



Dear Provider,

As a reminder, please verify member eligibility for Health First Colorado (Colorado's Medicaid Program) and Child Health Plan *Plus* (CHP+) prior to submitting claims. You can use the Provider Web Portal to check member eligibility by entering the Member ID. If the Member ID is unknown, enter two of the following: SSN, Birth Date, Member Name.

The eligibility information available includes:

- Details concerning co-pays
- Managed Care Organization (MCO) assignment
- Lock-In Details
- Plan of Care Details
- Early and Periodic Screening, Diagnostic and Treatment (EPSDT)
- Well Child Service Details
- Other Insurance information (including Medicare)

You are also able to search for Prior Authorization Request (PAR) status on the Web Portal; however, a PAR is not a guarantee of member eligibility as the PAR is valid for a span of time and eligibility can change at some point during that span.

For more information on checking member eligibility, refer to the [Verifying Member Eligibility Quick Guide](#) on the Department website.

Thank you,

Health First Colorado (Colorado's Medicaid Program)

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