



Dear Provider,

This email is to inform you that claims affected by the issue described in the message below were reprocessed by DXC on May 4, 2018.

Thank you,

Department of Health Care Policy & Financing

---

Dear Provider,

This email is to inform you that the issue described in the message below was resolved on April 16, 2018.

Claims will be reprocessed by DXC.

Thank you,

Department of Health Care Policy & Financing

---

Dear Provider,

General Hospital providers submitting an outpatient claim with date of service on or after 1/1/18 are experiencing a system issue where an incorrect dollar amount (\$40.00) has been applied as a co-pay deduction when the co-pay deduction should be \$4.00.

Dialysis Center providers submitting an outpatient claim for revenue code 429 with date of service on or after 1/1/18 are also experiencing this system issue where an incorrect dollar amount (\$40.00) has been applied as a co-pay deduction when the co-pay deduction should be \$4.00.

**Providers are advised to charge members the correct co-pay amount (\$4.00).**

The Department and DXC are working on a resolution. Claims will be reprocessed by DXC.

Thank you,

Department of Health Care Policy & Financing

*Please do not reply to this email; this address is not monitored.*

See what's happening on our social sites

