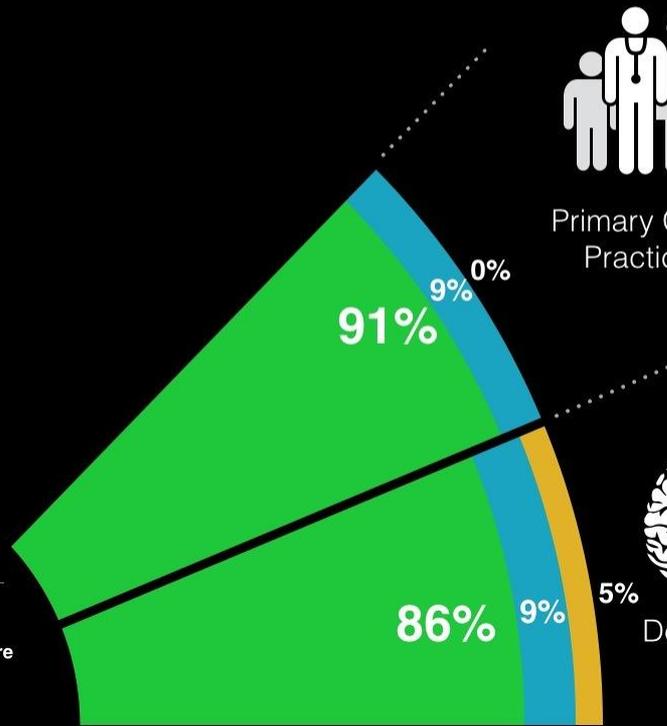
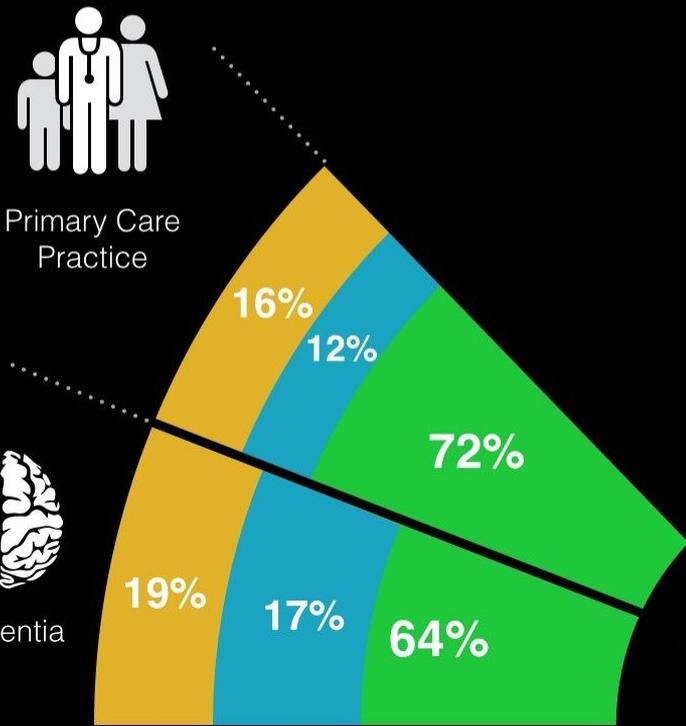
Dementia



Dementia

Goals of Care Choices

- Comfort Care
- Life Prolonging Care
- Limited Medical Care



Verbal Studies

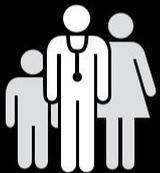
Verbal + Video Studies



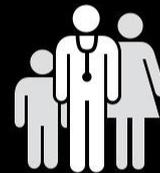
Nursing Home



Nursing Home



Primary Care Practice



Primary Care Practice



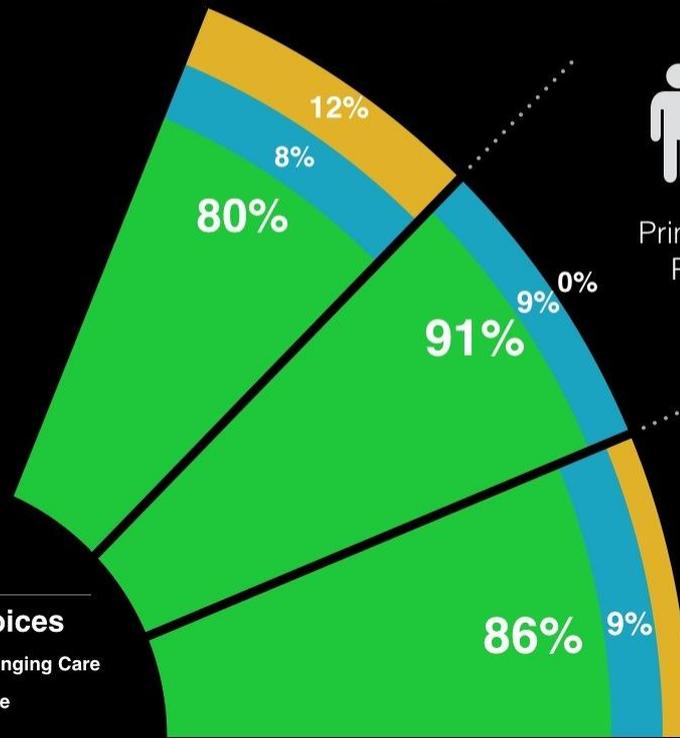
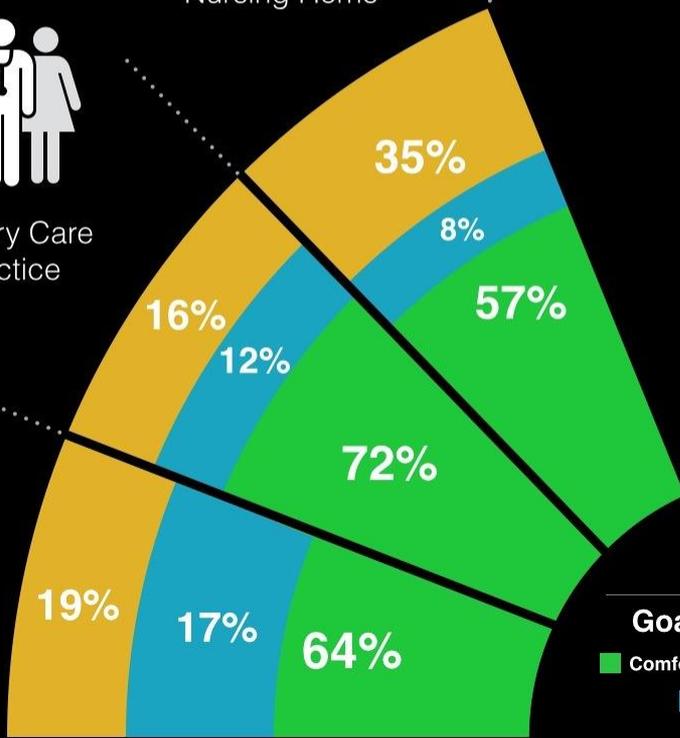
Dementia



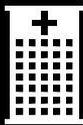
Dementia

Goals of Care Choices

- Comfort Care
- Life Prolonging Care
- Limited Medical Care



Verbal Studies



ICU



Nursing Home

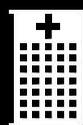


Primary Care Practice



Dementia

Verbal + Video Studies



ICU



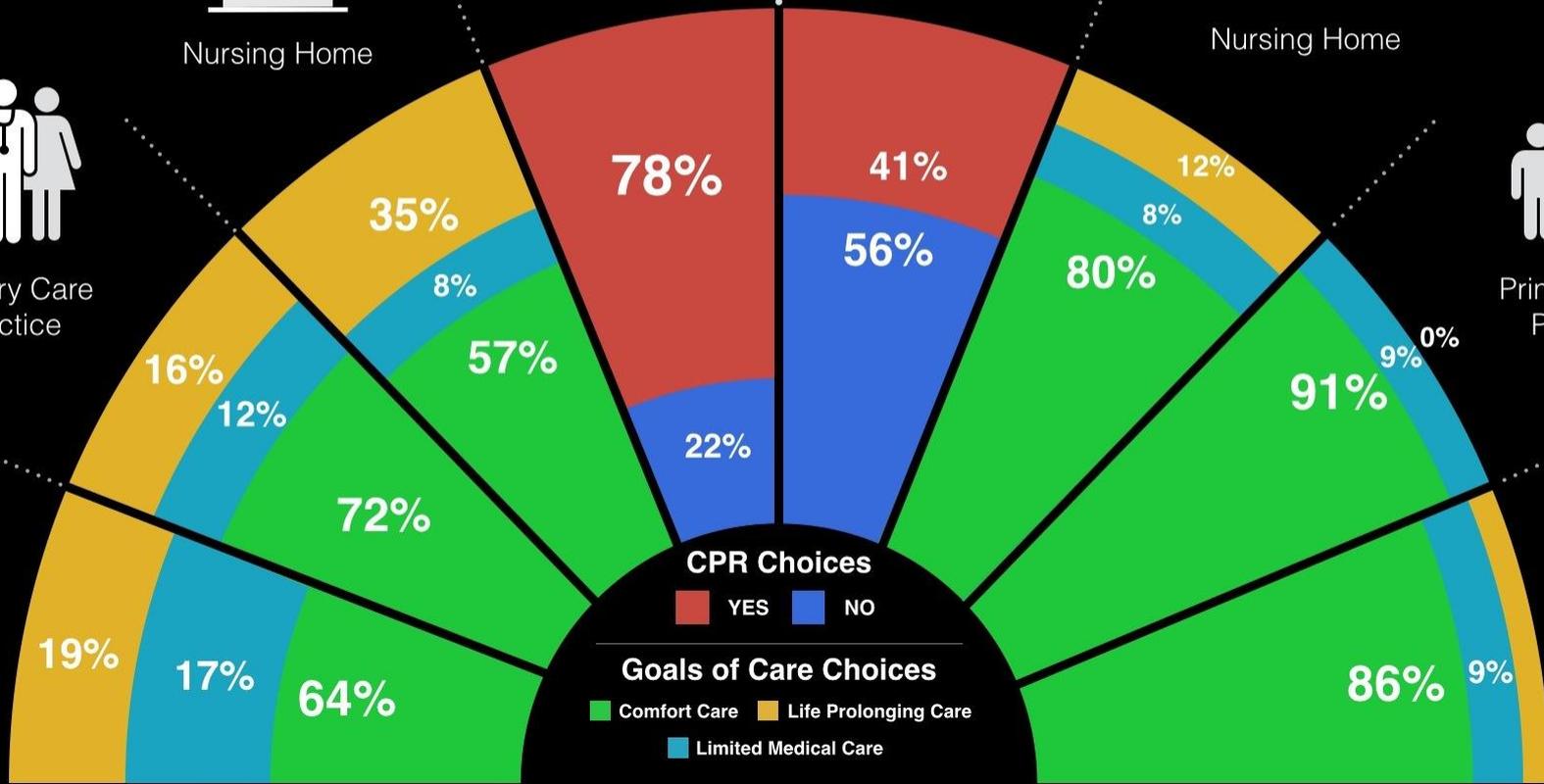
Nursing Home



Primary Care Practice



Dementia



Summary

Promote more informed preferences for end-of-life care by providing realistic expectations of disease in less time.

Surmount communication barriers and insure more patient-centered care that respects patient preferences.

Values

Culture

Health Literacy

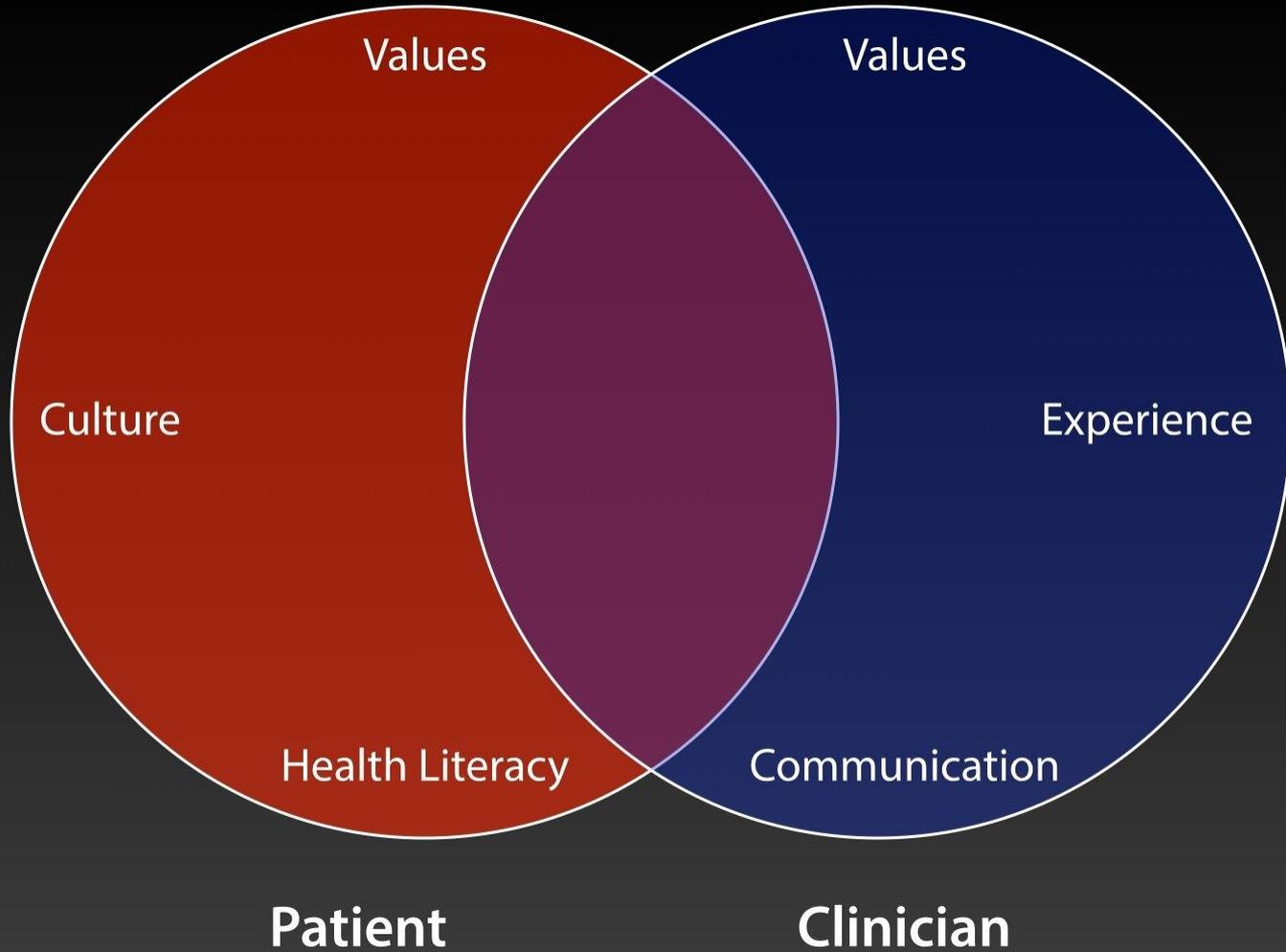
Patient

Values

Experience

Communication

Clinician



Values

Values

Culture

Experience

Health Literacy

Communication

Patient

Clinician





California Colorado Georgia Hawaii Idaho Indiana Illinois Iowa Kentucky Louisiana Massachusetts
Michigan Mississippi New Jersey New York Ohio Oregon Pennsylvania Tennessee Texas Virginia Washington



A low-angle, blue-tinted photograph of a hospital hallway. The floor is highly reflective, showing long, parallel shadows. In the background, a person in blue scrubs stands near a piece of medical equipment on wheels. The hallway recedes into the distance with bright lights on the ceiling.

THE CONVERSATION

"A timely book, written with sensitivity, on a subject that pertains to every single human being and family in the world today." —RICHARD SELZER, M.D.

The Conversation



A REVOLUTIONARY PLAN
FOR END-OF-LIFE
CARE

ANGELO
VOLANDES,
M.D.



The Conversation



ANGELO E. VOLANDES, M.D.