National Core Indicators

Aging and Disability Adult Consumer Survey

Stakeholder Meeting

August 24, 2016

What is NCI-AD?

Participating state agencies collect data to measure the performance and outcomes of their aging and disability services.

<u>The Indicators are designed to be</u>:

- Reflective of the mission, vision, and values of the field
- Measurable
- Practical to implement
- Reliable and valid
- Sensitive to changes in the system
- Representative of issues in the state
- Reflective of outcomes that were important to all individuals regardless of level of disability or residential setting

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Purpose

- Gather feedback directly from service recipients
- Assesses quality of life, service satisfaction, and outcomes of service recipients
- Supports state Aging, Disability, and Medicaid Agencies interested in measuring the performance of their state LTSS systems
- Assists states to improve the quality of services and supports provided to individuals

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Measures

Consumer Outcomes:

- Community Participation
- Choice and Decision-making
- Relationships
- Satisfaction
- Service and Care Coordination
- Access
- Self-Direction of Care
- Work/Employment
- Rights and Respect
- Health, Safety, and Wellness
- Everyday Living and Affordability
- Planning for the Future
- Functional Competence

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Colorado's Process…..

- Contracted with Vital Research to recruit & train interviewers to conduct surveys and collect individual survey data.
- Provided two day in-person training to all interviewers and relevant team members (HSRI, NASUAD and Vital Research, HCPF and CDHS collaboration).
- All surveys were conducted face-to-face at the client's preferred location.
- All data was analyzed and submitted to HSRI by Vital Research.
- State-specific reports were produced by HSRI and delivered to Colorado in March 2016. Colorado was part of a shortened-data cycle.

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Colorado's Sample

Completed Interview Targets by Waiver Program

Name of Program	Number of Interviews to Complete
Elderly Blind Disabled (EBD)	160
Brain Injury (BI)	4
Frail Elderly (FE)	150
Older Americans Act (OAA)	86

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Medicaid Population Highlights-

"**Are you able to do things you enjoy outside of your home when and with whom you want to?"** The Colorado average was 55% and the NCI-AD national average was 62%. **(-)**
"Can you see or talk to your friends and family when you want to?" The Colorado average was 88% and NCI-AD national average was 87%. **(+/-)**
"***How often do you feel lonely, sad or depressed?"*** The Colorado average was 54% and NCI-AD national average was 53%. **(+/-)**
"Do you have a paying job in the community?" The Colorado average was 1% and the NCI-AD national average was 2%. **(+/-)**
"Do you feel that the people who are paid to help you treat you with respect?" The Colorado average was 95% and the NCI-AD national average was 93%. **(+)**
"Do the services you receive meet your needs and goals?" The Colorado average was 63% and the NCI-AD national average was 62%. **(+/-)**
"Can you choose or change what kind of services you get and determine how often and when you get them?" The Colorado average was 70% and NCI-AD national average was 65%. **(+)**

NCI-AD

Evaluation of NCI-AD

- The main limitations with the study are (1) the uncertainty over how well the sample represents the population, (2) the small sample size, (3) the high margin of error, (4) lack of comparison among states, across time, or among programs within Colorado, and (5) measurement errors.

Colorado NCI-AD Partners

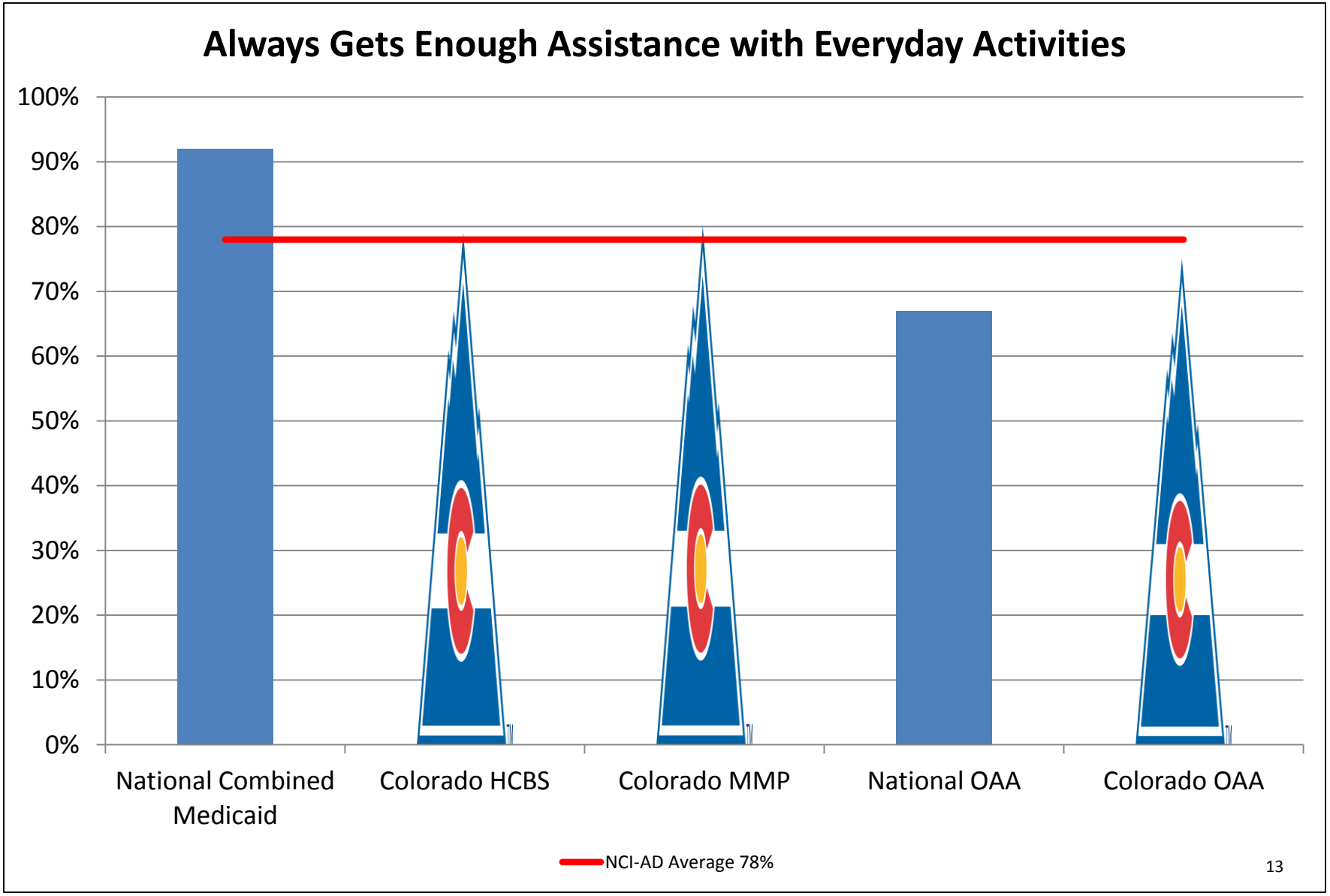
National Report Categories for State Samples

State	Combined Medicaid program		Aging Medicaid program	PD Medicaid program	BI Medicaid program	OAA	SNF
Colorado	**EBD Waiver (N=312)**		N/A	N/A	N/A*	**OAA (N=88)**	N/A
Georgia	**CCSP Waiver (N=331)**		N/A	N/A	N/A	**HCBS (N=470)**	N/A
Maine	**Consumer Directed PC Services; Elder and Adults with Disabilities Waiver; Private Duty Nursing; MaineCare Day Health**	**(N = 261)**	N/A	N/A	N/A	**OAA (N=90)**	N/A
Mississippi	**Assisted Living Waiver; Elderly and Disabled Waiver**	**(N=529)**	N/A	**IL Waiver (N=293)**	**TBI/SCI Waiver (N=113)**	N/A	N/A
North Carolina	**MFP (N=56)**		**PACE (N=57)**	**CAP/DA (N=224)**	N/A	**HCCBG (N=296)**	**SNF (N=331)**
New Jersey	**NJ Family Care (4 MCOs) (N=415)**		**PACE (N=101)**	N/A	N/A	**OAA (N=104)**	**SNF FFS (N=104)**
Total N	**1904**		**158**	**517**	**113**	**1048**	**435**

Needs Help with Everyday Activities

State	Overall In State	N	Combined Medicaid Program	Aging Medicaid Program	PD Medicaid Program	BI Medicaid Program	OAA	SNF
CO	87%	401	92%	n/a	n/a	n/a	72%	n/a
GA	92%	786	96%	n/a	n/a	n/a	87%	n/a
ME	82%	537	92%	n/a	n/a	n/a	76%	n/a
MS	94%	932	93%	n/a	98%	99%	n/a	n/a
NC	81%	954	98%	89%	100%	n/a	67%	95%
NJ	92%	719	96%	92%	n/a	n/a	89%	93%
NCI-AD Average	88%	4329	94%	91%	99%	99%	78%	94%

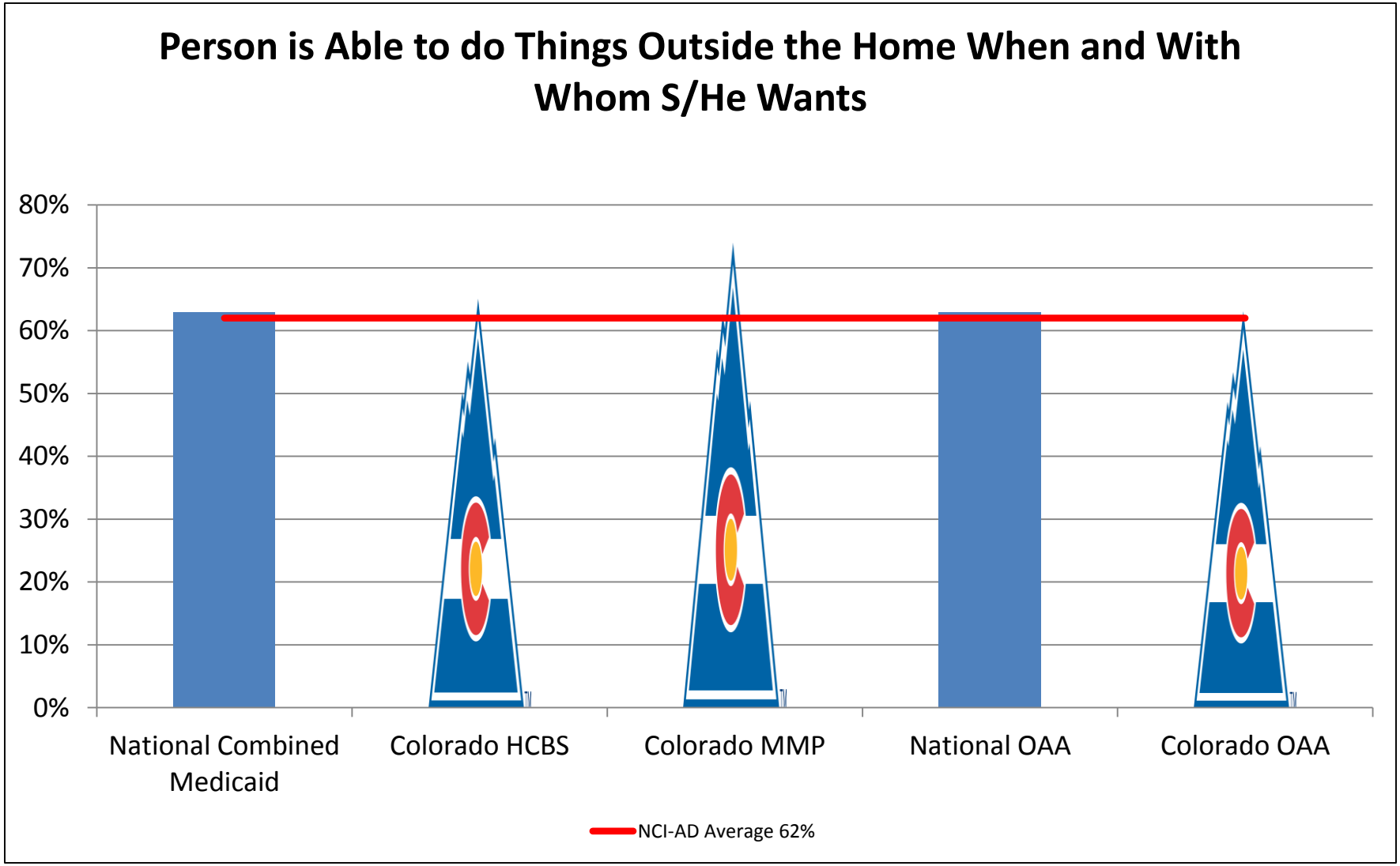
Everyday Activities



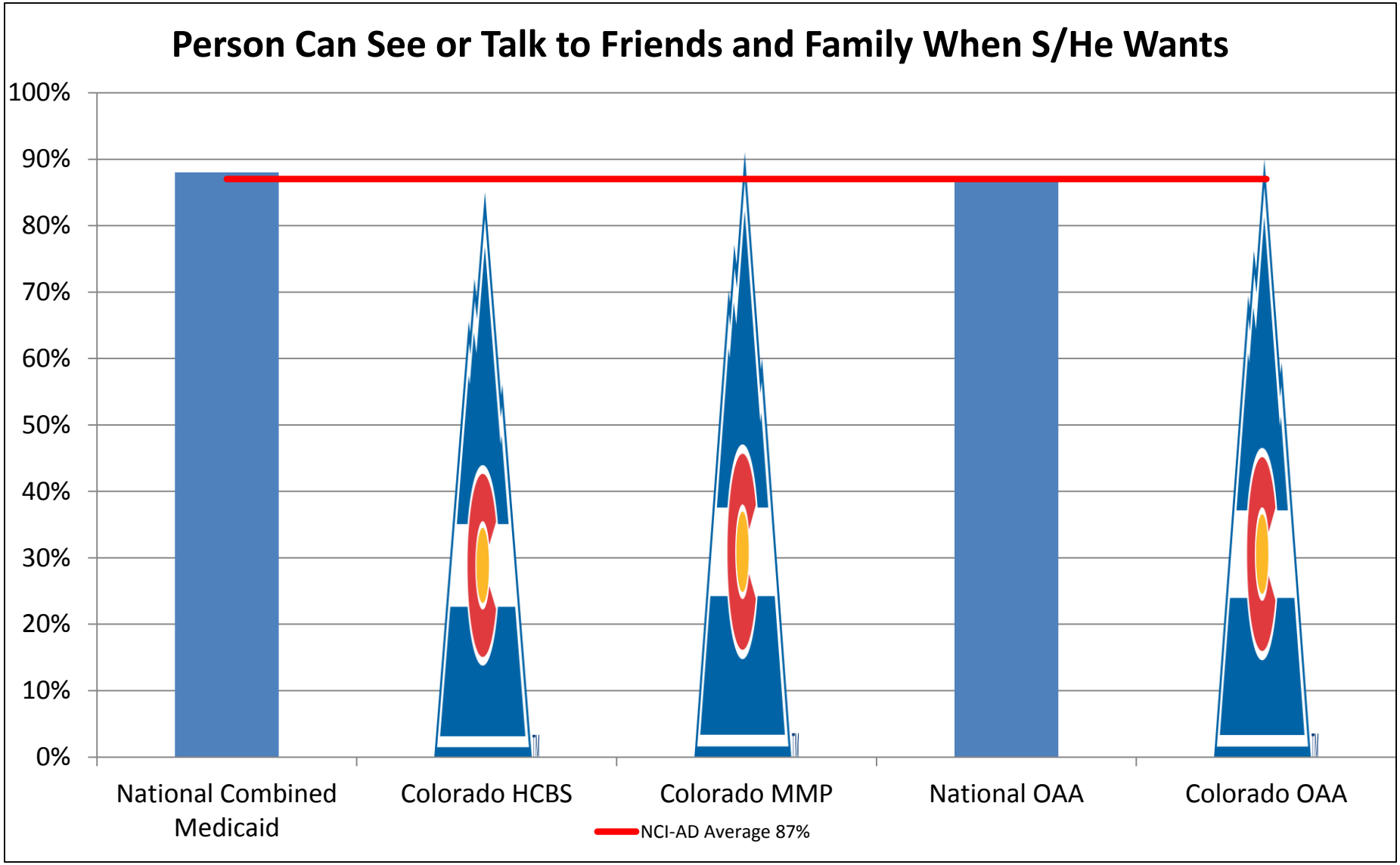
Needs help with self-care

State	Overall In State	N	Combined Medicaid Program	Aging Medicaid Program	PD Medicaid Program	BI Medicaid Program	OAA	SNF
CO	62%	402	69%	n/a	n/a	n/a	**38%**	n/a
GA	83%	788	85%	n/a	n/a	n/a	80%	n/a
ME	61%	541	85%	n/a	n/a	n/a	44%	n/a
MS	70%	933	65%	n/a	91%	93%	n/a	n/a
NC	68%	959	93%	79%	92%	n/a	46%	94%
NJ	84%	717	91%	69%	n/a	n/a	81%	84%
NCI-AD Average	71%	4340	81%	74%	92%	93%	58%	89%

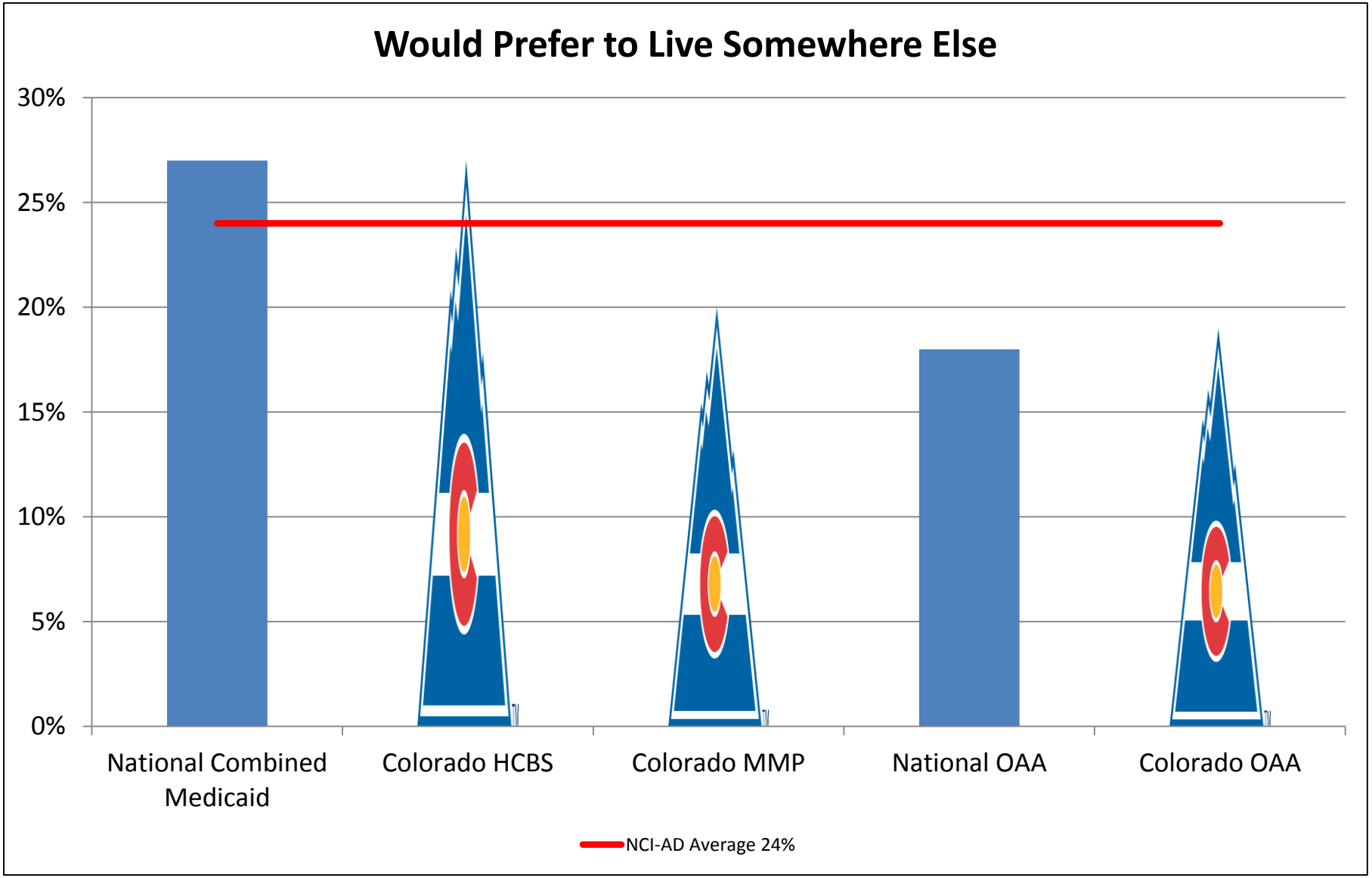
Community Participation



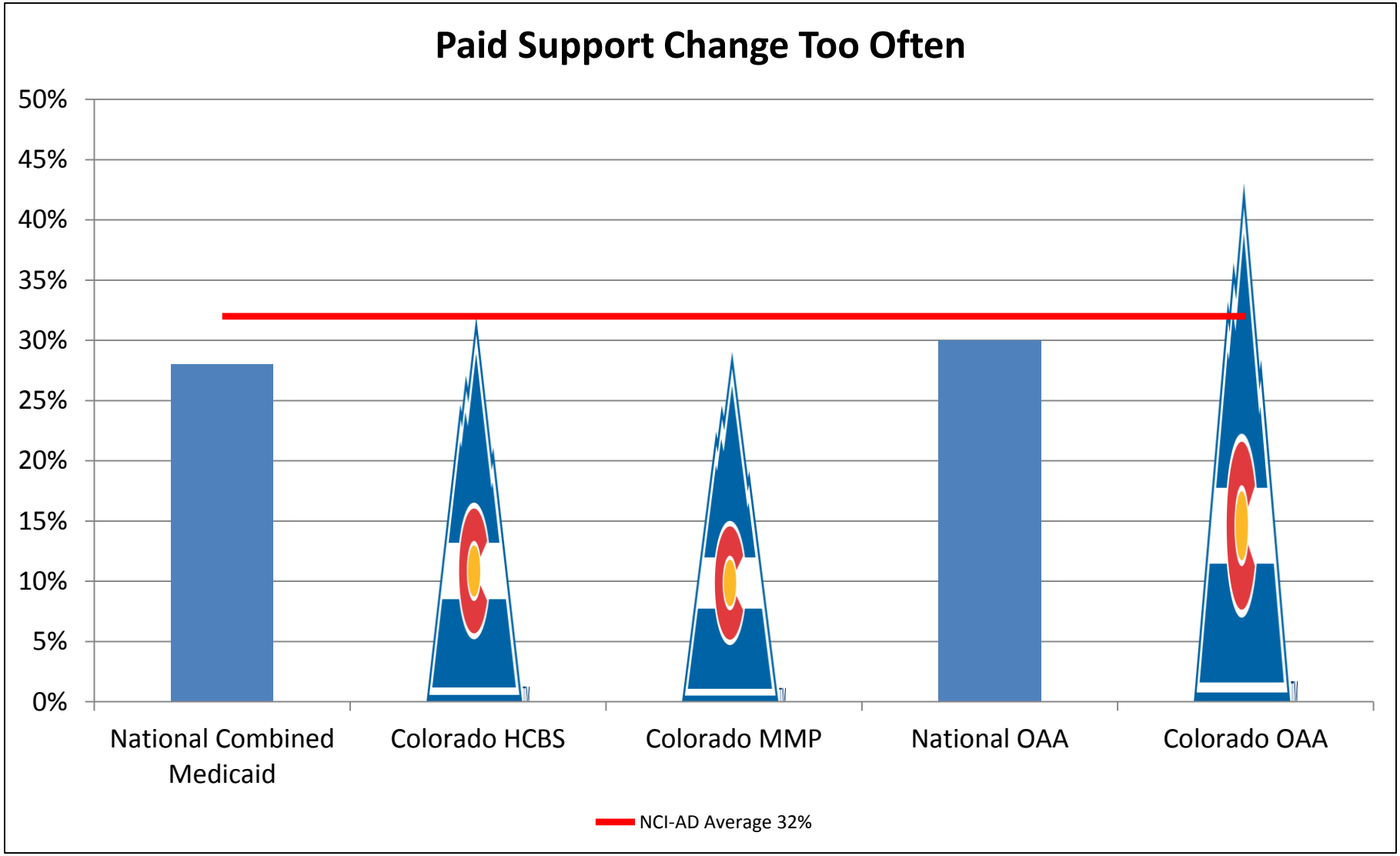
Relationships



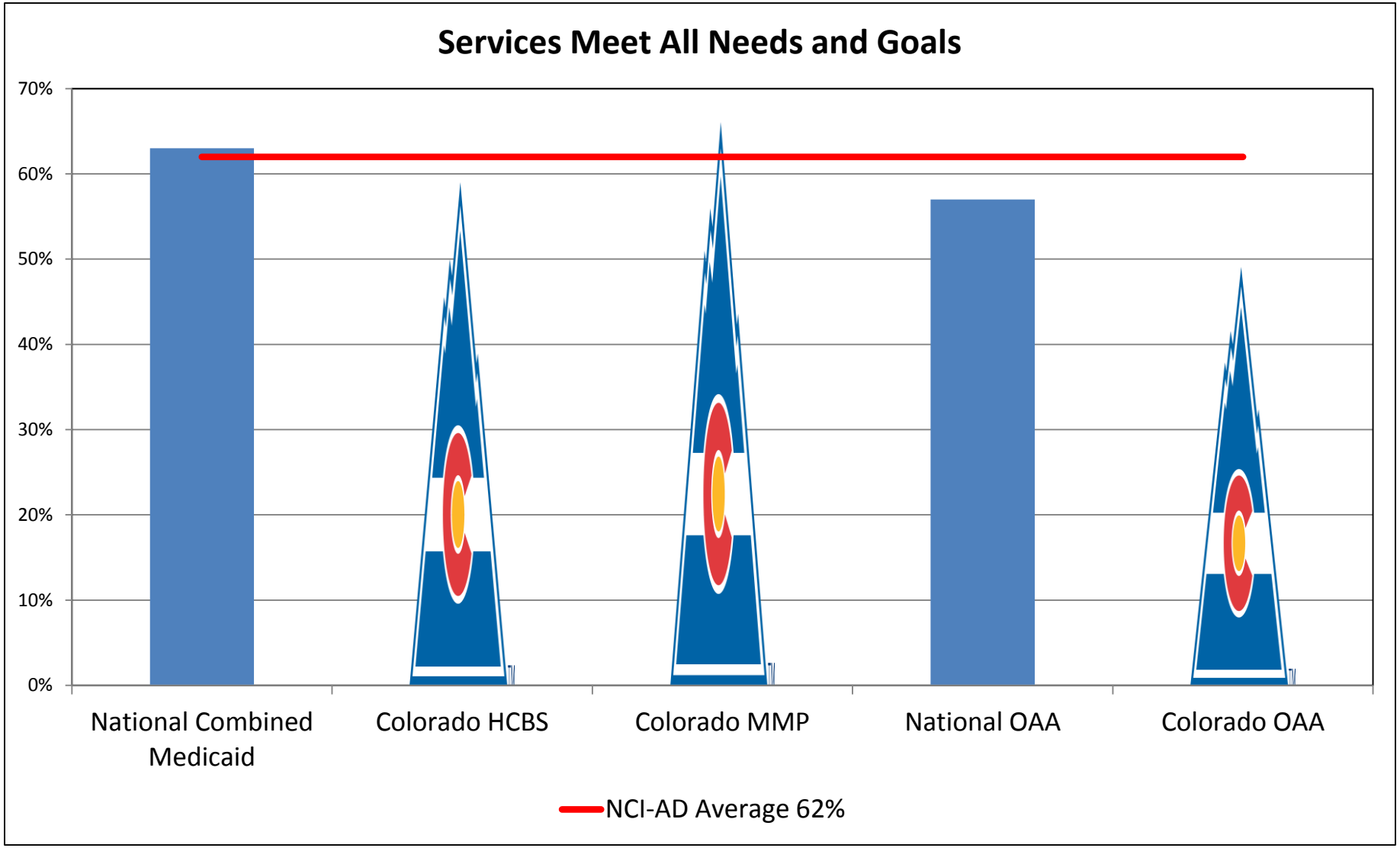
Satisfaction



Satisfaction



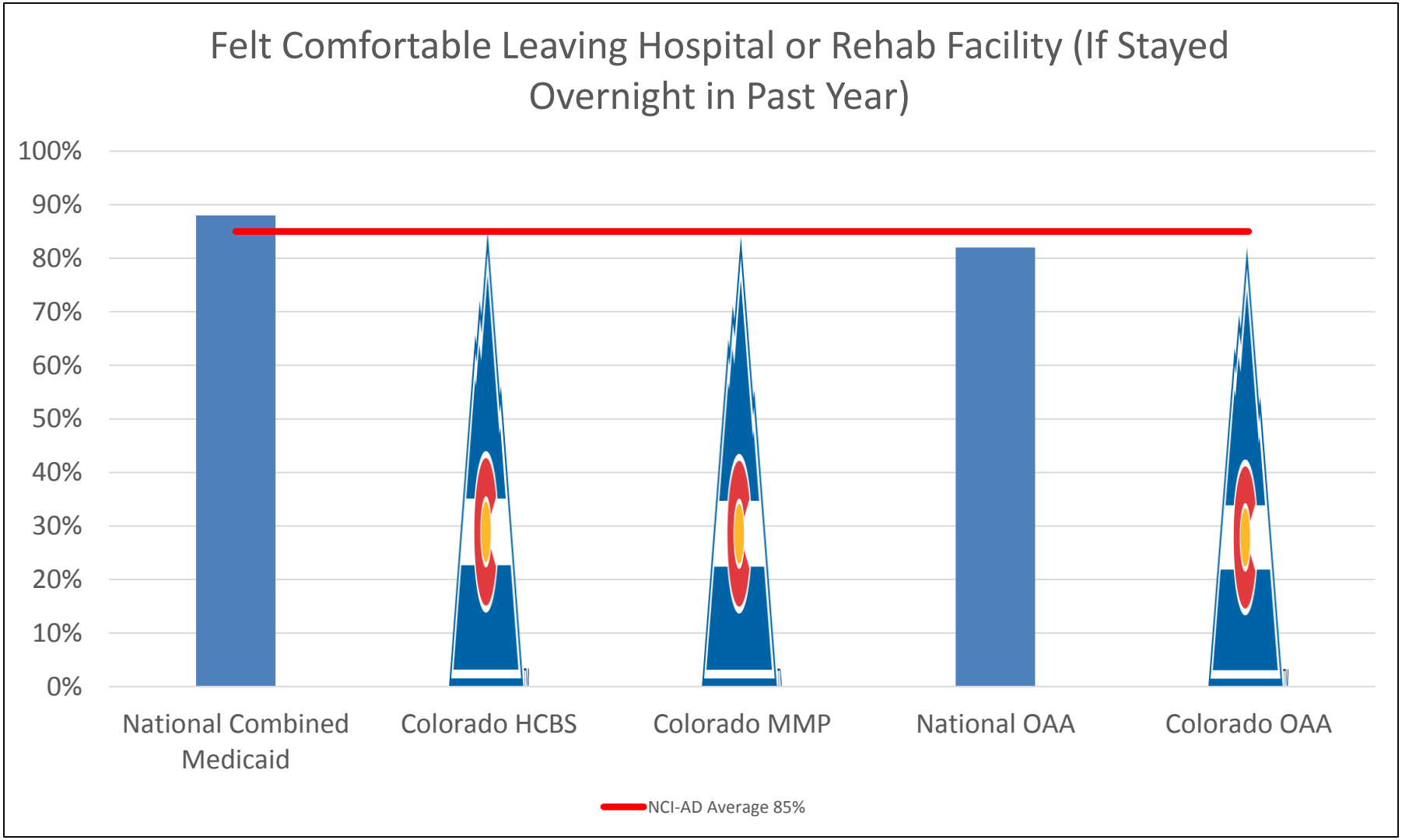
Service Coordination



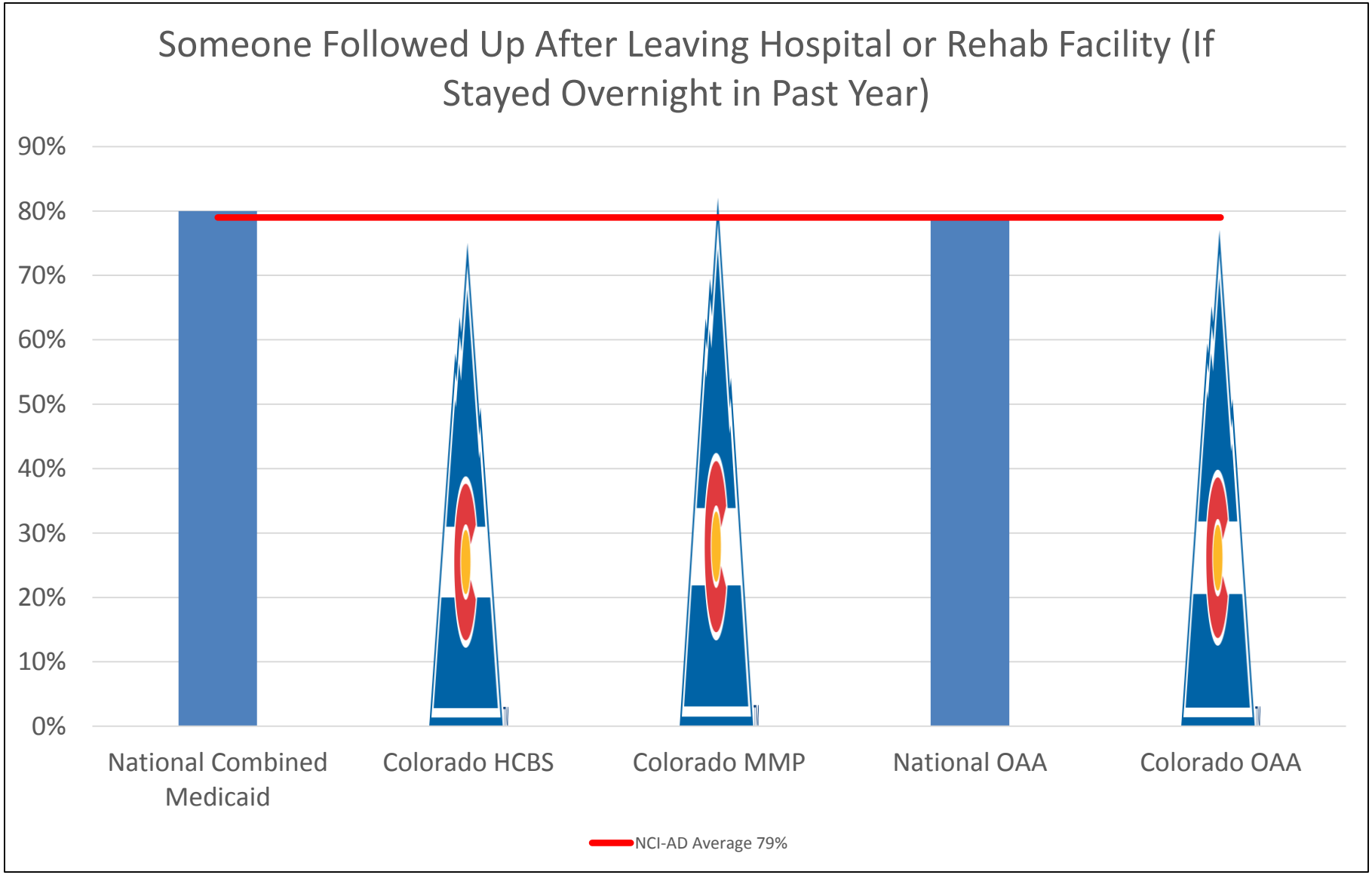
Who helps most often

State	Paid support worker*	Paid family member	Paid friend	Unpaid family member	Unpaid friend or volunteer	Other
CO	43%	13%	1%	36%	6%	1%
GA	54%	2%	1%	41%	2%	1%
ME	49%	8%	1%	33%	8%	1%
MS	51%	5%	0%	39%	4%	0%
NC	56%	3%	0%	36%	3%	1%
NJ	54%	2%	0%	32%	6%	5%
NCI-AD Average	51%	6%	1%	36%	5%	1%

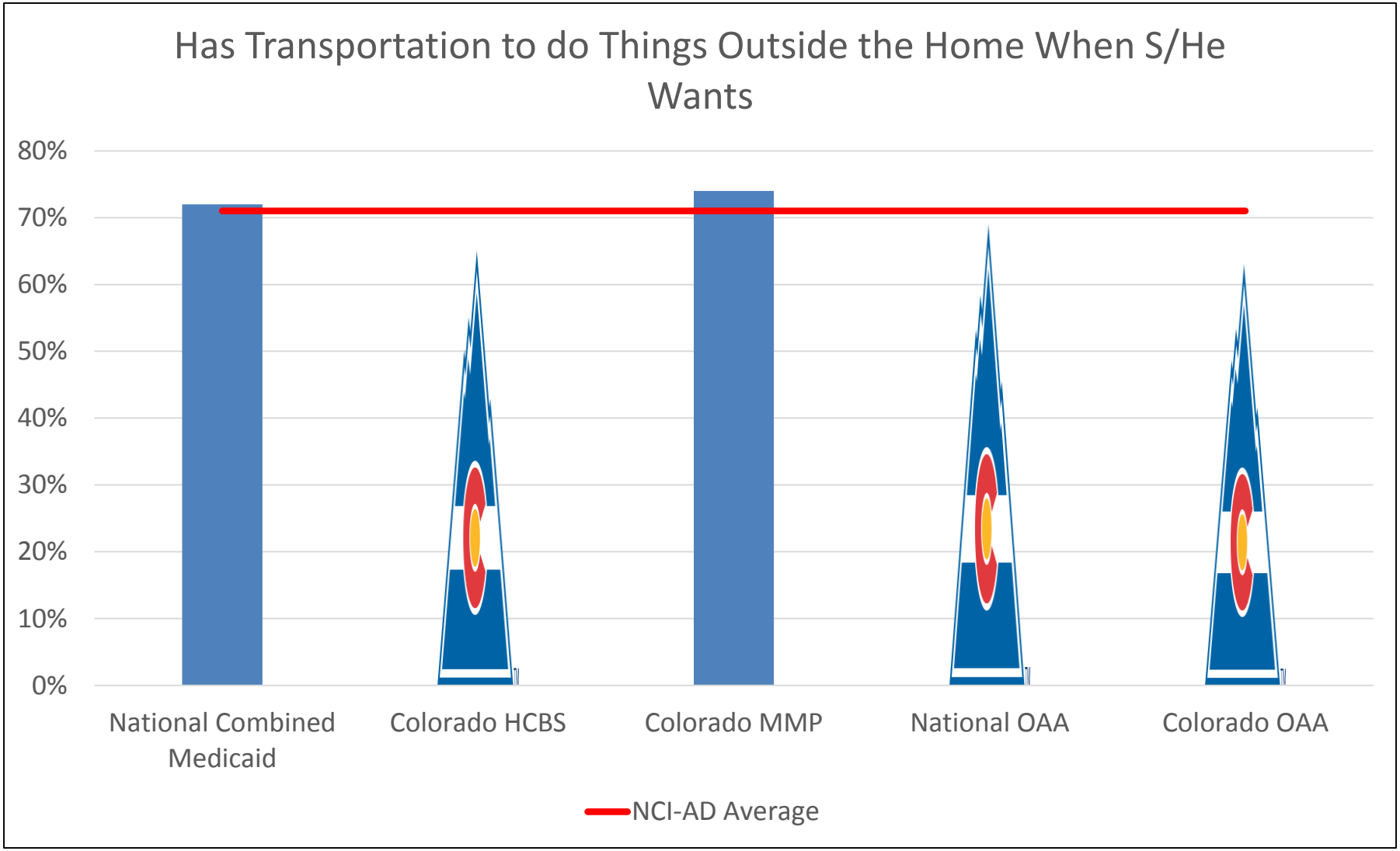
Care Coordination



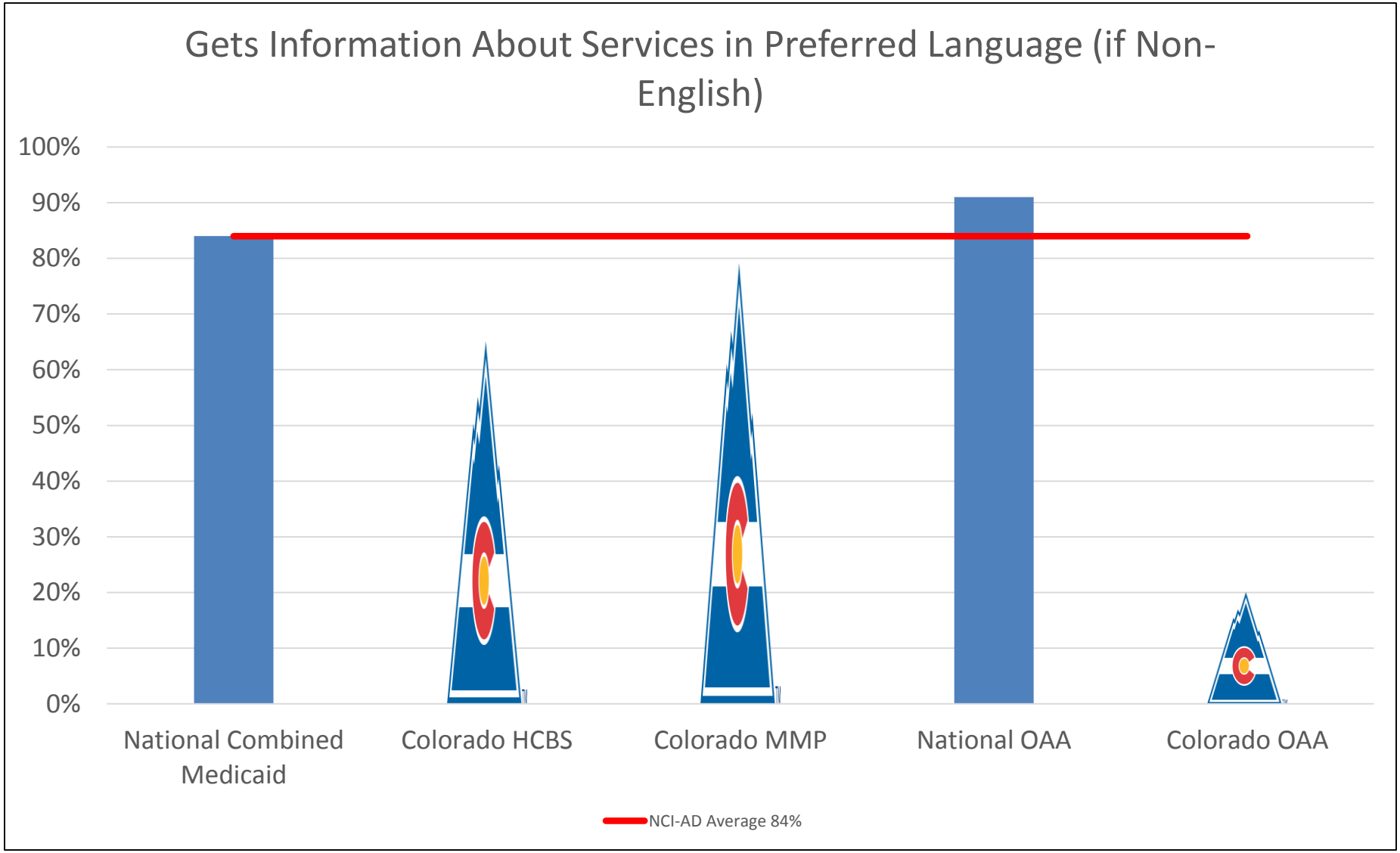
Care Coordination



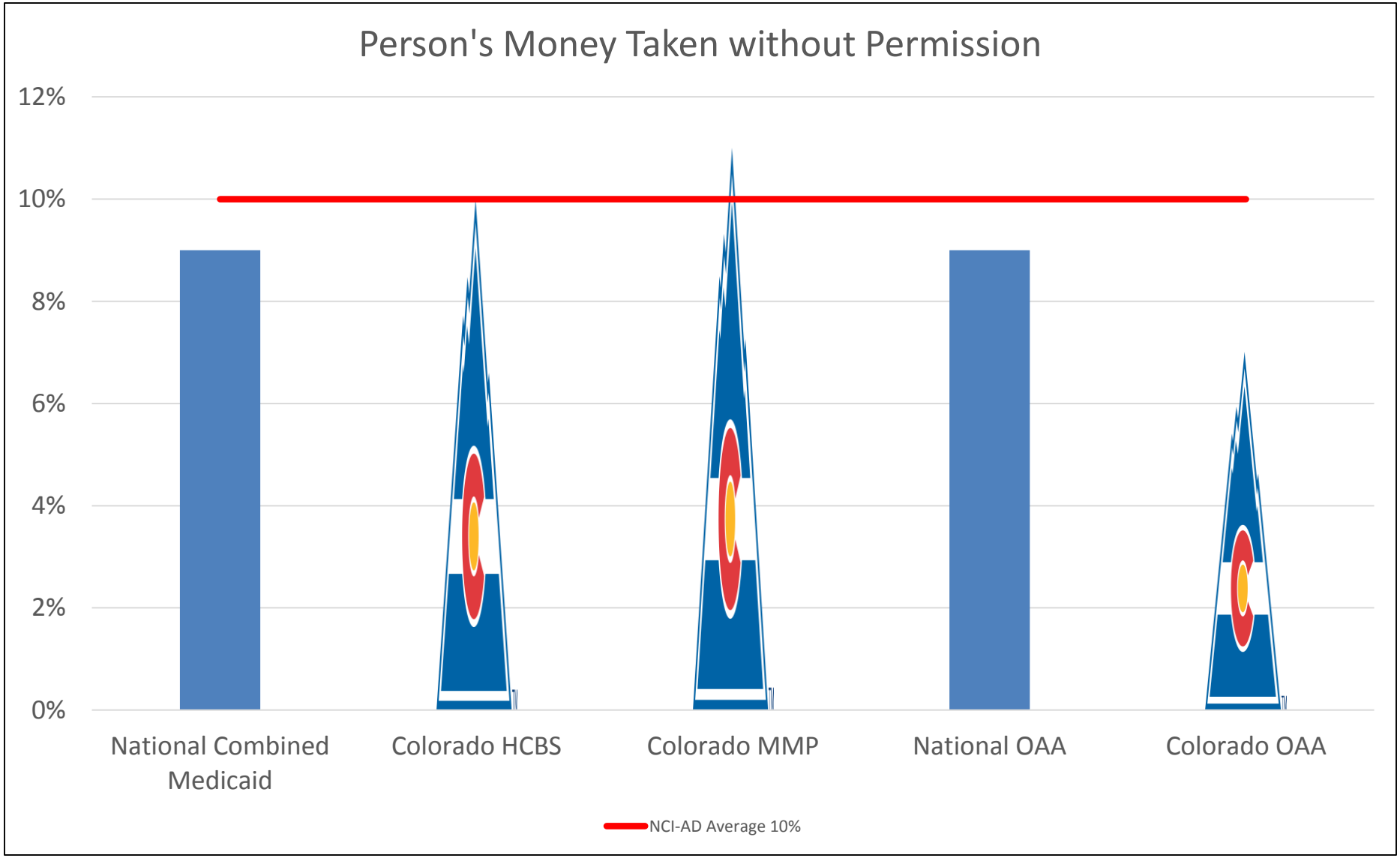
Access


Has Transportation to do Things Outside the Home When S/He Wants
80%
70%
60%
50%
40%
30%
20%
10%
0%
National Combined Medicaid
Colorado HCBS
Colorado MMP
National OAA
Colorado OAA
NCI-AD Average

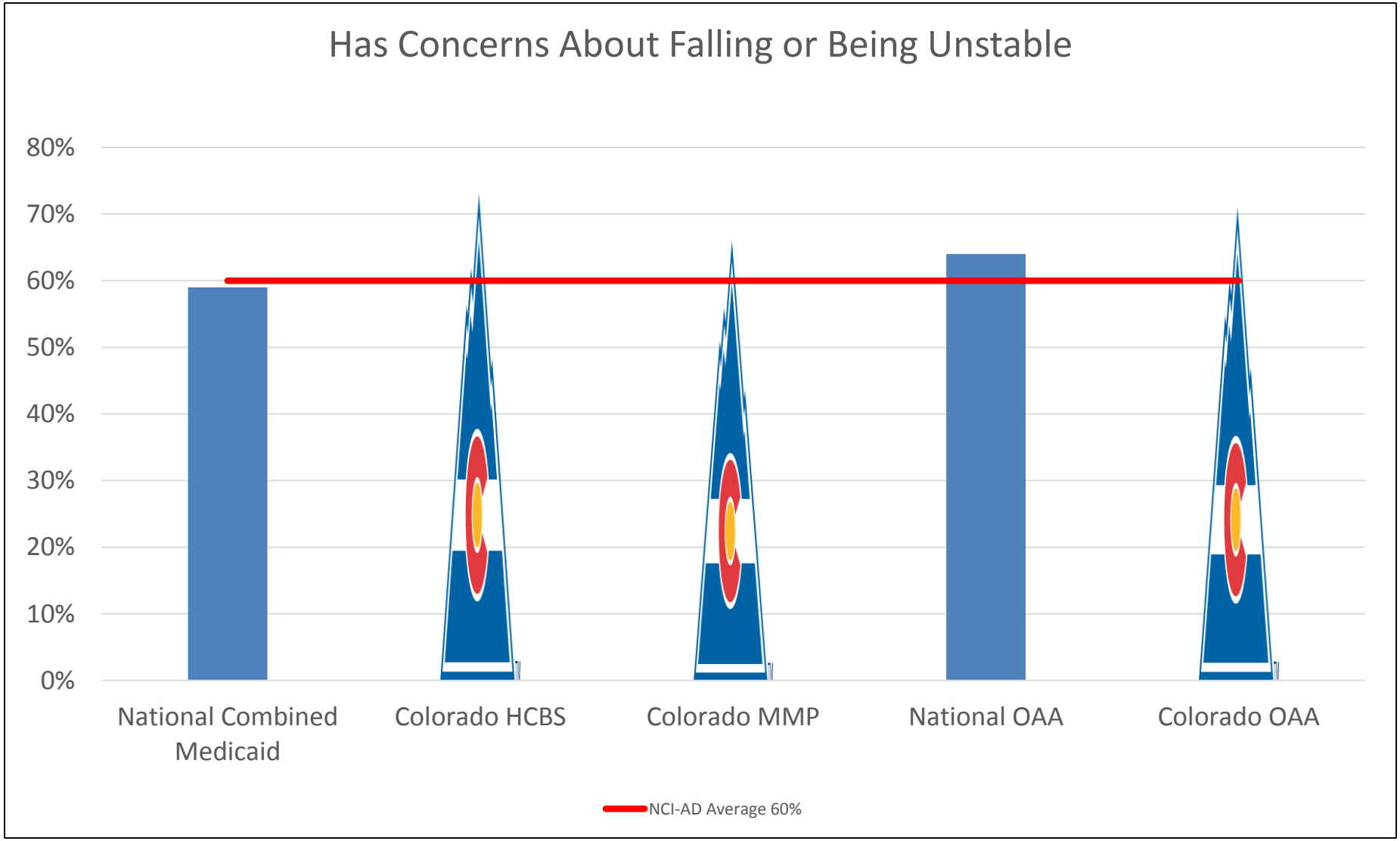
Access


Gets Information About Services in Preferred Language (if Non-English)
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
National Combined Medicaid
Colorado HCBS
Colorado MMP
National OAA
Colorado OAA
NCI-AD Average 84%

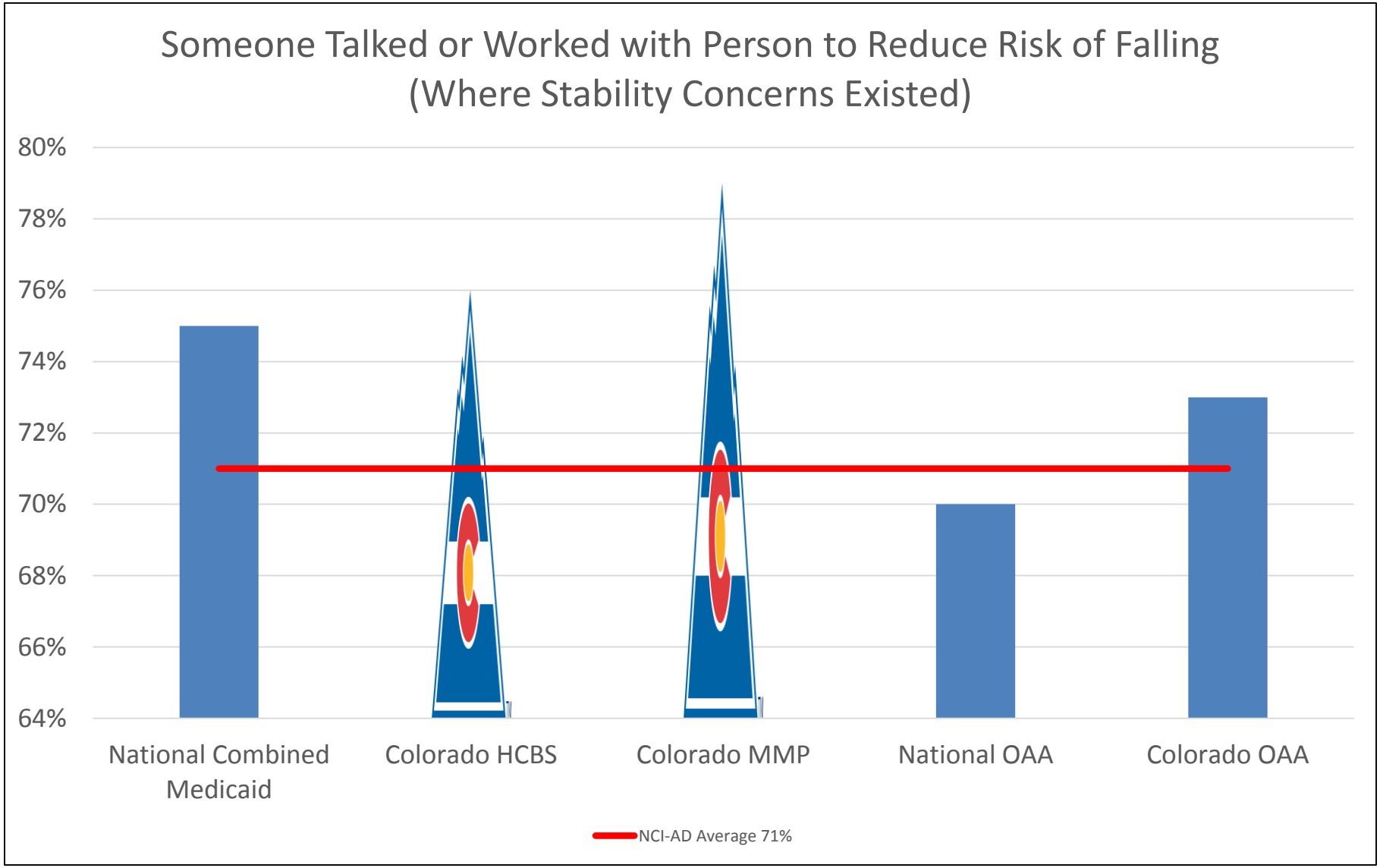
Safety


Person's Money Taken without Permission
12%
10%
8%
6%
4%
2%
0%
National Combined Medicaid
Colorado HCBS
Colorado MMP
National OAA
Colorado OAA
NCI-AD Average 10%

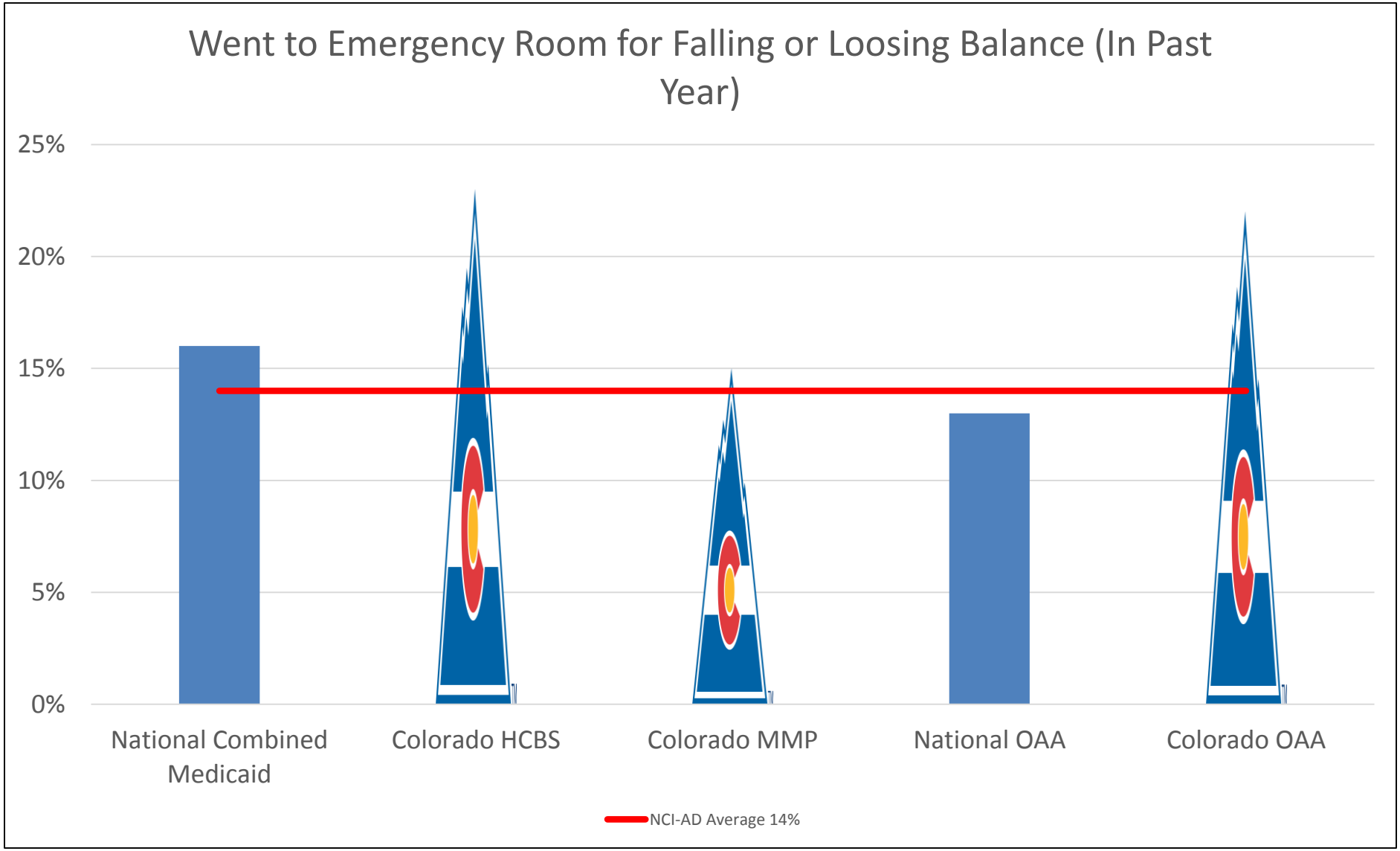
Safety


Has Concerns About Falling or Being Unstable
80%
70%
60%
50%
40%
30%
20%
10%
0%
National Combined Medicaid
Colorado HCBS
Colorado MMP
National OAA
Colorado OAA
NCI-AD Average 60%

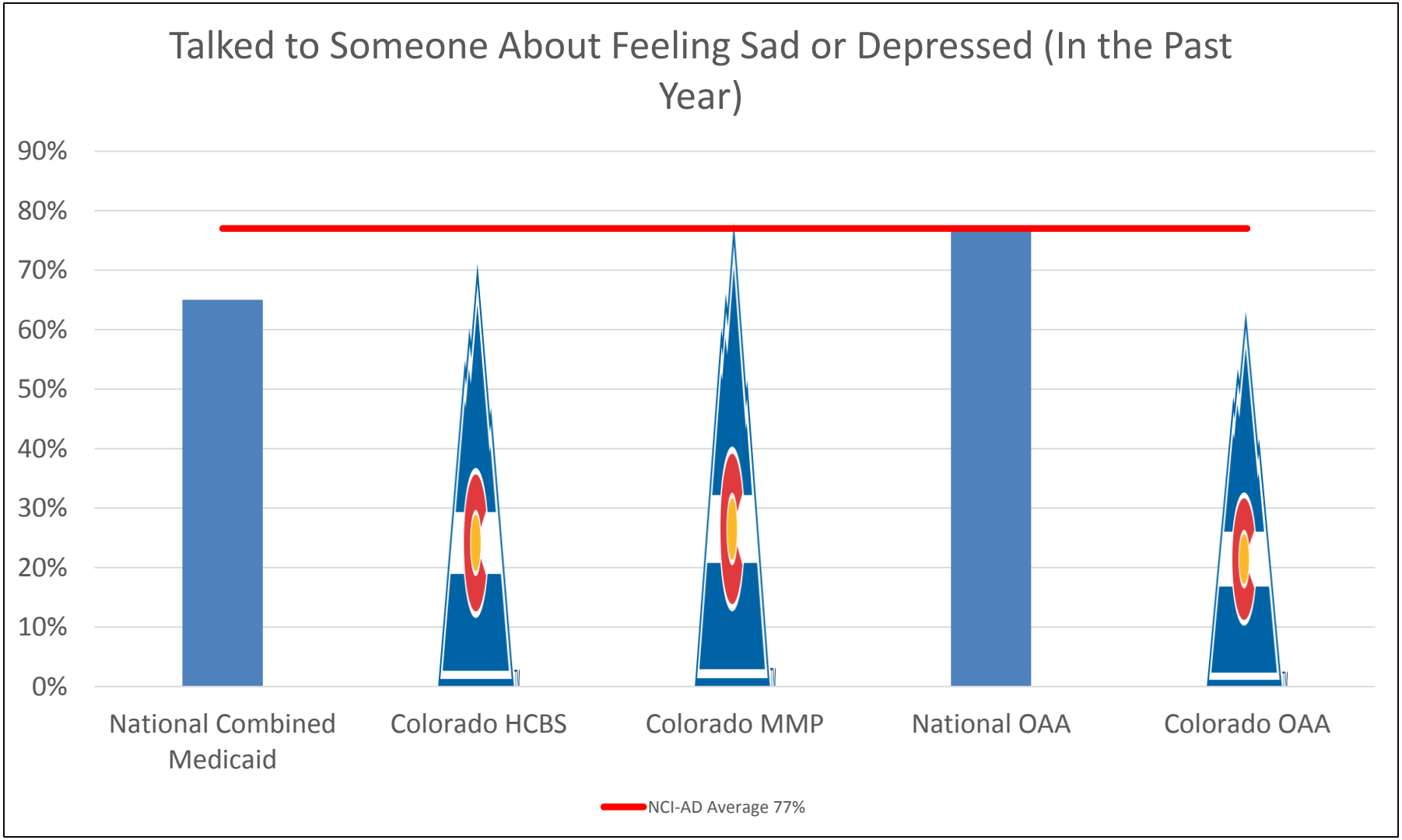
Safety


Someone Talked or Worked with Person to Reduce Risk of Falling
(Where Stability Concerns Existed)
80%
78%
76%
74%
72%
70%
68%
66%
64%
National Combined Medicaid
Colorado HCBS
Colorado MMP
National OAA
Colorado OAA
NCI-AD Average 71%

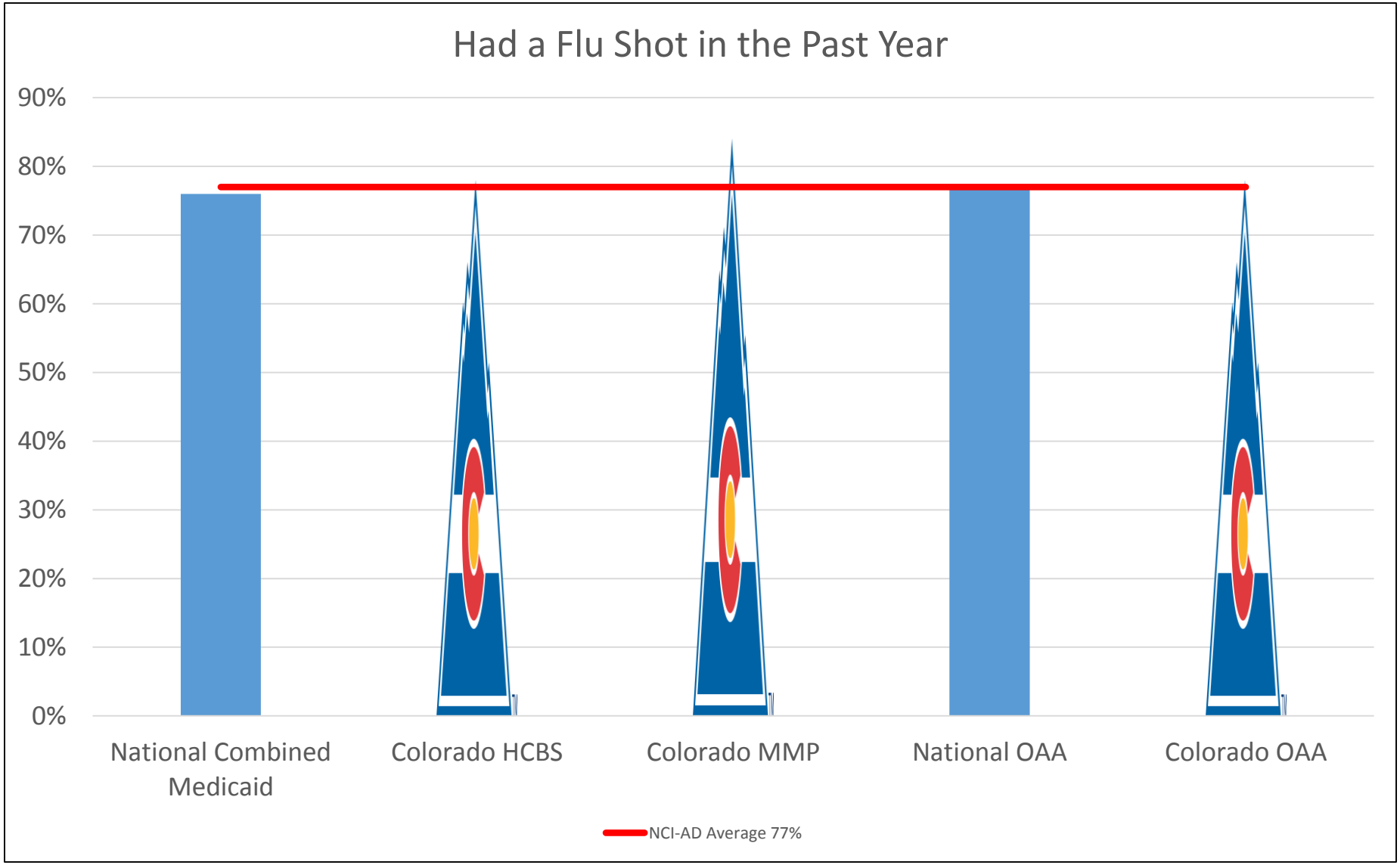
Healthcare


Went to Emergency Room for Falling or Loosing Balance (In Past Year)
25%
20%
15%
10%
5%
0%
National Combined Medicaid
Colorado HCBS
Colorado MMP
National OAA
Colorado OAA
NCI-AD Average 14%

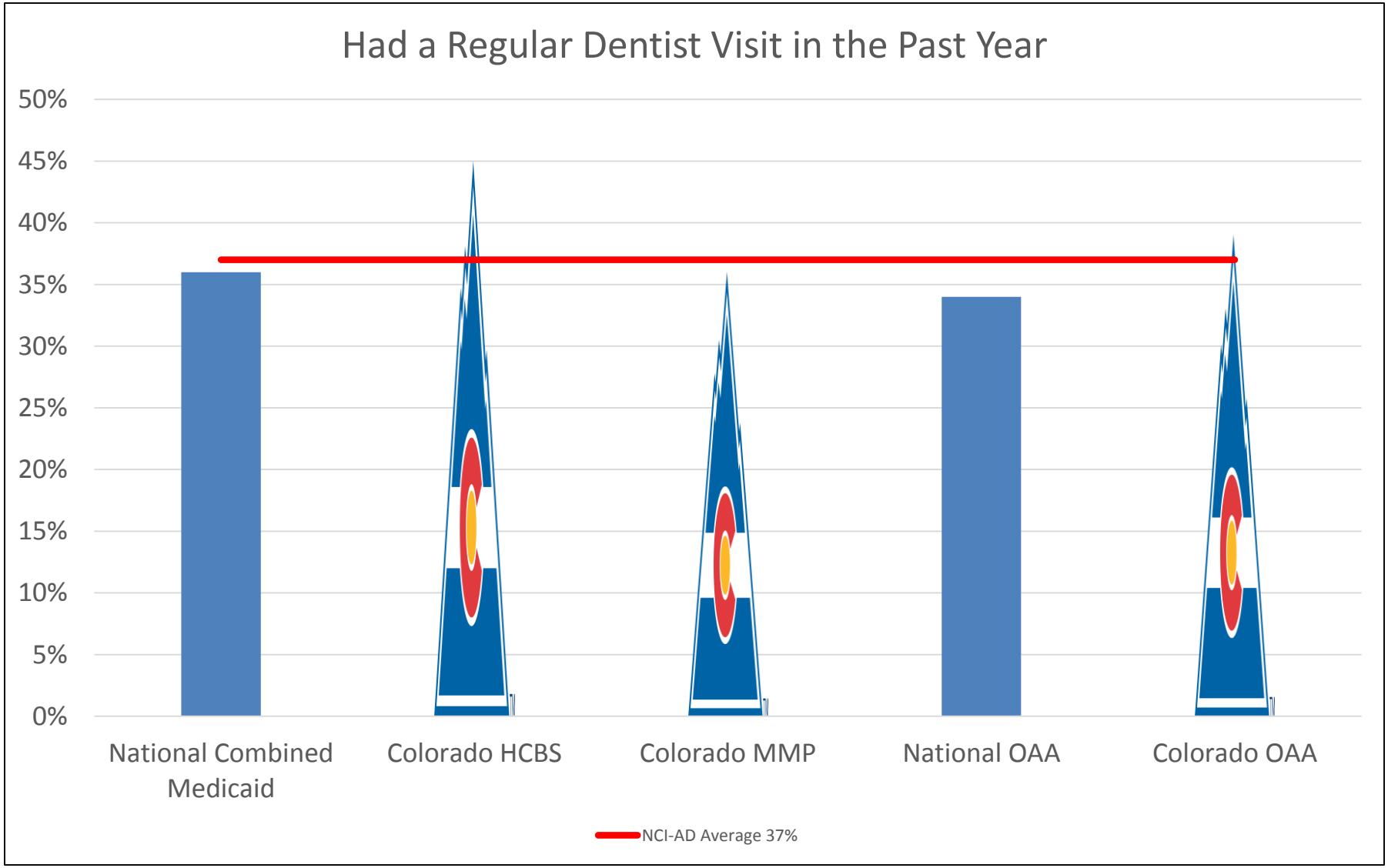
Health Care


Talked to Someone About Feeling Sad or Depressed (In the Past Year)
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
National Combined Medicaid
Colorado HCBS
Colorado MMP
National OAA
Colorado OAA
NCI-AD Average 77%

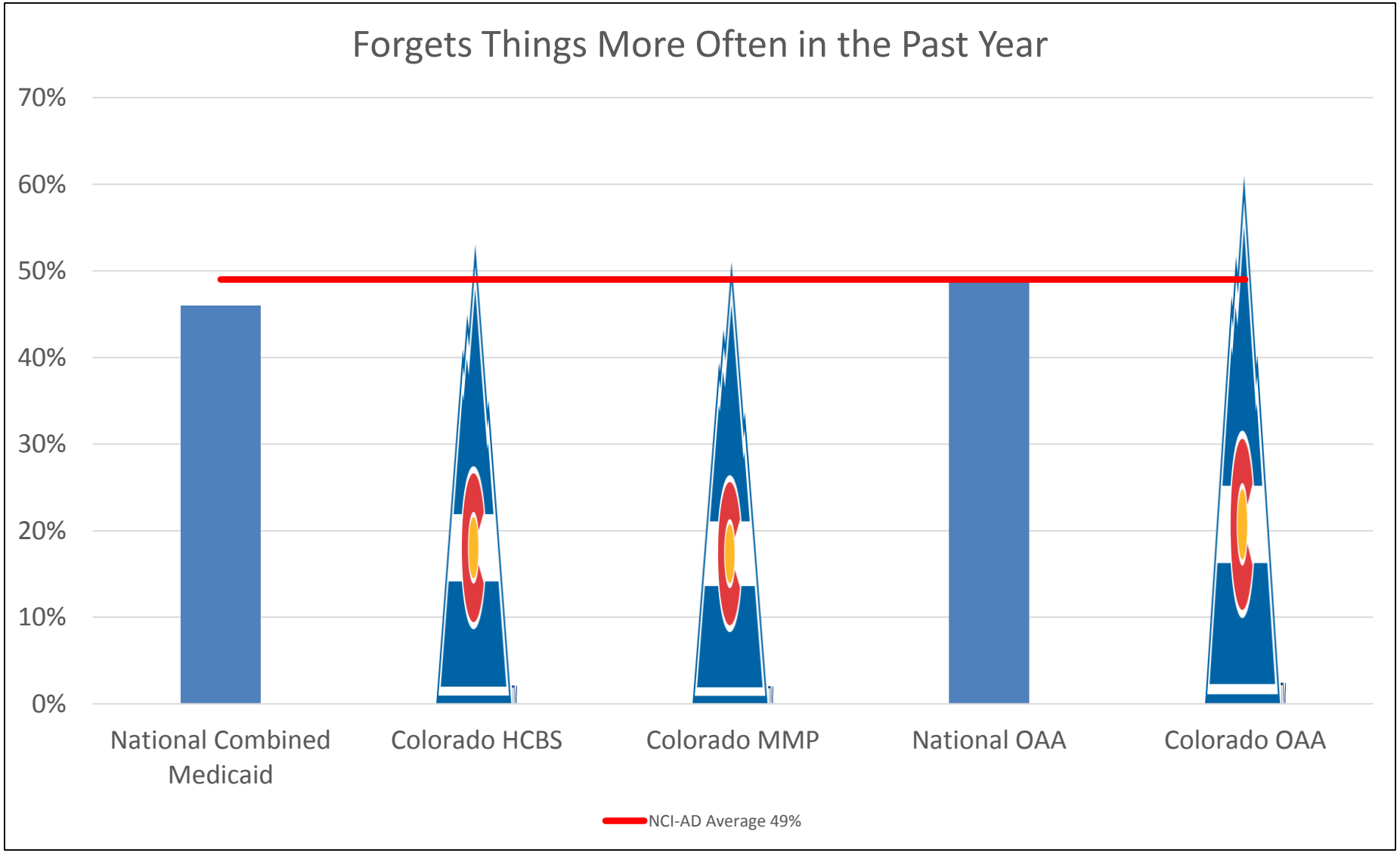
Health Care


Had a Flu Shot in the Past Year
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
National Combined Medicaid
Colorado HCBS
Colorado MMP
National OAA
Colorado OAA
NCI-AD Average 77%

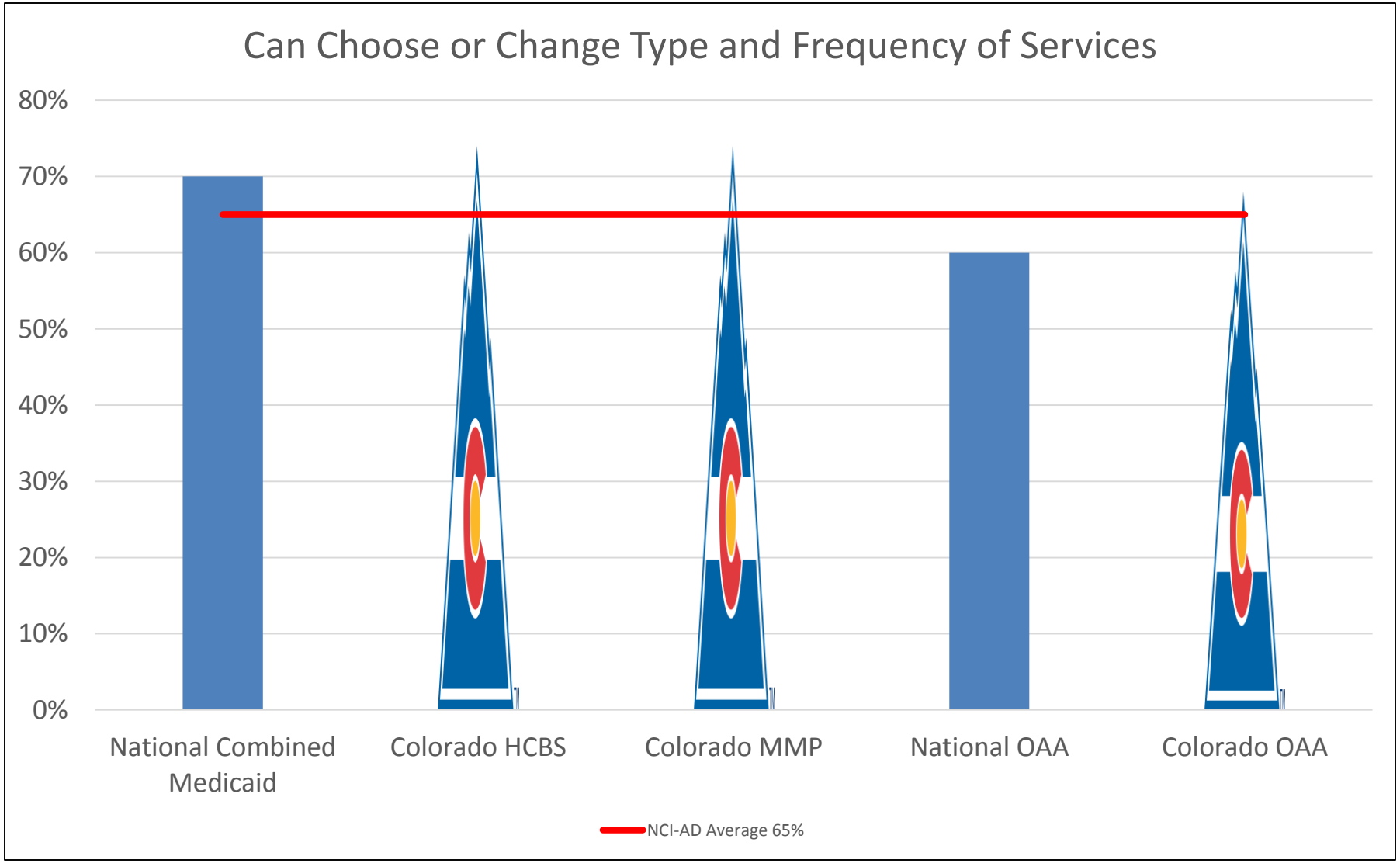
Health Care


Had a Regular Dentist Visit in the Past Year
50%
45%
40%
35%
30%
25%
20%
15%
10%
5%
0%
National Combined Medicaid
Colorado HCBS
Colorado MMP
National OAA
Colorado OAA
NCI-AD Average 37%

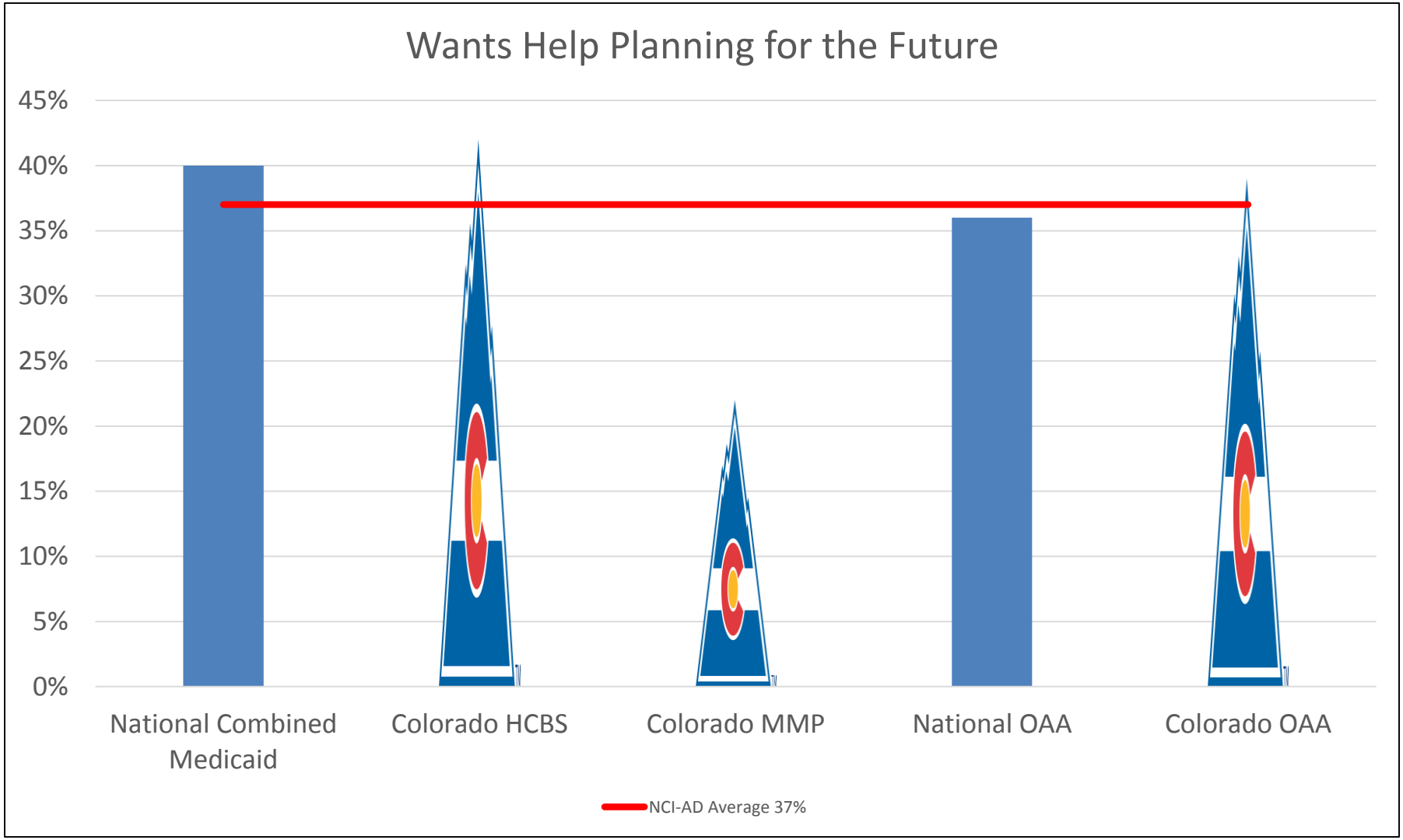
Wellness


Forgets Things More Often in the Past Year
70%
60%
50%
40%
30%
20%
10%
0%
National Combined Medicaid
Colorado HCBS
Colorado MMP
National OAA
Colorado OAA
NCI-AD Average 49%

Self-Direction of Care



Planning for Future



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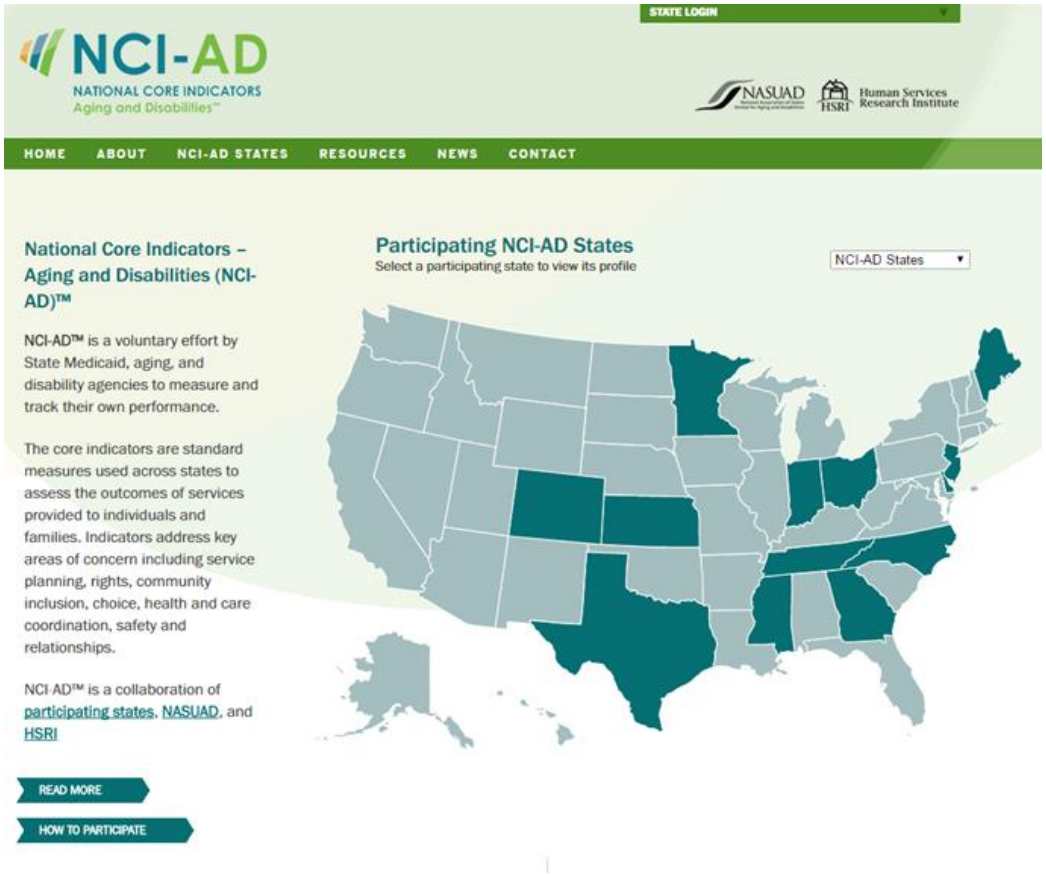
NATIONAL CORE INDICATORS-
Aging and Disabilities



www.nci-ad.org

Houses:

- Project overview
- Reports
- Webinars
- Presentations
- Staff contacts
- State-specific project information

QUESTIONS

Thank you!

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