



COLORADO

Department of Health Care  
Policy & Financing

Dear Home Health or Private Duty Nursing Provider,

Receipt of this communication indicates that the Department of Health Care Policy & Financing (the Department) **has** identified that your agency was reimbursed for claims between March 2017 and August 2018 that do not have an associated and approved Prior Authorization Request (PAR). In accordance with policy, the Department will begin the recoupment process on these claims **Monday, November 26, 2018**. Please refer to the original email communication below for policy details.

Claims will be recouped at a rate of 20% of the weekly remittance advice amount, rather than the total amount owed. Refer to the [Reading Your Remittance Advice \(RA\) Provider Portal Quick Guide](#) for more information on how the recoupment will appear on the RA. Contact the [Provider Services Call Center](#) at 1-844-235-2387 for more information.

Thank you,

Department of Health Care Policy & Financing

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Dear Home Health or Private Duty Nursing Provider,

This message is to clarify that receipt of the previous communication shown below does **not** necessarily mean that the upcoming fund recoupments will affect your agency. A follow-up communication will be sent to providers whose agencies **will** be impacted by the recoupments. If you do not receive a follow-up communication, this message is not applicable to your agency.

Thank you,

Department of Health Care Policy & Financing

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Dear Home Health or Private Duty Nursing Provider,

The Department of Health Care Policy & Financing (the Department) has identified that your agency was reimbursed for claims between March 2017 and August 2018 that were not prior authorized as required by Department policy. In accordance with these policies, the Department must recoup payments made for claims submitted and reimbursed without proper prior authorization.

Adult Long-Term Home Health Services must be prior authorized by the client's Single Entry Point or Community Centered Board per Department billing manual policies and Colorado Code of Regulations (10 CCR 2505-10 8.520.8.B.3).

Pediatric Long-Term Home Health Services and all Private Duty Nursing Service must be prior authorized using [ColoradoPAR](#) per Department billing manual policies and Colorado Code of Regulations (10 CCR 2505-10 8.540.7.A).

Refer to the [Home Health Billing Manual](#) and the [Private Duty Nursing Billing Manual](#) for more information.

**Recoupment:**

The identified claims that do not have an associated and approved Prior Authorization Request (PAR) will be recouped at a rate of 20% of the provider's weekly remittance advice amount, rather than the total amount owed. **The recoupment process will begin**

Monday, November 26, 2018. Refer to the [Reading Your Remittance Advice \(RA\) Provider Portal Quick Guide](#) for more information on how the recoupment will appear on the RA.

Thank you,

Department of Health Care Policy & Financing

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*Please do not reply to this email; this address is not monitored.*

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