



Dear Provider,

This email is to inform you that claims affected by the issue described in the email below were reprocessed by DXC on September 22, 2017.

Thank you,

Health First Colorado (Colorado's Medicaid Program)

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Dear Provider,

Claims for Non-Emergent Medical Transportation Providers were denying for EOB 4000 – “The member has other insurance. Bill the charges to the other insurance before billing Medicaid. Complete the other insurance payment information fields on the claim and retain a copy of the explanation of benefits.”

This issue was resolved on September 14, 2017. Affected claims will be reprocessed by DXC.

Thank you,

Health First Colorado (Colorado's Medicaid Program)

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