



Platt - DPA, Doug <doug.platt@state.co.us>

RuleMarking Hearing September 1 questions

1 message

Jeanne Mackenzie <Jeanne.Mackenzie@cbtravel.com>
To: "doug.platt@state.co.us" <doug.platt@state.co.us>
Cc: Sam Bond <Sam.Bond@cbtravel.com>

Mon, Aug 24, 2015 at 4:49 PM

Doug –

Thanks for answering some questions I had over the phone. We will be attending the hearing September 1 at 2pm. Here are questions we have as a concerned vendor with a number of Christopherson employees residing in the State of Colorado.

1. With nothing in the collateral sent about the rulemaking hearing other than dismantling the program, will you share with us at this hearing what is proposed as the new travel program going forward?
2. Who will be our main contact with the contract in place until May 31, 2016 for questions, concerns, management reports, etc.
3. I know you mentioned it was a procedural event on Sep 1, but our concern is the same as when we were award the contract and then signed the extension. This is a proactive approach to travel management of continually increasing savings and efficiencies and enhancements of your travel arrangers and travelers' experience. With an unmanaged program as it appears to be moving towards, these savings are in jeopardy. Will you share with us expectations regarding these important aspects of your new travel program?
4. We work with other state governments and institutions of high learning. Our experience indicates the more oversight in management of your program, the more savings can be achieved. Who will be handling this aspect of your new program?
5. Our experience also indicates that whoever is over your program should be well versed in all aspects of travel management. Our suggestion would be having a highly experience manager of travel to head your new program allowing your program to continue expanding in its mission to the residents of the State of Colorado of increased savings and efficiencies, while still providing the highest levels of traveler satisfaction.

We appreciate this opportunity and thank you for your time.

Thanks – Jeanne

JEANNE MacKENZIE, GTP, *Business Development Executive*

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M-F: 8:00am–5:00pm MT

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