



Department of Health Care Policy & Financing Strategy Map

VISION

The Coloradans we serve have integrated health care and enjoy physical, mental and social well-being

MISSION

Improving health care access and outcomes for the people we serve while demonstrating sound stewardship of financial resources

STRATEGIES

Customer
Improve health outcomes, client experience and lower per capita costs

Communications
Sustain effective internal and external relationships

Technology
Provide exceptional service through technological innovation

People
Build and sustain a culture of recruiting and retaining talented employees

Process
Enhance efficiency and effectiveness through process improvement

Financing
Ensure sound stewardship of financial resources

GOALS & Performance Measures

Integrated Delivery System

Internal Communications

Health Information Technology

Workforce Development

Strategic Management

Cost Containment

Benefit / Program Design

External Communications

SharePoint Management

Employee Engagement

LEAN Community

Fraud, Waste & Abuse Prevention

Payment Methodology

Government Relations

Human Resources Optimization

Grants Management

Eligibility & Enrollment

Interagency Collaboration

Client Engagement