

**Caseload averages for CHP+**

Average CHP+ children covered in Q4 = 56,604

Average CHP+ prenatal members covered in Q4 = 1,686; Total of 3,263 for SFY 13-14

**Managed Care Organizations (MCOs)**

- CHP+ currently contracts with five Managed Care Organizations (MCOs) for medical services: Colorado Access, Colorado Choice, Denver Health, Kaiser Permanente, and Rocky Mountain Health Plans.

**CHP+ MCOs participating in the Early Intervention Services Program**

- The CHP+ program continues to partner with the Colorado Office of Early Childhood to ensure those CHP+ members that need additional support receive services through the Early Intervention Program. The early intervention program provides developmental supports and services for children **birth through two years of age** who have special developmental needs. CHP+ MCOs participate by contributing funds in the Early Intervention Services Trust (EIST).
- All CHP+ HMOs with a commercial line of business participate in the EIST.
  - In the first 6 months of 2014, CHP+ HMOs have contributed funds to the EIST for 73 children.
- One CHP+ HMO that does not have a commercial line of business operates services to their Early Intervention children in a manner that is consistent with the EI program.
  - January - June 2014, Colorado Access provided services consistent with the EIST for 72 children.

**Moving CHP+ HMO Enrollment from CBMS to MMIS**

- In the past 18 months, the CHP+ enrollment generation process had made significant strides in resolving issues that had been experienced during the early months of 2013.
- With the implementation of the Modified Adjusted Income (MAGI) in October 2013 new issues were introduced, and are in the process of being resolved.
- Some of the issues include:
  - Missing Income Rating Codes (IRC) – CBMS contractor implemented a fix in August 2014 – we are waiting to hear results.
  - Enrollment span issues:
    - Overlapping spans – The changes needed have been approved. Contractor in the process of developing test plan.

- Deleted member requested future dated spans - Contractor in the process of documenting the changes that need to be made.
- Inability to disenroll applicants for having other insurance – Made contact with CMS. We are currently asking follow up questions concerning the CMS response.
- It was the Department’s intention to begin generating Passive Enrollment Notices for CHP+ clients in November 2013, after the implementation of MAGI, however, due to the enrollment issues encountered and the continuing efforts to “fix” enrollment spans, the generation of Passive Enrollment Notices for CHP+ remains “On Hold”, however the contractor has determined the changes that need to be made and we are waiting for testing.
- The Department has been keeping stakeholders up to date and the next stakeholder meeting is tentatively scheduled for January 14, 2015.

### **CHP+ Oral Health Care Services**

CHP+ dental benefit services are administered and managed by Colorado Dental Service, Inc., doing business as Delta Dental Plan of Colorado. Starting July 1, 2014, CHP+ expanded its dental benefit coverage by adding periodontic, prosthodontic and limited orthodontics services. Additionally, CHP+ increased the annual member allowance from \$600.00 per year to \$1,000.00 per year. The increase to \$1,000.00 aligns CHP+ with adult Medicaid, provides additional financial allowance to cover the more expensive services and increases the financial incentive for CHP+ dental providers. With this expansion of services CHP+ meets the federal CHIPRA dental mandate for state CHIP programs. CHP+ members pay a small copayment (up to \$10.00 per office visit) depending on family income.

Delta Dental provides CHP+ clients with a statewide network of over 2,400 dentists and 62 Registered Dental Hygienists. Additionally, the Delta Dental provider network includes all Colorado essential community providers who provide oral health care services. Because of the robust Delta Dental provider network, CHP+ members are able to receive services throughout the entire state.

### **CHP+ HMOs participating in the Statewide Oral Health Care Initiative**

- Colorado Access: The application of fluoride varnish, provided in a Primary Care setting, has been a benefit of the CHP+ plan for the past two years yet has been underutilized. The focus for 2013 is to work with providers to help eliminate barriers, stress the importance of oral health and encourage the increased utilization of fluoride varnish application.
- Colorado Choice: Colorado Choice Health Plans intends to institute interventions that bring about a greater utilization of the fluoride varnishes by primary care providers for CHP+ member through education letters and targeted follow-up as indicated by results. Colorado Choice Health Plans further intends to improve the utilization of the fluoride varnishes through parent/guardian education surrounding the availability, necessity, and benefits of the varnish treatments.

- Denver Health: Denver Health Medical Plan, Inc. (DHMP) CHP+ has chosen to focus on increasing the number of eligible members who receive a dental visit for the Quality Improvement Oral Health Improvement Plan. Denver Health already has a well-established program for administering fluoride to children seen in our pediatric and family practice clinics for preventive oral health provided at well child visits. Based on anecdotal feedback from oral health champions in the Denver Health community, there is room for improvement in getting CHP+ members in for recommended dental visits. After identifying members who are not up-to-date on their dental visit, DHMP will provide outreach and coordination with dental clinics to create appointments for the CHP+ population.
- Kaiser Permanente: Kaiser Permanente Colorado plans to improve the oral health educational messaging offered to pediatric patients at well-child visits from birth to age 5. Advice will be added to the “after visit summary” which is stored in each patient’s electronic health record, and that all patients receive following an appointment.
- Rocky Mountain Health Plans: The preliminary goal for Rocky Mountain Health Plans is to increase percentage of sealant use to 50% to align with the Health People 2010 goals.

### **State Managed Care Network Update**

The Department contracts directly with health care providers to provide health care services to CHP+ children during their pre-HMO enrollment period. This network of providers is collectively known as the State Managed Care Network (SMCN) and is comprised of over 12,000 providers including:

- 3475 Primary care providers;
- 5940 Specialists;
- 1391 OB/Gyn providers;
- 83 Hospitals;
- 1384 Behavioral Health Practitioners; and
- 115 Community Mental Health Centers.

In addition to providing care to CHP+ children in their pre-HMO period, the SMCN is the exclusive CHP+ provider network serving the CHP+ prenatal care member population.

### **Additional Updates**

Program staff are involved in renewing the 1115 prenatal waiver and researching potential next steps as relates to federal CHIP funding re-authorization.