

COVID-19 FAQ and Technical Assistance for LTSS

Colorado Department of
Health Care Policy & Financing

August 28, 2020

Overview for Today

- Purpose of COVID-19 FAQ and TA for LTSS Webinars
- New Guidance
- Top Questions and Topics
- Updates
- Resources

Purpose of COVID-19 FAQ and TA for LTSS Webinars



Continue to offer more real-time opportunities for providers to dive deeper into Department guidance

Respond to more technical and nuanced questions from providers to ensure guidance is clear and adhered to

Take feedback for how we move into the “new normal”

New Guidance Issued



[OM 20-086](#)

All COVID-19 related Memos can be found here: www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response



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OM 20-086

TITLE: REPORTING COVID-19 SUPPLEMENTAL PAYMENTS ON THE MED-13

The COVID-19 supplemental payment revenue must be offset as follows:

Total revenue received through the State-issued supplemental COVID-19 payment should be offset against the associated expenses. The offset must be made based on the proportion of adjusted (net allowable) costs reported in each of the following cost centers:

- **Schedule C, Line 6, Total Direct Nursing** (Offset must be made to Line 4 as an offset to Line 6, Total Direct Nursing is not possible on the cost report template)
- **Schedule C, Line 19, Medical Supplies**
- **Schedule C, Line 43, Dietary Not Food**
- **Schedule C, Line 44, 45, 46, Laundry & Housekeeping** (Offsets should be made to the applicable lines related to Laundry and Housekeeping Expenses)

Full example provided in Memo

[LINK: OM 20-086](#)

Top Questions and Topics

1. Non-Medical Transportation for IDD Providers/NEMT
2. Case Management Forms
3. Specialized Habilitation and Group Homes
4. Adult Day Center Announcement
5. IDD Day Habilitation Stakeholder Engagement Announcement
6. Visitation Guidelines

Non-Medical Transportation

Update

Non-Emergent Medical Transportation

Update:

Ryan Dwyer

Transportation Policy Specialist



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Case Management Forms

- Original Guidance: OM 20-049 allowed the case manager an additional 60 days to obtain signed forms from members
 - Members who are assessed on/after October 1, 2020 must have the required forms fully completed
 - Professional Medical Information Page continues to not be required during the pandemic
 - Updated memo will be released shortly

Process for SH/Group Home

- For those providers utilizing group home staff to provide specialized habilitation services
- Send an email to HCPF_HCBS_Questions@state.co.us with GROUP HOME WITH SPECIALIZED HABILITATION STAFF in the subject line
- The Department will follow up with you directly to find out more information for your situation and grant approval if necessary

Day Programs Stakeholder Engagement

- The Department seeks to engage all stakeholders through a series of meetings to work towards implementation and operationalization of flexible day program services in HCBS waivers.
- Day program engagement opportunities are being divided into two groups, Adult Day Services (ADS) stakeholders and Day Habilitation stakeholders. Each group will have 2 opportunities to provide comments, suggestions and asks questions.
 - Draft proposal for Day Habilitation will be sent to stakeholders next week.

Day Programs Stakeholder Engagement Continued

- Day Habilitation Stakeholders
 - Thursday, September 10, 2020 from 9:00 - 11:00 am
 - Thursday, October 1, 2020 from 9:00 - 11:00 am
- ADS Stakeholders
 - Thursday, September 24, 2020 from 9:00 - 11:00 am
 - Thursday, October 8, 2020 from 9:00 - 11:00 am
- Meetings will be announced via Constant Contact email and posted here: www.colorado.gov/hcpf/OCCL-stakeholder-engagement

Indoor Visitation in Residential Care Settings

[Draft Guidance](#) released 8/26/2020

Facilities must meet the following criteria to implement indoor visitation:

- ❑ Be located in counties that have less than or equal to an average of 25 new, active cases per 100,000 people over the prior 14 days or be in a county that is in the [Protect Our Neighbors Phase](#)
- ❑ If in counties with 25 to 175 new, active cases per 100,000 people over the prior 14 days, visitors must provide documentation that they have had a negative COVID-19 test in the 24 hours preceding the visit
- ❑ Visitation is not allowed in residential care facilities in counties with more than 175 new, active cases per 100,000 people over the prior 14 days
- ❑ Other criteria include two rounds of baseline testing for residents and staff, the ability to conduct weekly testing, no new cases in the past 28 days, maintain 14 days of personal protective equipment (PPE), and have adequate staff for visitation and resident needs

When indoor visitation is implemented, visitors must:

- Have taken a COVID-19 test and received a negative result within 24 hours of conducting the visit, if applicable, based on the degree of community spread
- Be fever-free, symptom free, and have no known exposure to COVID-19
- Be age 18 and older
- Schedule appointments in advance
- Wear masks and adhere to all facility visitation rules

Indoor Visitation in Residential Care Settings

Next Steps

- Stakeholders and other interested parties can submit feedback on the draft guidance through **5 p.m. TODAY** using [this form](#)
- Strike Team is also working on possible revisions to guidance on **outdoor visitation** in light of developing understanding of transmission

Provider Relief Fund

- Deadline extended again to **September 13, 2020** for Medicaid/CHIP/dental providers
 - Portal reopened as of August 10, 2020 for providers that were left out of any of these distributions, including providers that had a change of ownership and providers that are new (started billing Medicare/Medicaid after the prior cutoffs), can also go into the portal as of August 10 to apply for a distribution
- Visit the [Providers page](#) for Key Facts and steps for how to apply
- See the [Medicaid provider FAQs](#) for additional information

Webinar Frequency

Reducing frequency for existing Department webinars in September

- **Disability Community - New Time**
 - September 11 and October 9, 2020 at 2 p.m. - 3 p.m.
- **All LTSS Providers and Case Management Agencies**
 - September 11 and October 9, 2020 at noon - 1 p.m.
- **HCBS and CMA Questions and Technical Assistance**
 - September 25 and October 23, 2020 at noon - 1 p.m.

NEW! Strike Team Webinar

- Cross-state agency bi-weekly webinar on the work carried out by the COVID-19 Residential Care Strike Team
- During these informational webinars the Strike Team will:
 - Provide updates on key progress made to-date, including data metrics
 - Share upcoming initiatives and areas of focus
 - Solicit feedback and answer questions from Stakeholders

Friday, September 11, 2020
10:30 a.m. - 11:30 a.m. MDT
Repeating Every Other Friday

Webinar Link:

<https://cohcpf.adobeconnect.com/rlzrh590rzxq/>

Webinar Call-in Information:

Local: 720-279-0026

Toll Free: 1-877-820-7831

Participant Code: 303146#

Previous Guidance

Case Management Agencies

Operational Changes

- [OM 20-049](#)
- [OM 20-027](#)
- [OM 20-037](#)
- [OM 20-045](#)
- [OM 20-075](#)

PASRR Changes

- [OM 20-043](#)

- [OM 20-044](#)

Level of Care Changes

- [OM 20-053](#)

Transition Coordination

- [OM 20-056](#)

In-Person & Travel Add-On

- [OM 20-076](#)

CIR for COVID-19

- [OM 20-080](#)

Facilities and PACE

Infection Control And Prevention in NHs (CMS)

- [CMS QSO-20-14-NH](#)

Telemedicine in Nursing Facilities

- [OM 20-032](#)

Training & Certification

- [OM 20-038](#)

Rate Increase

- [OM 20-050](#)

Options Counseling

- [OM 20-054](#)

Stimulus Payments

- [OM 20-059](#)

Civil Money Penalty (CMP)

- [IM 20-021](#)

HCBS Providers

HCBS Therapy Services

- [OM 20-020](#)

Guidance for Class B Providers

- [OM 20-023](#)

Changes to Benefits & Services (Table)

- [OM 20-046](#)

Telemedicine

- [Temporary Policy](#)

Host Home Inspections

- [OM 20-036](#)

CDASS Sick Time

- [OM 20-047](#)

Changes to Benefits & Services Rates (Table)

- [OM 20-048](#)

Flexibility in Hiring

- [IM 20-019](#)

- [OM 20-060](#)

Additional Provider Relief Funds

- [IM 20-024](#)

Non-Medical Transportation

- [OM 20-063](#)

Retainer Payments Ending

- [OM 20-069](#)

Guidance for Reopening or Expanding Day Programs

- [OM 20-070](#)

CDPHE TA for IRSS

- [IM 20-031](#)

Updated Residential Guidance

- [OM 20-072](#)

Telehealth Billing Requirements

- [OM 20-077](#)

Day Hab Svcs in response to COVID-19

- [OM 20-083](#)

Other Resources

Added a “COVID-19 Resources for LTSS” document to our webpage:
www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response

LTSS COVID-19 Webinars and Training

LTSS stakeholders and providers are invited to participate in an in-depth discussion on the implications for service delivery, case management, payment, open enrollment, and other issues.

- + [Upcoming Webinars](#)
- + [Webinar Recordings and Materials](#)
- + [COVID-19 Training for Frontline Staff](#)
- + [COVID-19 Toolkit](#)
- [Other Resources](#)
 - [COVID-19 Resources for LTSS](#) - Updated August 28, 2020



Stay Engaged

Memos, Webinar Info, and FAQs - Updated Regularly

www.colorado.gov/hcpf/long-term-services-and-supports-covid-19-response

Email us

HCPF_HCBS_Questions@state.co.us

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More Information



www.cdc.gov/coronavirus/2019-ncov/



www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page



covid19.colorado.gov



Local Public Health Agencies

www.colorado.gov/cdphe/find-your-local-public-health-agency



www.colorado.gov/hcpf/COVID

Reminder: Personal Protective Equipment

If you or your organization are experiencing a shortage or outage of personal protective equipment (masks, gloves, gowns, etc.) to conduct essential or life saving functions during this crisis, please reach out to your **local emergency manager** or **local public health department**.

[Find Your Local Community Emergency Manager](#)
[Find Your Local Public Health Department](#)

To report issues in
obtaining PPE please
notify:

Sadie Martinez
Access and Functional Needs
Coordinator
Office of Emergency Management
720.610.1691
sadie.martinez@state.co.us



Questions?

Thank You!