



CHP+

Child Health Plan *Plus*

Welcome to Child Health Plan *Plus* (CHP+) for Children!

CHP+ is public low-cost health insurance for children and pregnant women. CHP+ covers doctor visits, emergency care, preventive care such as screenings and immunizations, and other procedures and treatments. CHP+ can help you and your family get healthy and stay healthy.

Now that you're qualified, there are a few important steps you need to take.

- 1 Pay your child's annual enrollment fee.** Some CHP+ members may have to pay an annual enrollment fee. This fee is due within 30 days after you qualify for CHP+. If the enrollment fee is not paid within the 30 days then your child will be denied CHP+ benefits and you will need to re-apply. You will get a letter in the mail 7-10 days after you qualify for CHP+ telling you how much your child's annual enrollment fee is. Find out more about CHP+ costs at CO.gov/HCPF/CHPPlus.
- 2 Pick your child's health plan.** Your child's health plan is a group of doctors, clinics, hospitals, pharmacies, and other providers who work together to help meet your child's health care needs. Your child's health plan options are based on where you live. This brochure tells you about the CHP+ health plan.
- 3 Pick your provider.** After you pick your child's health plan, you will need to pick their provider. Call your health plan to pick your child's provider.
- 4 Schedule a check-up.** Schedule a well-child visit for your child. Even if you or your child is not sick, it is important to get to know your provider.

If you are pregnant you may qualify for CHP+. Go to CO.gov/HCPF/CHPPlus, or call 1-800-359-1991 for more information.

What Is Covered for Children?



Immunizations



Prescriptions



Vision Care and Services
(for children only)



Dental Care



Hospital Services



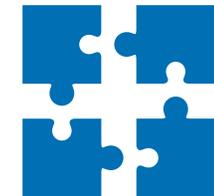
Primary Care



Emergency Care &
Urgent Care



Well-Child Visits



Mental/Behavioral
Health Care

Q When can my child change their health plan?

A A CHP+ member can change their health plan 90 days after they are first approved for CHP+. Members also have a chance to change their health plan each year within the 90 days after they are determined to have qualified again (redetermination) for CHP+. Members can call 303-839-2120 or 1-888-367-6557 to change plans.

Q Where can I get more information?

A Go online to CO.gov/HCPF/CHPPlus. If you have questions about what you qualify for or your enrollment fee call CHP+ Customer Service at 1-800-359-1991, Monday through Friday, 7:30 a.m. to 5 p.m. (se habla español). Or you can visit the CHP+ office at 655 Bannock St. Denver, CO 80204. If you have questions about your benefits and finding a provider, contact your health plan.

CHP+ Insurers in Colorado



Service Area

All Colorado counties

Adams, Alamosa, Arapahoe, Baca, Bent, Boulder, Broomfield, Chaffee, Cheyenne, Clear Creek, Conejos, Costilla, Crowley, Custer, Delta, Denver, Douglas, Eagle, El Paso, Elbert, Fremont, Gilpin, Huerfano, Jefferson, Kiowa, Larimer, Las Animas, Lincoln, Logan, Mineral, Morgan, Otero, Park, Phillips, Prowers, Pueblo, Rio Grande, Sedgwick, Saguache, Summit, Teller, Washinton, Weld, Yuma

Alamosa, Baca, Bent, Chaffee, Cheyenne, Conejos, Costilla, Crowley, Custer, Fremont, Huerfano, Kiowa, Kit Carson, Las Animas, Mineral, Otero, Prowers, Rio Grande, Saguache, Washington, Yuma

Adams, Arapahoe, Denver, Jefferson

Adams, Arapahoe, Boulder, Broomfield, Denver, Douglas, Jefferson

Archuleta, Delta, Dolores, Eagle, Garfield, Grand, Gunnison, Hinsdale, Jackson, Lake, La Plata, Mesa, Moffat, Montezuma, Montrose, Ouray, Pitkin, Rio Blanco, Routt, San Juan, San Miguel, Summit

Special Services

- Limited orthodontic care
- Low copays for basic and major services
- Annual exams and cleanings are no cost to you
- Printable ID cards
- Access to a secure member portal at: Memberaccess.dentaquest.com
- Outreach programs
- Spanish-speaking customer service
- Text Message communications

- Contracted with all major hospitals in Colorado Access service areas
- More than 200 over-the-counter medicines like vitamins and Tylenol, with a prescription
- No co-pays for prescription birth control
- \$150 toward glasses or contacts per benefit year
- Increased number of visits for physical, occupational and speech therapies; 40 total
- Colorado Access Member Crisis Line at 1-877-560-4250
- Access to health care education and care management programs tailored to meet the needs of children with asthma, depression diabetes, and other chronic conditions
- Spanish-speaking customer service staff
- Interpreter services

- Customer service phones answered by a person, not a machine
- Access to Spanish-speaking customer service staff and other interpreter services
- \$50 toward eyeglasses
- Case management programs specialized toward children that include asthma, depression, diabetes and other chronic conditions
- Access to secure member website enables members to select a PCP, view claims history, view in-network participating providers, order ID cards and much more
- Health education materials available for over 5,000 different topics on health-related conditions and procedures

- \$150 toward glasses or contacts per benefit year
- No co-pays for covered visits and prescriptions
- Many over-the-counter medicines at no cost, with a prescription filled at a network pharmacy
- No co-pay for 40 outpatient visits for physical, occupational, speech therapy per benefit year
- No co-pay for 30 outpatient mental health visits per benefit year
- Health Heroes Club to help kids learn healthy habits
- Nurse advice line available 24 hours
- Quarterly member newsletter
- Customer service staff speak many languages including Spanish, Vietnamese, Cambodian, and Russian
- Interpreter services and many bilingual providers

- Extended Weekday and Saturday primary care hours at select medical offices
- Same day or next day appointments regularly available
- Chat online-get medical advice in real time from a Kaiser Permanente doctor
- Reduced or no copays for many covered services & prescriptions including birth control
- 24-hour Nurse Advice Line-get medical guidance anytime day or night
- Convenient, multi-service medical offices: see your doctor, get a lab test or x-ray and pick up your medications at the same location
- Interpreter services and many bilingual staff and providers for multiple languages available
- \$50 towards eyeglasses per benefit year
- Many online services at kp.org: email your doctor, order refills, schedule appointments, view test results and print vaccination records charge for shipping
- Urgent care available across the metro area

- Access to all major hospitals in Colorado
- \$50 toward glasses
- Health education and case management for pregnancy, asthma, diabetes, heart disease and other chronic conditions
- Quarterly member newsletter
- A covering doctor when the PCP's office is closed
- Spanish-speaking customer service staff
- Interpreter services
- No co-pays for most prescription birth control

Contact

Phone
1-888-307-6561;
TTY: 711
Website
www.dentaquest.com

Phone
1-888-214-1101;
TTY: 1-888-803-4494
Website
www.coaccess.com

Phone
1-800-475-8466;
TTY: 1-800-659-2656
Website
www.fridayhealthplans.com

Phone
1-303-602-2100;
TTY/TDD: 711
Website
www.denverhealthmedicalplan.com

Phone
1-303-338-3800;
TTY: 711
Website
www.kp.org

Phone
1-800-346-4643;
TTY: 711
Website
www.rmhp.org