



# MEETING PLAN

<b>Name:</b>	Colorado DRIVES County Governance Committee		
<b>Meeting Date:</b>	September 16, 2020	<b>Organizer:</b>	Chris Hochmuth
<b>Meeting Time:</b>	9:00 am – 11:00 am	<b>Location:</b>	<a href="https://meet.google.com/hed-mmff-iga">meet.google.com/hed-mmff-iga</a> Phone Numbers <a href="tel:+19173364577">(US)+1 917-336-4577</a> PIN: 115 362 723#

## September 16, 2020 DCGC

1. **Call to Order and Initial Business – Chair 9:00 – 9:05 am**
  - a. Roll Call – Chris Hochmuth
  - b. Approval of minutes from 8-19-2020
  
2. **Old Business**
  - a. **CDOR Update – 9:05 – 9:45 am**
    - i. Vehicle Services Section (VSS) – Kevin Kihn & Dylan Ikenouye **9:05 – 9:20**
      - i. Call Center Metrics – Kevin Kihn
      - ii. Online Services Report – Kevin Kihn
      - iii. Top 4 Transaction Times – Dylan Ikenouye
      - iv. Decommissioning of Legacy systems – Kevin Kihn
    - ii. Driver Services
      - i. Address/Locator Validation – Flavio Quintana
  - iii. Business Innovation Group – Josh Johnson **9:20-9:30**
    - i. DRIVES Executive Update
      - 1) Update on Late Fee programming
      - 2) Update on Refunds
    - ii. User Support update – Sonia Sandoval
  - iv. Training Team – Michelle Martinez **9:30-9:35**
    - i. Training Team Update
  - v. DRIVES Budget – Ryan Reather **9:35-9:40**
    - i. Introduction of New DMV Budget Manager (Courtney Vincelette) – Ryan



- Reather
  - ii. Period 1 update – Ryan Reather
- b. OIT Update – Cindi Wika **9:40 – 9:50 am**
  - i. Outage Report
  - ii. Access Tracking Sheet
  - iii. Cradle Point Survey update
- c. DPA Update – Jerry Gentry **9:50 – 10:00 am**
  - i. Pricing Options update – Jerry Gentry
  - ii. Centralized Printing Opt In/Out Period results – Dylan Ikenouye
  - iii. House holding implementation update – Jerry Gentry
- d. Sub-Committee and Working Group Update – **10:00 – 10:20 am**
  - i. Requirements, Clarification & Improvement (RCI) – Pam Nielsen
    - 1) List of Current Topics
    - 2) Equipment Requests
  - ii. Financial Advisory Working Group (FAWG) – Kimberly Corell
- 3. **New Business** – Chair **10:20 – 10:45 am**
  - a. State Kiosk Contract update – Dan Ervin
  - b. DMV Digital transformation County Working Group Recommendation – Mike Dixon
- 4. **Public Comments** (Statements of interest or suggestions from the Public) – Chair **10:45 – 10:50 am**
- 5. **Open Forum** (suggestions for action by the committee) – Chair **10:50 – 11:00 am**
- 6. **Announce Next Meeting** – Chair
- 7. **Adjourn** – Chair (Does not require a motion if agenda is complete)

*Next meeting is scheduled for October 21, 2020 at 9:00 am*



**COLORADO**  
Department of Revenue

# MEETING PLAN

*Meeting agendas and information are available at:*

<https://www.colorado.gov/pacific/dmv/colorado-drives-county-governance-committee>