

COVID-19 Updates

Colorado Department of
Health Care Policy & Financing

May 29, 2020

Overview

Colorado Department of Public Health & Environment (CDPHE) Update

- Greg Schlosser, Branch Chief, CDPHE

Residential Strike Force Update and EMResource Onboarding

- Bonnie Silva, Office of Community Living Director, HCPF
- Dr. Jeff Beckman, Medical Director and Associate Division Director, CDPHE

New Guidance

Resources

- Bonnie Silva, Office of Community Living Director, HCPF



COLORADO
Department of Public
Health & Environment

Update

- State Emergency Operations Center (SEOC)
- Survey Priorities
- Isolation Plan Submissions
- [HEMSD COVID-19 Blog](#)

Residential Strike Force Update

Five key strategies to mitigate the spread of the COVID-19 illness and mortality rates in residential settings:

1. Proactive and reactive monitoring and testing
2. Infection control education and enforcement
3. Providing personal protective equipment (PPE)
4. Ensuring separation and isolation of residents and workers with COVID-19
5. Helping to stabilize staffing at facilities

Surveillance Testing

- Since early April, the Unified Command Center has assisted 24 residential care settings and conducted nearly 5,000 tests
- The State Lab is rolling out a surveillance testing process, with the goal of providing testing material to 86 residential care facilities and conducting apx. 10,500 tests per week over an eight-week period
- The state has also contracted with CSU to partner with an additional 39 residential care settings to conduct 5,625 tests per week over an eight-week period

Testing Strategy

- Prioritize Largest Facilities (regardless of type)
- All staff and residents at baseline; repeated testing for only staff + residents who leave
- Repeat testing weekly
- Majority of weekly testing is sent via mail/courier with collection done by facility staff (support staff available as needed)
- Current timeline: 8 weeks (to coincide with CSU contract)

Preventative Testing: Administration

Tiered Testing Administration Options

- #1 - Tests mailed to facility with written instructions; testing administered by facility staff
- #2 - Tests mailed to facility with virtual training provided testing administered by facility staff
- #3 - Tests brought on-site with in-person training and testing support provided with expectation that repeated testing is administered by facility staff
- #4 - Tests brought on-site and testing administered by state or local staff

Testing Strategy

Lab Capacity

Goal: 100,000 tests over 8 weeks

- 84% dedicated to surveillance testing (10,500/week)
 - 5% of the 84% reserved for residents who leave facility (~500/week)
 - ~10,000/week remaining for staff

CSU Testing: 45,000 tests to use over 8 weeks (5,625/week)

Community Testing

Goal: Providing resources to facilities that need it, per our tiered administration options

- Pro-active surveillance testing support
- Outbreak rapid response testing (Apx. 16% or 2,000/week)

Preventative Testing: Process

- A tiered list of facilities has been created, sorted by size
 - Facilities have been assigned to CSU
 - All others, starting from the largest, will be contacted by the State Lab via email to determine their need
- Testing supplies will then be mailed directly to the facility with a courier service available to return the swabs
 - Training material will be provided on swab collection and safe collection processes
- Facilities that need additional support (tiers 3 or 4)
 - A mobile testing unit will be scheduled with the facility to perform onsite testing

Priorities

This Week:

Identifying facilities that could benefit from the support of the National Guard & deploying resources

- Reaching out directly to LPHA to determine facilities who want NG assistance

Next Week:

Begin sending emails to facilities to understand need and distribute supplies

- List to first be reviewed by the local public health agencies

Personal Protective Equipment

- EMResource is being used by the state to distribute personal protective equipment to nursing homes and soon to assisted livings
- As of earlier this week, 86 nursing homes (38%) were actively using EM Resource to identify their PPE needs
- The site is now ready for assisted livings to begin reporting their PPE needs (a message was sent yesterday in the CDPHE provider portal)

EMResource Onboarding

[Home](#)
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Update 7: Colorado COVID-19 Healthcare_Update DAILY

Update 6: Colorado COVID-19 Healthcare_Update WEEKLY

Update 2: COVID-19 Alternate Care Site_Update DAILY

Update 2: COVID-19 Nursing Homes (Skilled Nursing Facilities)_Update

Update 1: COVID-19 Assisted Living Residences (ALR)_Update DAILY

MISSING PERSON

Created By: CDPHE OEPR - Regional Planning, Training and Exercise Technician @ 05/24/20 08:33
 Please update at least daily by 10:00am daily during a state of emergency, and weekly for routine updates. This event is for assisted living residences to enter information to support situational awareness around COVID-19. | [Event Details](#) | [View History](#)

Facility Name	Number of COVID-19 + beds available	Acute Isolation Bed Avail.	PPE	PPE (explain)	24 Hour Nursing Supervisor Phone Number	Supplies - general (explain)	Beds-Female Available	Beds-Male Available	Oxygen Concentrators	Staff	Transportation resources	Oxygen	Comment	Last Update
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EMResource Onboarding

Number of COVID-19 + beds available	Acute Isolation Bed Avail.	PPE	PPE (explain)	24 Hour Nursing Supervisor Phone Number	Supplies - general (explain)	Beds-Female Available	Beds-Male Available	Oxygen Concentrators	Staff	Transportation resources	Oxygen	Comment	Last Update
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0	0	Yes		3038082044		0	0	4	Yes	1 Van	Yes	3 staff are able to drive. Facility has enoug...	25 May 2020 08:09
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0	0	Yes		720-908-0281	PPE (masks, face shields, gowns, gloves)	8	2	13	Yes	2 vehicles	Yes	Arbor View continues efforts to procure gow...	29 May 2020 09:55
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0	2	Yes	--	720-227-8968	Gown, Gloves, surgical masks, n95	10	10	0	Yes and yes	Two buses - 1 can hold 2 and other 14	Yes	Building is currently without Covid-19 Curr...	21 May 2020 10:24

Stabilize Staffing

- On May 8, HCPF launched the [Connect to Care](#) website to match health care job seekers with immediate openings in residential care setting
- HCPF has partnered with the Colorado Community College System to provide free online training for assisted living aides
- CDPHE has a Memorandum of Understanding with International Medical Relief to support testing, staffing, and education and training needs within facilities

ConnectToCareJobs.com Relaunch

Employer Registration Checklist*

- ✓ Complete survey from your CDPHE Provider Portal
- ✓ Wait for your email invitation (this should come within 48 hours of completing the survey)
- ✓ Go to ConnectToCareJobs.com and click “Employer Registration” to set up a password and complete the profile to specify the type of employee you are looking for
- ✓ Sit back and wait for your matches!

* The only licensed facilities that are able to access the site now are: Skilled Nursing Facilities, Assisted Living Residences, Intermediate Care Facilities, and Residential Care Facilities. If you have issues with registration, contact help@connecttocarejobs.com

New Guidance Issued



[OM 20-060](#)

All COVID-19 related Memos can be found here: www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response

OM 20-060

TITLE: CLARIFICATION FOR HCBS COMMUNITY CONNECTOR AND SUPPORTED COMMUNITY CONNECTIONS PROVIDERS RELATED TO COVID19

- Further clarification of Memos OM 20-024, superseded by OM 20-046
- To ensure the cost neutrality of this change, services provided by a legally responsible person must remain at the amount authorized on March 24, 2020
- Service plans that were revised to add or increase Community Connector (CC) or Supported Community Connections (SCC) provided by a legally responsible person must be revised back to the services and amount authorized on March 24, 2020
- Services that were authorized and provided prior to issuance of OM 20-046 will be paid and providers do not have liability for these claims unless rendered without appropriate case management authorization.

[Link: OM 20-060](#)

Previous Guidance

Case Management Agencies

Operational Changes

- [OM 20-049](#)
- [OM 20-027](#)
- [OM 20-034](#)
- [OM 20-037](#)
- [OM 20-045](#)

PASRR Changes

- [OM 20-043](#)

Critical Incident Reporting for COVID-19

- [OM 20-044](#)

Level of Care Changes

- [OM 20-053](#)

Transition Coordination

- [OM 20-056](#)

Facilities and PACE

Infection Control And Prevention of COVID-19 in Nursing Homes (CMS)

- [CMS QSO-20-14-NH](#)

Telemedicine in Nursing Facilities

- [OM 20-032](#)

Training & Certification

- [OM 20-038](#)

Rate Increase

- [OM 20-050](#)

Options Counseling

- [OM 20-054](#)

Stimulus Payments

- [OM 20-059](#)

Civil Money Penalty (CMP)

- [Link: IM 20-021](#)

HCBS Providers

Long-term Care and Congregate Settings

- [OM 20-017](#)

HCBS Therapy Services

- [OM 20-020](#)

Guidance for Class B Providers

- [OM 20-023](#)

Changes to Benefits & Services (Table)

- [OM 20-046](#)

Telemedicine

- [Temporary Policy](#)

Non-medical Transportation

- [OM 20-031](#)

Residential Guidance

- [OM 20-035](#)

Host Home Inspections

- [OM 20-036](#)

Retainer Payments

- [OM 20-039](#)

CDASS Sick Time

- [OM 20-047](#)

Changes to Benefits & Services Rates (Table)

- [OM 20-048](#)

Flexibility in Hiring

- [IM 20-019](#)

Safer at Home for Day Programs

- [OM 20-057](#)

All COVID-19 and LTSS related memos can be found here:

www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response



New Questions?



Next Steps

Resources from Others

- Institute for Community Inclusion (ICI) released a [series of publications](#) on providing day and employment services during the COVID-19 pandemic
- Multicultural Council (MCC) released [COVID-19 Culturally and Linguistically Diverse Resources](#)
- [Video: Supporting Grayson's Family](#), includes key themes that are relevant to home visiting during the COVID-19 pandemic
- Free Stress-Busting Program for Family Caregivers of People with Chronic Conditions - Includes a series of small group, virtual meetings over 9 weeks to work on stress management techniques, relaxation and coping strategies, and strategies for challenging behaviors. For more information or to register, email Meghan Kluth at mkluth@eastersealscolorado.org

Stay Engaged

Memos, Webinar Info, and FAQs - Updated Regularly

www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response

Email us

HCPF_HCBS_Questions@state.co.us

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More Information



www.cdc.gov/coronavirus/2019-ncov/



www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page



covid19.colorado.gov



Local Public Health Agencies

www.colorado.gov/cdphe/find-your-local-public-health-agency



www.colorado.gov/hcpf/COVID

Reminder: Personal Protective Equipment

If you or your organization are experiencing a shortage or outage of personal protective equipment (masks, gloves, gowns, etc.) to conduct essential or life saving functions during this crisis, please reach out to your **local emergency manager** or **local public health department**.

[Find Your Local Community Emergency Manager](#)
[Find Your Local Public Health Department](#)

To report issues in obtaining PPE please notify:

Sadie Martinez
Access and Functional Needs
Coordinator
Office of Emergency Management
720.610.1691
sadie.martinez@state.co.us

Thank You!