

# COVID-19 Updates

## Colorado Department of Health Care Policy & Financing

April 24, 2020

# Overview

## Executive Director Update

- Kim Bimestefer, Executive Director, HCPF

## Update from Colorado Cross Disability Coalition (CCDC)

- Julie Reiskin, Executive Director, CCDC

## Colorado Department of Public Health & Environment (CDPHE) Update

- Greg Schlosser, Branch Chief, CDPHE

## Aging & Disability Resources for Colorado (ADRC) Update

- Mindy Gates, Office of Adult, Aging and Disability Deputy Director, CDHS

## Residential Settings Strike Force

## Community Re-Opening

## New Department Guidance Issued

- Bonnie Silva, Office of Community Living Director, HCPF

# Update on Budget & Membership Expectations from ED Kim Bim

- Evolving our Membership Surge Models up to 450k
- Membership surge, then Oct 1 downtick (end of MOE), average 2020-21 ~250k add'l
- Cost/mbr/mbr months: < 50% cost of average Medicaid member
- Healthier and no Long-Term Services & Supports (LTSS); Coming from coverage; no pent up demand, as with ACA; Will take some time to “ramp up” to care
- Offset with utilization reduction on current Membership & FMAP
- JBC: requested “flat projection” as well as “Deep and Deeper Cuts”
- Process: stakeholder input; history of recession cuts; stimulus targets
- JBC documents public on April 27
- Please fight at federal level for more State Stimulus \$\$ please

# Colorado Cross-Disability Coalition

[www.ccdonline.org](http://www.ccdonline.org)  
[covid@ccdonline.org](mailto:covid@ccdonline.org)

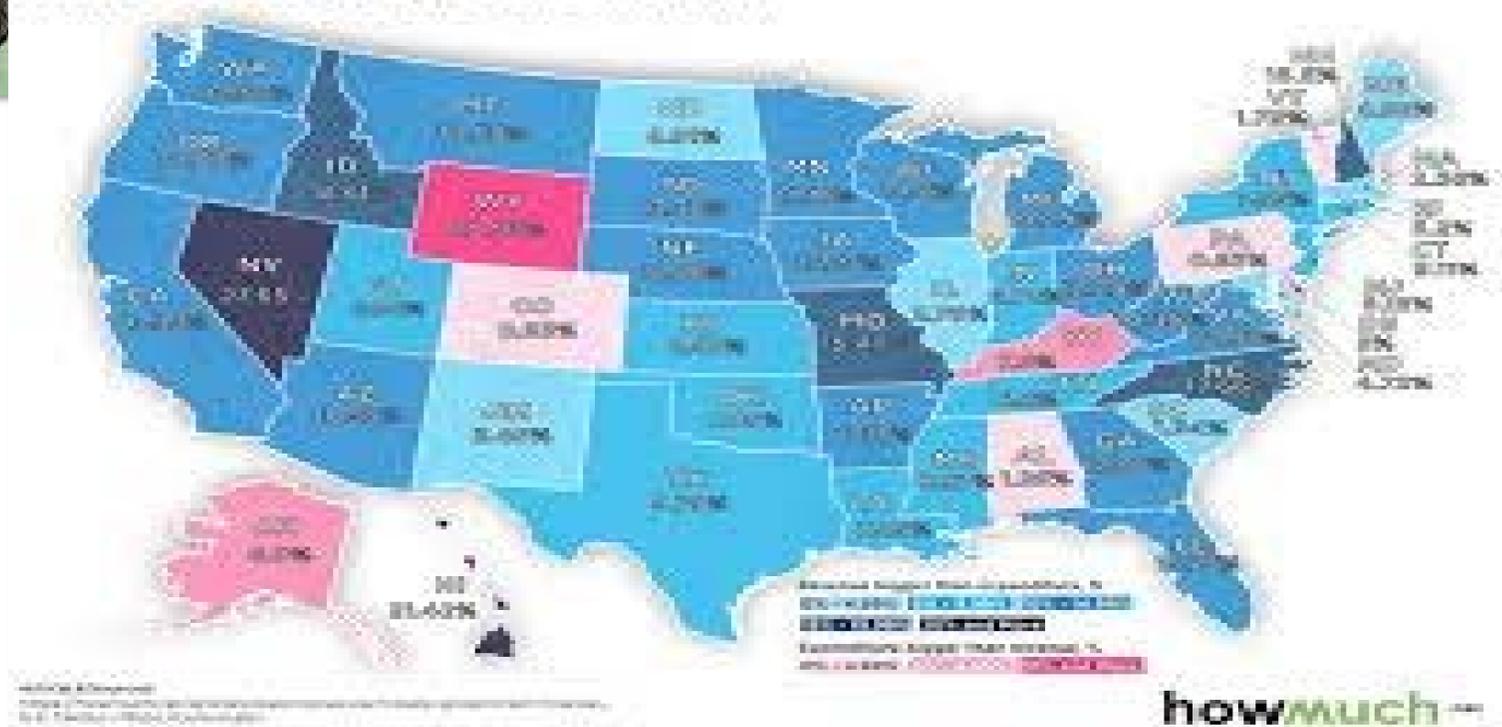
Weekly Webinars and chat spaces  
Opportunities for engagement  
Individual Advocacy including appeals



# Show me the \$\$

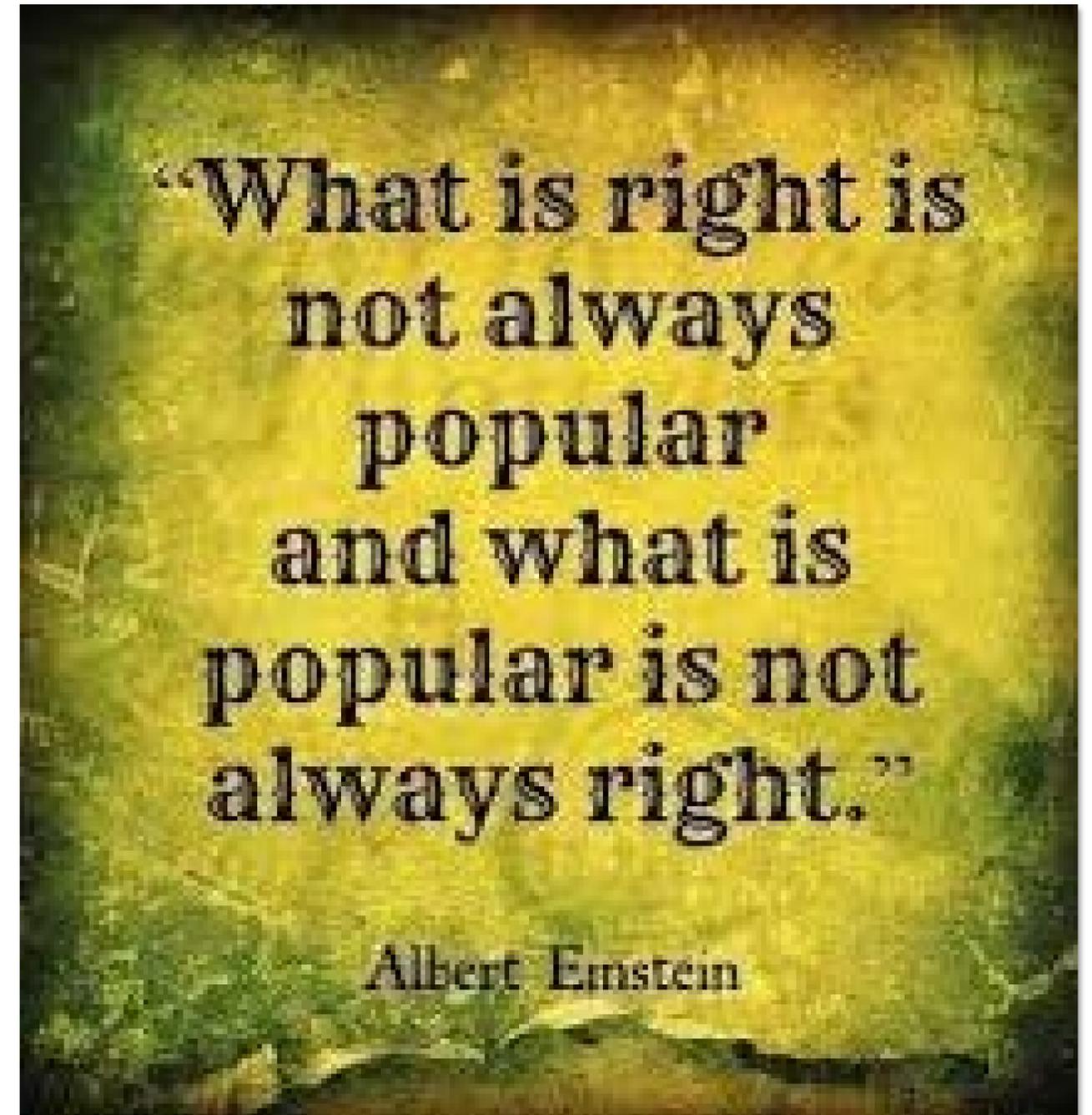


**Stacking Up Each State Government Finances**  
Finance Balance, Surplus or Deficit (%)



- JBC resumes May 4, Legislature on May 18
- Most stimulus \$\$ is going to businesses or individuals not states
- CCDC will fight to maintain services essential to life or liberty. We have to be willing to give on other areas.
- We have asked HCPF to look at some ideas to see if they will save money. We need to look long and short term.

# Back to normal should not be the goal



# What Now

---

THIS IS NOT AS  
SIMPLE AS FLICKING  
A LIGHT SWITCH.

QUOTEHD.COM

Eric Takamura

## Safer at Home

- Use telemedicine if possible
- Ask your doctor for you what can and cannot wait
- WEAR MASKS and gloves
- Work at home if possible
- Use CDPHE guidelines
- Know local resources



**COLORADO**  
Department of Public  
Health & Environment

# Update

- PPE
- State Emergency Operations Center (SEOC)
- Survey priorities - Immediate jeopardy complaints, infection control related concerns
- [Public Health Order 20-20](#)
- HEMSD COVID-19 Blog

# ADRC Update

- The CARES Act established funding for Aging and Disability Resource Centers (ADRC)
- The State Unit on Aging at CDHS submitted an application to the Administration for Community Living (ACL) for a grant opportunity for ADRCs in Colorado
- There are 13 active ADRC agencies in Colorado covering 51 counties, both rural and urban

## GRANT OVERVIEW

Assess COVID-19 Effect in Each Region

- Workforce
- Population
- Services

Enhance Virtual Management through Technology for Consumers

- Tablets
- Internet
- Other tools

Mitigate Social Isolation through Virtual Services

- Information and Referral
- Assistance Services

# Residential Settings Strike Force

Strategy	Key Actions (next 2-3 weeks)
Testing for Disease Presence	<ul style="list-style-type: none"> <li>➤ Deploy strategic testing to decrease asymptomatic spread</li> <li>➤ Require 2x daily temperature testing where cohorting or no COVID+</li> <li>➤ Deploy Rapid Response Team for positive or presumed cases</li> </ul>
Personal Protective Equipment	<ul style="list-style-type: none"> <li>➤ Identify and document PPE shortages</li> <li>➤ Move distribution of PPE for these settings to the state</li> </ul>
Cohorting & Facility Isolation	<ul style="list-style-type: none"> <li>➤ Issue aggressive guidance on cohorting</li> <li>➤ Develop metrics for effective monitoring</li> <li>➤ Create COVID+ only facilities</li> </ul>
Enforcement & Education	<ul style="list-style-type: none"> <li>➤ Document, distribute, and monitor use of best practices for infection control</li> <li>➤ Increase enforcement</li> <li>➤ Develop infection control/TA within Rapid Response Team</li> </ul>
Staffing Implementation Plan	<ul style="list-style-type: none"> <li>➤ Develop and implement IT solution to connect providers with staff</li> <li>➤ Issue cross-agency guidance on staffing flexibility</li> </ul>

# Rate Increases, so far...

(see [OM 20-048](#) for rate details and billing guidance)

- Alternative Care Facility (ACF) - (EBD and CMHS waivers)
- CHRP Residential - Foster Care and Group Home
- Consumer Directed Attendant Support Services (CDASS)
- Group Residential Services and Supports (GRSS)
- Homemaker
- Individual Residential Services and Supports (IRSS)
- Host Homes
- Personal Care and Relative Personal Care
- Supported Living Program (SLP)
- Transitional Living Program (TLP)

# Community Re-Opening

## Local vs. State vs. Federal

Guidance issued by HCPF since beginning of pandemic is tied to the *federal* [U.S. Department of Health and Human Services \(HHS\) Public Health Emergency](#)

Governor Polis's Stay-at-Home order and Safer-at-Home order **influence how guidance is implemented** but do not determine when modifications end

Local officials, like Mayors, also have authority to **influence how guidance is implemented** using their own timetables

# New Guidance Issued



[OM 20-043](#)

PASRR Update (Supersedes IM 20-015 and OM 20-030)

[OM 20-044](#)

(Supersedes OM 20-022)

[OM 20-045](#)

[OM 20-046](#)

(Supersedes OM 20-024)

[OM 20-047](#)

[OM 20-048](#)

[OM 20-049](#)

(Supersedes OM 20-019)

All COVID-19 related Memos can be found here: [www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response](http://www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response)

# OM 20-044

TITLE: CRITICAL INCIDENT REPORTING FOR COVID-19

[Supersedes OM 20-022]

- The Department has made changes to the BUS to facilitate accurate reporting of Critical Incidents.
- When notified that a member has a presumptive or confirmed positive case of COVID19, the case manager shall perform the following activities:
  - Review the member's services and coordinate necessary changes to assist the member during their illness.
  - Notify the service providers performing in-person contact with the member to utilize necessary precautions to limit exposure.
  - Perform follow-up monitoring with the member during their illness to determine if their needs are being met and coordinate service changes that may be required.
  - Document this action in the BUS under CIR Follow Up.

**Updated Information:** Any suspected or confirmed case or outbreak of COVID-19 should immediately be reported to the local public health agency. A list of local public health agencies is available at: [www.colorado.gov/cdphe/find-your-local-public-health-agency](http://www.colorado.gov/cdphe/find-your-local-public-health-agency)

[Link: OM 20-044](#)

# OM 20-045

## TITLE: ELIGIBILITY AND NOTICE OF ACTION CHANGES IN RESPONSE TO COVID-19 FOR CASE MANAGEMENT AGENCIES

SEPs, CCBs and CMAs shall not issue a Notice of Action (LTC-803) that negatively impacts an existing member's functional eligibility for their selected program, unless:

- The change is requested by the member or the member's legal representative
- The member dies or ceases to be a resident of Colorado.

This applies to any adverse action to the member's enrollment in their selected program, including but not limited to:

- Continued stay review functional eligibility denials
- 30 days without services
- Aging out of programs or services for defined age groups
- Any other program discontinuation

### Immediate Action Required:

As soon as possible, but no later than five (5) business days from the issue date of this Operational Memo:

- A member who was functionally denied at their Continued Stay Review Assessment on or after March 18, 2020, must be reopened by the Case Manager and issued a one-year approval certification as identified above.
- Similarly, members who had their program eligibility terminated on or after March 18, 2020, should have these changes reversed.

Memo contains steps for a Case Manager if a member is determined functionally ineligible by the Case Manager at their Continued Stay Review Assessment (or ineligible for other reasons, such as age)

**Program eligibility must be continued through the end of the month in which the public health emergency ends. The Department will notify SEPs, CCBs and CMAs when the public health emergency has ended at which time the case manager will issue a Notice of Action (LTC-803) for the program eligibility denial.**

[Link: OM 20-045](#)

# OM 20-046

TITLE: UPDATED: CHANGES TO BENEFITS AND SERVICES IN RESPONSE TO COVID-19

[Supersedes OM 20-024]

- The Department has implemented temporary provisions to prohibit services from being provided in group settings and allow for flexibility in the delivery of services.
- OM 20-046 contains an update of the table in OM 20-024 showing information on the services modified, the temporary allowable provisions, and the action needed from case management agencies and providers.
- Changes and updates to the table are shown in **BOLD**
- At no time shall the delivery of community-based services include more than ten people, to include support staff. At all times, support staff shall ensure social distancing recommendations of at least 6 feet are followed

[Link: OM 20-046](#)

# OM 20-047

TITLE: COVID-19 COMMUNICATION FOR CDASS PARTICIPANTS REGARDING SICK TIME

*Effective April 16, 2020*

- CDASS Participants or Authorized Representatives (AR) may request sick time for their attendant
- The Participant or AR must submit the [Temporary Sick Time Request](#) to the FMS vendor prior to the end of the payroll cycle
  - FMS vendors will process sick time requests using the member's current allocation
  - Requests may not exceed the 129.99% cap.
  - If a member does not have sufficient reserves, the request will be denied.
- All authorized sick time will come from the participants current allocation; no increase in services will be authorized for sick time provided to an attendant.

[Link: OM 20-047](#)

# OM 20-048

TITLE: UPDATED: CHANGES TO BENEFITS AND SERVICES RATES IN RESPONSE TO COVID-19

- Table showing the service, corresponding rate increase, and instructions on how to receive the increase.
- These rate changes go into effect April 23, 2020, retroactive to April 1, 2020 and will go through June 30, 2020. However, the Department may adjust the rates back to the original rates at its discretion.

**Please Note:** It is the Department's expectation that during this critical period, providers use this additional funding to ensure Direct Care Workers/Direct Support Professionals continue to serve Colorado's most vulnerable populations at the risk of their own health, and to ensure emerging infection control guidance is effectively implemented.

[Link: OM 20-048](#)

# OM 20-049

TITLE: UPDATED CASE MANAGEMENT ADDITIONAL OPERATIONAL CHANGES IN RESPONSE TO COVID-19 -  
PROFESSIONAL MEDICAL INFORMATION PAGE (PMIP)

[Supersedes OM 20-019]

Modifying the requirements for a case manager to obtain a completed PMIP for all Home and Community-Based Service (HCBS) functional eligibility assessments.

- For HCBS assessments completed on or after March 18, 2020, case managers will complete the Universal Long Term Care Functional Eligibility Assessment (ULTC 100.2)
- Members seeking admission into an HCBS waiver that requires a specific diagnosis may do so without a completed PMIP.
- The case manager will discuss the HCBS waiver criteria with the member to determine the HCBS waiver based on the members self reported diagnosis and support needs.
- At the next regularly scheduled assessment, the case manager will obtain the completed PMIP.

[Link: OM 20-049](#)



# New Questions?

# Stay Engaged

*Memos, Webinar Info, and FAQs - Updated Regularly*

[www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response](http://www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response)

*Email us*

[HCPF\\_HCBS\\_Questions@state.co.us](mailto:HCPF_HCBS_Questions@state.co.us)

*Subscribe to Future Updates*

[Click here to subscribe](#)

# Previous Guidance

## Case Management Agencies

### Operational Changes

- [OM 20-019](#)
- [OM 20-027](#)
- [OM 20-034](#)
- [OM 20-037](#)

### PASRR Changes

- [IM 20-015](#)
- [OM 20-030](#)

### Critical Incident Reporting for COVID-19

- [OM 20-022](#)

## Facilities and PACE

### Infection Control And Prevention of COVID-19 in Nursing Homes (CMS)

- [CMS QSO-20-14-NH](#)

### Telemedicine in Nursing Facilities

- [OM 20-032](#)

### Training & Certification

- [OM 20-038](#)

## HCBS Providers

### Long-term Care and Congregate Settings

- [OM 20-017](#)

### HCBS Therapy Services

- [OM 20-020](#)

### Guidance for Class B Providers

- [OM 20-023](#)

### Changes to Benefits & Services (Table)

- [OM 20-024](#)

### Telemedicine

- [Temporary Policy](#)

### Non-medical Transportation

- [OM 20-031](#)

### Residential Guidance

- [OM 20-035](#)

### Host Home Inspections

- [OM 20-036](#)

### Retainer Payments

- [OM 20-039](#)

All COVID-19 and LTSS related memos can be found here:

[www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response](http://www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response)

# More Information



[www.cdc.gov/coronavirus/2019-ncov/](https://www.cdc.gov/coronavirus/2019-ncov/)



[www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page](https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page)



[covid19.colorado.gov](https://covid19.colorado.gov)



Local Public Health Agencies

[www.colorado.gov/cdphe/find-your-local-public-health-agency](https://www.colorado.gov/cdphe/find-your-local-public-health-agency)



[www.colorado.gov/hcpf/COVID](https://www.colorado.gov/hcpf/COVID)

# Reminder: Personal Protective Equipment

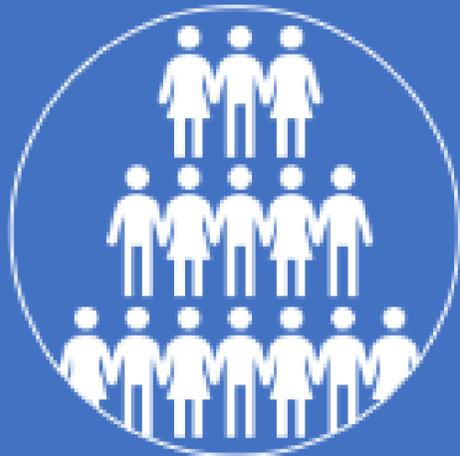
If you or your organization are experiencing a shortage or outage of personal protective equipment (masks, gloves, gowns, etc.) to conduct essential or life saving functions during this crisis, please reach out to your **local emergency manager** or **local public health department**.

[Find Your Local Community Emergency Manager](#)  
[Find Your Local Public Health Department](#)

To report issues in  
obtaining PPE please  
notify:

Sadie Martinez  
Access and Functional Needs  
Coordinator  
Office of Emergency Management  
720.610.1691  
[sadie.martinez@state.co.us](mailto:sadie.martinez@state.co.us)

# Colorado COVID Relief Fund



Governor's Office  
Mile High United Way  
Philanthropy Colorado (93 donors)  
Colorado Health Foundation  
Help Colorado Now  
Community Resource Center



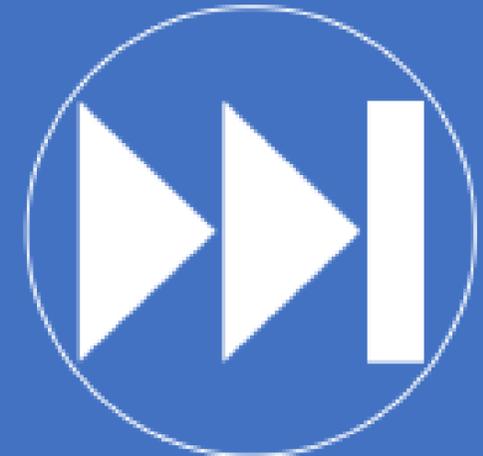
Aid to focus on: Prevention, Impact and Recovery efforts

Eligible agencies: non-profit CBOs, local governments, school districts, small businesses that are serving communities in crisis



Funding Available: \$10.3 million collected across individual, corporate and foundation contributions

Typical Grant Amount: \$25k



Next Steps:  
Reviewed 939 applications totaling \$21.6million in requests

Awardees are in negotiation

Find funding opportunities at: <https://www.philanthropycolorado.org/news/resources-covid-19-coronavirus>

# Next Steps

# Thank You!